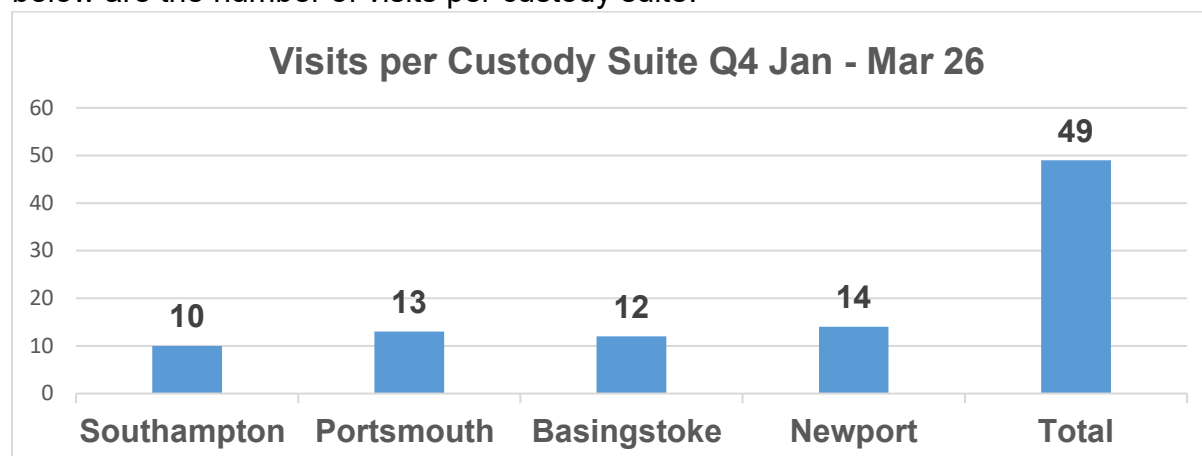


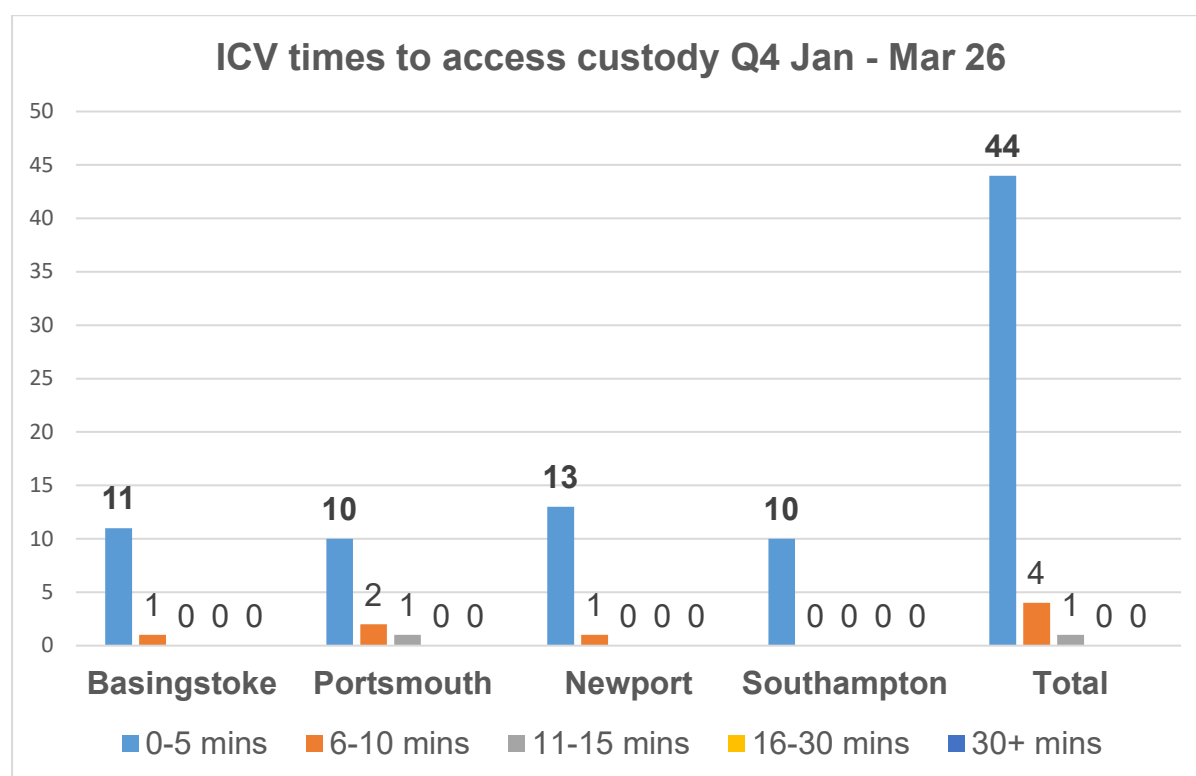
ICV Quarterly Report January – March 2026

Overview: This report is to provide information about visits undertaken by Independent Custody Visitors (ICVs) from 1st January to 31st March 2026.

Visits: Visit forms have been received for a total of 49 visits for the period. Outlined below are the number of visits per custody suite.



Access to Custody Suites: The following table outlines information on the time taken for ICVs to gain access to custody suites once contacted. This is useful for identifying any emerging patterns of delay.



Day and Time of Visits: The chart below outlined the day and period of the week when visits were undertaken between 1st January and 31st March 2026.

Q4 Jan 26 - Mar 26	06:00-08:59	09:00-11:59	12:00-14:59	15:00-17:59	18:00-20:59	21:00-23:59
Basingstoke	1	4	3	3	1	0
Portsmouth	1	9	1	2	0	0
Newport (IOW)	1	5	3	3	2	0
Southampton	0	5	1	3	1	0

Q4 Jan 26 - Mar 26	Mon	Tues	Wed	Thurs	Fri	Sat	Sun	Total
Basingstoke	4	1	2	1	2	2	0	12
Portsmouth	0	6	3	1	2	0	1	13
Newport (IOW)	0	3	3	4	4	0	0	14
Southampton	1	2	2	1	1	1	2	10

Detainees interviewed, observed and not seen by ICVs: The following table highlights the number of detainees who were interviewed, observed and not seen, due to being unavailable, by ICVs between 1st January and 31st March 2026:

	Southampton	Portsmouth	Basingstoke	Newport (IOW)	Total
Detainees interviewed	67	99	64	26	256
Detainees Observed	54	60	32	2	148
Unavailable for a visit	143	137	67	9	356
Custody Records Checked	16	29	18	7	70
Action Taken	27	27	20	5	79

Examples of good practice

- ICVs spoke to a detainee DP who said that there had been an improved awareness of mental health checks within custody teams at Southampton

Causes of concern

- SERCO Delays in taking people to court is creating issues for staff and detainees
- Detainees receiving delays in authorisation with no explanation on the custody record for the delay