

ANNUAL REPORT

DONNA JONES
HAMPSHIRE & ISLE OF WIGHT
2026



MORE **POLICE**
SAFER **STREETS**

DONNA JONES

**POLICE & CRIME
COMMISSIONER**

HAMPSHIRE & ISLE OF WIGHT



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Commissioner's Foreword

This Annual Report covers the period from April 2025 to March 2026 and sets out the progress made against the priorities outlined in my Police and Crime Plan - More Police, Safer Streets (2024–2028).

The public have been clear about what they expect, and what they deserve. They want to see more police officers on the streets, more visible policing in their communities, and a stronger, faster, and fairer response to crime and anti-social behaviour.

They want to feel safe where they live, work and travel. That is the standard I have set, and it is what I will continue to demand.

Over the past year, I have hired a new Chief Constable to focus on delivering that visible change. I have invested in increasing police officer numbers, strengthening neighbourhood policing, and ensuring more officers are present in town centres and rural communities. To support more officers, I have reopened police stations, making it easier for the public to engage with the police face to face, and I have ensured the force continues to improve its 101 and 999 call handling times.

At the same time, I have made it clear that investment in policing services cannot rely on local taxpayers alone. Communities across Hampshire and the Isle of Wight should not carry an unfair cost. I will continue to make the case to government that policing must be adequately funded at a national level, so that the public receive the service they expect without continued pressure on their council tax bill.

Alongside policing, critical work continues to take place behind the scenes to reduce crime. This includes tackling serious violence and organised crime, addressing the causes of offending, and working with partners to intervene early where people are at risk.

This work is essential in assisting those who enter the criminal justice system, whether as victims or offenders, ensuring they receive the right support to break the cycle of crime and limit the impact on future victims.

This is about delivering a system that works for victims and gives them the confidence to come forward. Through the Victim Care Hub and commissioned services, I have ensured that support is available to anyone impacted by crime, regardless of when it happened or whether it was reported.

At the same time, I recognise that the vast majority of residents are not involved in the criminal justice system but want to feel safer in their daily lives. Increasing police visibility, tackling anti-social behaviour, and responding to local concerns quickly are all essential in building confidence. Safer communities are not just measured by crime statistics, but by how people feel in the places they call home.

Holding the police to account is central to my role. Robust scrutiny, independent oversight, and public engagement is paramount. This year, His Majesty's Inspectorate of Constabulary Fire and Rescue Services recognised significant improvements in performance across Hampshire and the Isle of Wight. However, I am clear that there is more to do.

Demand on policing remains high, and pressures across the wider criminal justice system continue to impact delivery. That is why I remain committed to delivering what residents have told me they want: more police, safer streets, and a service that is visible, responsive, and ultimately, trusted by those they swear to serve.

Donna Jones
Police and Crime Commissioner, Hampshire & Isle of Wight

Introduction

The Police and Crime Commissioner (PCC) has a statutory duty to publish an annual report.

This Annual Report covers the period from April 2025 to March 2026 and outlines the progress made in delivering the Commissioner's Police and Crime Plan: More Police, Safer Streets (2024-2028). Following re-election in May 2024, this period reflects the continued delivery of the Commissioner's second term priorities.

The report highlights the work undertaken by the PCC and her team to ensure the effective delivery of her public commitments. It provides an overview of activity across policing, crime prevention and community safety, alongside the progress made in supporting victims and reducing offending.

In addition to detailing operational delivery, the report includes a financial summary setting out income received and how funding has been allocated between the Office of the Police and Crime Commissioner and Hampshire & Isle of Wight Constabulary.

It also outlines grant funding provided to local projects and commissioned services, demonstrating how investment is supporting victims, protecting vulnerable people, and addressing the underlying causes of crime.



Performance against the Police and Crime Plan

Police Visibility and Engagement

Business and Retail Crime

Crime in Rural Areas

Road Safety

Serious Violence

Anti-Social Behaviour



Police Visibility and Engagement

Increasing police visibility and strengthening engagement with communities remains the Commissioner’s top priority. This reflects consistent feedback from residents who want to see more officers in their neighbourhoods, improved access to policing services, and a more responsive and efficient service when reporting crime.

Investing in police officer numbers

Sustained investment in frontline policing has enabled the continued growth of officer numbers across Hampshire and the Isle of Wight. The Commissioner has maintained a clear commitment to increasing police visibility by funding recruitment above and beyond national provision, despite a challenging national funding landscape.

In February 2026, the Commissioner confirmed further investment to recruit an additional 36 officers, taking the total number funded during her tenure to 851. This increase comes against a backdrop of declining officer numbers nationally and demonstrates a continued commitment to ensuring the force remains well-resourced.

To support this expansion, the Constabulary introduced the Operation Elevate Gold Group in December 2024, providing strategic oversight of recruitment and retention. This governance structure ensures a coordinated approach to workforce growth and sustainability.

Year-on-year police officer recruitment has continued to rise:

- **2020–2023:** +600
- **2023–2024:** +50
- **2024–2025:** +75
- **2025–2026:** +90
- **2026–2027:** +36

Total: 851 additional police officers funded since 2021

Expanding neighbourhood policing and Local Bobbies

Neighbourhood policing continues to be a cornerstone of the Commissioner’s approach to building trust and confidence. A key component of this has been the continued expansion of the Local Bobby Scheme, which provides named, contactable officers for every community.

Launched in January 2024, 99 officers were initially allocated to serve as direct points of contact for residents, strengthening community relationships and improving accessibility. To ensure the model remains effective and equitable, the Constabulary has continued to develop its evidence base for deployment, taking into account ward demographics, population size, and geographic scale. This approach supports fairness across communities and is underpinned by a refreshed performance framework to demonstrate impact.

Further investment has enabled the expansion of the scheme, particularly in rural areas:

- 15 additional Local Bobbies funded in 2025/26
- A further 5 confirmed in February 2026



Bringing the total number of Local Bobbies to 119

These additional officers have been stationed in rural communities to improve visibility and responsiveness in harder-to-reach areas, directly addressing feedback from residents.

National recognition for local policing

With the Commissioner’s drive and support, the strength of Hampshire & Isle of Wight’s neighbourhood policing model has received national recognition.

On 7 May 2025, the Commissioner jointly hosted the first Hampshire and Isle of Wight Local Policing Conference, bringing together officers, partners, and stakeholders to reinforce a shared commitment to visible, effective, and accountable policing.

The conference showcased the strategic direction and substantial investment underpinning local policing, including the Commissioner’s flagship Local Bobby Scheme. Addressing the event, Policing Minister Dame Diana Johnson described the Constabulary as “trail blazers”, recognising its approach as a national standard for neighbourhood policing in the context of the government’s Neighbourhood Policing Guarantee.

This recognition reinforces the region’s position as a leader in community-focused policing and reflects the impact of sustained local investment.

Improving access to policing services

In June 2025, the Commissioner opened a new police station in Petersfield, restoring a visible policing presence in the town for the first time in nearly a decade. This investment has already demonstrated

measurable impact, with crime falling by 6.4% between June 2025 and March 2026 compared to the same period the previous year.

Further progress has been made across the estate:

- Front counters announced for Shanklin, Bishop’s Waltham and Alton (July 2025)
- Bishop’s Waltham Police Station reopened in March 2026 after 14 years
- Demolition and redevelopment works commenced at Gosport Police Station in November 2025
- Preferred location identified for a new police station in Eastleigh in March 2026

These developments represent a long-term commitment to rebuilding a visible and accessible police estate, ensuring communities can engage directly with their local police teams.

In parallel with physical visibility, the Commissioner has continued to invest in technology to enhance public safety. This includes funding for new and upgraded CCTV systems in key locations such as Eastleigh, supporting crime prevention, investigation, and public reassurance.

The Commissioner’s ambitious Estates Strategy is also ensuring police facilities are modern, efficient, and fit for future policing needs.

Key areas of delivery include:

- Modernisation of front counter facilities in Aldershot, Fareham and Andover
- Development of a dedicated Professional Standards Department hearing facility and additional corporate space
- Implementation of estate-wide decarbonisation programmes
- Upgrades to Southampton Central Police Station
- Investment in the training estate in Netley

- Refurbishment of buildings to meet evolving operational demands

This programme ensures the police estate remains sustainable and capable of supporting effective frontline policing.

Strengthening community engagement

Alongside increased visibility, the Commissioner has continued to hold the Chief Constable to account for improving engagement with communities.

The launch of a new Local Policing App in May 2025 has enhanced the ability to track and understand engagement activity at district level, providing greater transparency and insight into how officers interact with the public.

Between May 2025 and March 2026, the force recorded significant engagement activity:

- Community events: 1,203
- Partnership engagements: 1,151
- Targeted engagement activity: 1,038
- Community group meetings: 884
- Online engagement: 409
- Schools and colleges engagement: 255
- VAWG and Night-Time Economy engagement: 205
- Retail engagement: 41
- Other engagement: 4,198

Improving contact management and response times

Improving the public's experience when contacting the police has remained central to building trust and confidence with communities. The Commissioner has retained a strong focus on holding the force to account to answer calls quickly and ensure faster response times.

Significant progress has been made across both emergency and non-emergency

numbers.

999 emergency call performance

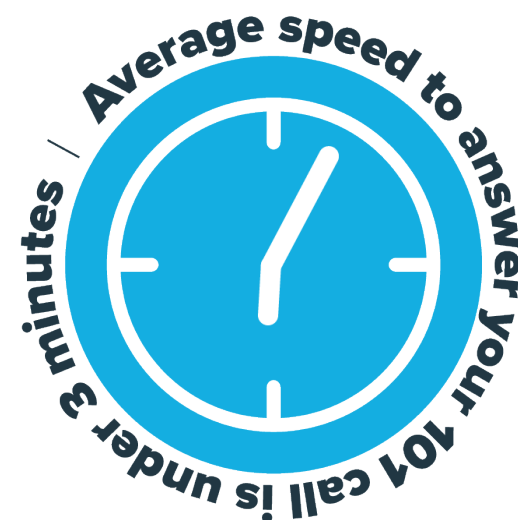
Emergency call handling performance has improved substantially over the reporting period:

- 93.0% of 999 calls answered within 10 seconds in 2025/26, up from 83.4% in 2023/24
- Average answer time reduced to just 3 seconds, compared to 9–10 seconds in previous years
- Abandoned call rates reduced dramatically from 1.25% in 2023/24 to 0.17% in 2025/26

These improvements demonstrate a consistently fast and reliable emergency response, ensuring the public can access urgent support when they need it most.

101 non-emergency call performance

Non-emergency contact has also seen transformational improvement, particularly in reducing waiting times and improving accessibility:



- Average speed to answer reduced from over 8 minutes to under 3 minutes (2 minutes 43 seconds in 2025/26)
- 91.2% of calls answered within 10 minutes, compared to 73.0% in 2023/24
- Abandoned call rates reduced from over 30% to 10.9%

Emergency and priority response times

Alongside improvements in contact handling, operational response to incidents has strengthened considerably.

Grade 1 (emergency) incidents

86.35% attended in 2025/26, up from 82.25% (2024/25) and 77.61% (2023/24)

Grade 2 (priority) incidents

63.66% attended in 2025/26, up from 58.45% (2024/25) and 50.70% (2023/24)

This sustained improvement reflects stronger deployment, better resource allocation, and a continued focus on ensuring timely police attendance where it matters most.

Responding to national challenges

The reporting period has been shaped by wider national challenges, particularly in relation to police funding and reform. The Commissioner has continued to advocate strongly for fair funding while maintaining local investment to protect frontline policing.

Despite these pressures, Hampshire & Isle of Wight Constabulary remains well-positioned to deliver visible, community-focused, and responsive policing to its residents.



Business and Retail Crime

Throughout the reporting period, the Commissioner has worked closely with partners, businesses, and policing to drive a coordinated response to shoplifting and retail crime. This includes improving reporting, targeting prolific offenders, increasing charge rates, and supporting delivery of the National Police Chiefs' Council Retail Crime Action Plan

Business Crime Reduction Partnership

The Commissioner launched the Hampshire and Isle of Wight Business Crime Reduction Partnership (BCRP) in October 2024 to strategically coordinate a response to business crime.

The partnership met twice in the reporting period. It brought together key stakeholders and provided an effective forum to share updates on funding opportunities, legislative developments, national strategies, and local crime trends.

Through the BCRP, partners have continued to:

- Share intelligence on emerging crime patterns affecting businesses
- Encourage reporting and strengthen information sharing
- Develop collaborative solutions to reduce crime and support victims
- Disseminate best practice at local, regional, and national levels
- Support both prevention and offender rehabilitation

This partnership approach ensures a joined-up response across policing, the criminal justice system, and the business community.

Transforming crime reporting and enforcement through UKPAC

A major step forward in tackling retail crime has been the rollout of UK Partners Against Crime (UKPAC) in June 2025, only made possible by the Commissioner's investment of £177,548. Due to this commitment, the platform is available free of charge to businesses for 12 months across Hampshire and the Isle of Wight until November 2026.

The platform enables faster reporting, real-time intelligence sharing, and the creation of high-quality evidence packages to support prosecutions.

Since launch, UKPAC has delivered significant outcomes:

- 537 crimes recorded and supported
- 131 individuals charged
- 55 years of custodial sentences secured
- 55% formal action rate, significantly above local and national averages
- Over 2,000 police hours saved, enabling greater frontline visibility

The platform's intelligence hub links offences across locations, helping police identify prolific offenders and take faster action. It also reduces reliance on 101 reporting and provides businesses with prevention advice, civil enforcement support, and dedicated Business Crime Liaison Officers.

The scale of retail crime nationally underscores the importance of this approach. With only around 10% of offences reported and shoplifting continuing to rise, the introduction of a streamlined reporting system represents a critical step in helping the force build back confidence with the business community.

Supporting rehabilitation and reducing reoffending

Alongside enforcement, the Commissioner continues to support targeted interventions to address the root causes of offending.

The Business Crime Navigator Intervention (BCNI) model, delivered in partnership with local authorities and the third sector, provides tailored, trauma-informed support to prolific offenders. The programme focuses on rehabilitation, engagement, and reducing repeat offending, recognising that many individuals involved in business crime are driven by complex personal circumstances including trauma, addiction, and financial instability.

Case Study – Portsmouth Business Crime Navigator

H's early childhood included experiences of care, connection and stability, but also significant adversity. Exposure to trauma at a young age had a lasting impact on his wellbeing and coping strategies, contributing to long-term substance dependency and repeated shoplifting behaviour linked to survival rather than criminal intent.

Through sustained engagement with the Business Crime Navigator service over a three-year period, H has been supported by a relationship built on trust, consistency, and choice. The service provided wraparound support addressing the underlying causes of his offending, including practical advocacy alongside emotional and behavioural support.

This approach has led to significant and measurable improvements:

- H has significantly reduced shoplifting, with only a small number of incidents over the past seven months
- He has completed all probation requirements, something not achieved for over a decade
- He has maintained stable accommodation and progressed beyond restrictive licence conditions
- He is now actively recognising triggers and removing himself from situations that could lead to offending

"He has expressed a clear desire not to return to prison and pride in the progress he has made."

This case demonstrates the effectiveness of trauma-informed, relationship-based interventions in reducing repeat offending and supporting long-term behavioural change. It highlights how targeted support can reduce harm to businesses while helping individuals move towards living crime-free lives.

Improving outcomes through increased charge rates

A key area of focus has been improving criminal justice outcomes for business and retail crime, with significant progress made in increasing charge and summons rates.

For shoplifting offences, performance has improved substantially:

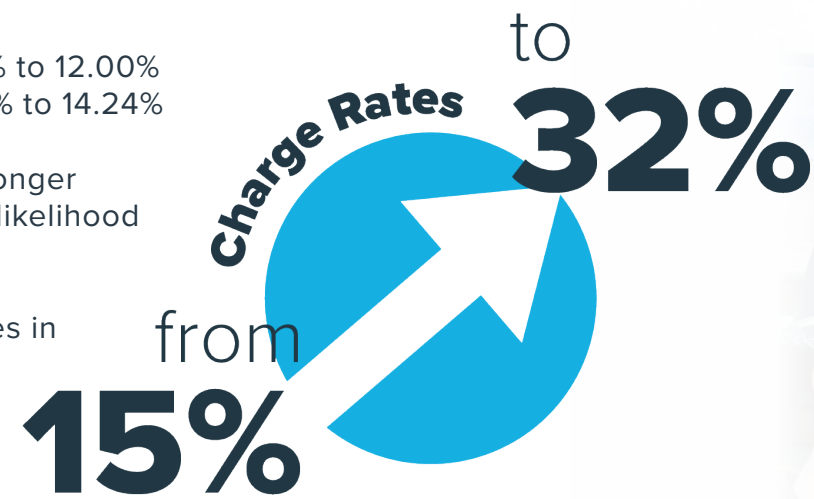
- Charge/summons rates increased from 15.05% in 2022/23 to 31.97% in 2025/26
- Formal action taken rose from 20.18% to 37.42% over the same period

For business and community burglary:

- Charge rates increased from 6.40% to 12.00%
- Formal action rates rose from 7.64% to 14.24%

These improvements demonstrate stronger investigative outcomes and a greater likelihood of offenders being brought to justice.

Changes to Home Office counting rules in April 2025 have also strengthened the response to violent incidents in retail settings, ensuring offences involving violence during theft are now recorded and pursued as robbery.



Delivering the ‘Tackling Retail Crime Together Strategy’

The Commissioner has continued to hold the Chief Constable to account for delivery of the national Tackling Retail Crime Together Strategy, introduced in July 2025.

Progress has been made across all key areas:

- Development of a Business Crime Reduction Partnership, powered by UKPAC, enabling real-time intelligence sharing
- Strong collaboration with SEROCU to tackle organised retail crime and disrupt criminal networks
- Targeted activity in high-harm locations, including visible policing, problem-solving, and prevention initiatives
- Delivery of seasonal campaigns, including the Winter of Action, focused on repeat offenders and organised crime
- Expansion of Integrated Offender Management and Business Crime Navigator programmes to support rehabilitation
- Continued use of Criminal Behaviour Orders, with strong court outcomes driven by a person-centred approach

Operational consistency has also improved through Local Bobbies, town centre policing teams, and specialist units, ensuring a more victim-focused service.

Strengthening intelligence, prevention and performance oversight

The Constabulary continues to lead nationally in prevention and data-driven approaches to retail crime. Innovations such as UKPAC’s integration with Pubwatch schemes and the use of facial recognition technology have strengthened both prevention and enforcement.

Performance is monitored through dedicated dashboards covering theft, burglary, robbery, and associated offences. This data is shared between the Constabulary and the Commissioner’s office, ensuring robust oversight, transparency, and accountability.



Rural Crime

With a significant proportion of Hampshire and Isle of Wight classified as rural, the Commissioner has continued to prioritise investment in specialist resources, technology, and partnership working to protect residents, businesses, and farmland. Throughout the reporting period, the Commissioner has held the Chief Constable to account for disrupting organised criminality operating both locally and across regional borders.

Investing in rural resources and specialist policing capability

Significant investment has been made to strengthen police capability in rural areas, ensuring officers are focused on and are equipped to respond effectively to crime and anti-social behaviour in remote and dispersed communities.

During her second term, the Commissioner has:

- Launched the Rural Crime Task Force
- Funded additional police officers, with a substantial proportion supporting rural communities
- Expanded the Local Bobby model into more rural areas
- Funded specialist equipment for rural terrain, including tyres for rural policing vehicles and additional area cars
- Invested in additional CID resources to investigate crime
- Increased resource allocation within the Regional Organised Crime Unit (ROCU)

Further targeted funding has supported practical initiatives including Speedwatch equipment in the New Forest, mounted patrol volunteers, wildlife enforcement activity, rural crime awareness campaigns, and community-based projects.

This sustained investment reflects a clear commitment to ensuring rural communities receive visible, proactive, and well-equipped policing.

Delivering intelligence-led enforcement through the Rural Crime Task Force

The Commissioner launched the Rural Crime Task Force in June 2025 to provide a coordinated, intelligence-led response to serious and organised rural criminality. Working alongside neighbourhood policing teams, the Task Force has focused on identifying high-harm offenders, targeting crime hotspots, and linking rural crime to wider organised criminal networks.

Operational successes include:

- Arrests linked to theft and wider acquisitive offending
- Disruption of burglary series and organised offending groups
- Investigations into high-value cable theft, with an estimated loss of £250,000
- Targeted joint operations across force borders, including work with Thames Valley Police, Wiltshire Police, Surrey Police, Sussex Police and South East ROCU
- Enforcement activity targeting organised vehicle and plant theft

The Rural Crime Task Force has recovered over

£500k

worth of stolen or crime-related property.



Between June 2025 and March 2026, the proactive work of the Task Force has resulted in the recovery of an estimated £574,550 worth of stolen or crime-related property, demonstrating a strong operational impact.

Strengthening partnership working and cross-border collaboration

Recognising the cross-border nature of rural crime, the Commissioner has continued to prioritise collaboration with regional partners and neighbouring forces.

Through the Rural Engagement Forum and Hampshire and Isle of Wight Rural Crime Partnership, partners continue to:

- Identify shared rural crime priorities
- Coordinate delivery of the Rural and Wildlife Crime Strategy
- Improve intelligence gathering and information sharing
- Develop joint operational activity
- Strengthen relationships between police, landowners, and rural communities

Cross-border operations, including joint activity targeting organised crime groups, have ensured a consistent and coordinated response across the South East.

Improving reporting and information sharing through technology

Improving access to reporting and intelligence sharing has been a central priority, particularly in rural areas where traditional methods can be less effective.

The rollout of the EyesOn platform represents a significant step forward. Supported by funding from the Commissioner, the system provides a simple, digital method for reporting rural crime, similar to UKPAC. The app allows secure communication between communities and the police and uses what3words for precise rural location mapping. The app also uses AI-driven data analytics to identify crime patterns.

Following a targeted trial, the platform is being rolled out more widely, enabling faster reporting, improved intelligence flow, and stronger community engagement with rural communities.

Engaging rural communities and responding to local concerns

The Commissioner continues to maintain direct engagement with rural communities, including farmers, landowners, and rural businesses.

Engagement activity has focused on key issues including:

- Hare coursing and poaching
- Wildlife crime and environmental damage
- Anti-social behaviour on rural roads and land
- The impact of organised crime on farming communities

Feedback from these engagements has highlighted increasing confidence in rural policing, with residents reporting improved visibility and responsiveness. It has also helped the force to deliver targeted enforcement and operations in areas which matter most to rural residents.

Training programmes have been rolled out across the force to ensure officers understand the links between rural crime and serious organised crime, supporting a more effective and intelligence-led response.

Understanding crime patterns and improving outcomes

Data from 2025/26 shows an increase in recorded rural crime of 8.61%, reflecting improved reporting and intelligence gathering across rural areas.

Key trends include:

- Increases in poaching (+10.62%), metal theft (+8.24%), and wildlife crime (+122.73%)
- Reductions in criminal damage (-65.22%), farm machinery theft (-21.97%), and equine offences (-26.32%)

Importantly, enforcement outcomes have improved significantly:

- Formal action taken outcomes increased by 41.07% in 2025/26 compared to the previous year

This improvement reflects the impact of the Rural Crime Task Force and the focus on proactive policing and offender identification.

The combination of targeted investment, advanced technology, specialist policing capability, and strengthened partnerships has created a more resilient and responsive approach to tackling rural crime.



Road Safety

The Commissioner has maintained a strong focus on reducing deaths and serious injuries on our roads through a combination of enforcement, prevention, and partnership working.

Throughout the reporting period, the Commissioner has held the Chief Constable to account for tackling drink and drug driving, disrupting illegal car meets, and reducing harm linked to illegal e-scooters and reckless driving.

Investing in safer roads

In October 2025, the Commissioner launched a £500,000 Road Safety Emerging Needs Fund, providing support for local road safety initiatives aimed at reducing death and serious injury. This was followed by further targeted investment of £600,000 for average speed cameras for one of the most dangerous roads in Hampshire.

The Commissioner's Emerging Needs Fund has supported a wide range of practical measures, including Speed Indicator Devices, Speedwatch resources, and road safety signage. Engagement with partners has been a key component of this work, with funding workshops supporting over 40 organisations to develop and deliver local solutions. A total of £343,131 was allocated to projects and equipment, with the remainder left for Local Authorities to apply for assistance for yellow fixed speed camera costs.

Strengthening enforcement through a new roads policing approach

In March 2025, the Commissioner jointly hosted a Road Safety Summit with the Chief Constable, announcing the introduction of a new Tasking Team within

the Roads Policing Unit to tackle one of the biggest contributing factors to road deaths; careless driving.

In 2025, 65% of collisions in Hampshire and on the Isle of Wight involved one of the Fatal Four offences: speeding, drink or drug driving, not wearing a seatbelt, or distracted driving. A further 26% were caused by careless or inconsiderate driving. The summit marked an important step towards the Fatal Five and for partner agencies to discuss speeding hotspots, confusing junctions, and the day to day dangerous driving behaviours that put people at risk.

The excellent work with young drivers, older motorists, and motorcyclists was also highlighted. The conversations shared, both in the room and from those who reached out afterwards, reinforced how vital these partnerships are in preventing collisions and saving lives.

This combined approach reinforces the principle that road safety is a shared responsibility, ensuring that enforcement, education, and engagement work together to reduce harm.

Targeting drink and drug driving

Hampshire & Isle of Wight Constabulary has implemented a more intelligence-led approach to tackling drink and drug driving, resulting in improved detection and enforcement outcomes.

By analysing partnership data and internal intelligence, officers have been able to identify high-risk offenders, repeat offenders, and priority locations. This has enabled more effective deployment of resources and increased visibility on the road network.

Key initiatives include:

- Targeted operational deployments to deter offending and improve arrest rates
- Delivery of Operation Liftoff at Southampton Airport, combining enforcement with engagement and education
- Additional funding through Operation Topaz, strengthening the Christmas campaign and increasing capacity during peak risk periods

This approach ensures enforcement activity is proportionate, targeted, and focused on preventing harm, while maintaining strong public confidence.

Disrupting illegal car meets and anti-social driving

The Constabulary has taken a proactive and intelligence-led approach to tackling illegal car meets and anti-social driving.

Targeting high-risk individuals and behaviours has led to a reduction of over 60% in the prevalence of these events, demonstrating the effectiveness of sustained enforcement activity.

Over the past 12 months:

- Nearly 300 offences have been brought to justice
- More than 400 months of driving disqualifications issued



These outcomes reflect a robust use of police powers, including vehicle seizure and forfeiture, to disrupt repeat offenders and reduce risk to the public.

This enforcement activity has been supported by continued engagement with local communities, ensuring that concerns are addressed and public confidence is maintained.

Cracking down on illegal e-scooters and electric bikes

The Commissioner has continued to prioritise enforcement against the illegal use of e-scooters and e-bikes through Operation Crush.

This initiative ensures that seized vehicles are permanently removed from circulation, providing a clear deterrent to offenders. Over the past 12 months:

- More than 400 illegal e-scooters have been seized and destroyed

Operational capability has also been strengthened through the deployment of specialist off-road motorcycle resources, enabling officers to pursue offenders in challenging environments.

This work is supported by strong partnership collaboration with local authorities, helping to identify hotspot locations and target enforcement activity more effectively. Together, these measures provide a coordinated response that balances prevention, enforcement, and community reassurance.

Serious Violence

Through sustained investment in young people and a strong focus on collaboration, the Commissioner remains committed to reducing violence, protecting communities, and supporting those most at risk.

Throughout the reporting period, the Commissioner has continued to convene partners, invest in targeted interventions, and hold the Chief Constable to account for reducing serious violence, tackling knife crime, and delivering justice for victims.

Driving system-wide change through the Violence Reduction Partnership

The Commissioner chairs the Strategic Violence Reduction Partnership, bringing together senior leaders from policing, health, youth justice, probation, fire and rescue services, and the voluntary sector to deliver a coordinated response to serious violence.

Governance has been strengthened through the introduction of Senior Responsible Officers (SRO) across all partner organisations, ensuring clear accountability for delivery of the Serious Violence Duty and embedding collaboration across systems.

The Commissioner's Violence Reduction Unit continues to play a central role in driving systems and cultural change, with active engagement across partnership boards including Youth Justice and Community Safety, ensuring that serious violence prevention is integrated into wider service delivery, not just policing.

Targeting high-harm locations through hotspot policing

Significant progress has been made through the Home Office-funded Hot Spot Action Fund, with over £1.4 million invested to increase patrols and problem-solving activity in areas most affected by violence.

Between April 2025 and March 2026:

- 3,917 partnership patrols were completed across 28 hotspot locations
- This equated to over 15,000 patrol hours
- 98 patrols were conducted jointly with police
- 195 Community Partnership Information reports were generated to support intelligence-led policing

Additional funding allocated by the Commissioner has supported local authorities to deliver visible patrols and targeted interventions, alongside the development of improved partnership problem-solving approaches.

The fund has also supported the delivery of a dedicated Violent Crime Taskforce, focusing on those individuals and locations most closely associated with serious violence.

Preventing violence through early intervention

A key focus of the Commissioner's approach remains early intervention, particularly through targeted programmes supporting young people at risk of involvement in violence.

Get Ready for Construction

The Get Ready for Construction programme provides a pathway into employment for young people at high risk of serious violence. Delivered in partnership with local agencies and employers, the programme combines training, mentoring, and employability support.

Evaluation findings demonstrate clear impact:

- Reductions in suspected offences by 23% in one group
- Arrests reduced by 38%
- Offences resulting in arrest reduced by 34%
- Significant reductions in missing episodes, including up to 53% in some groups
- 62% qualification completion rate, with strong pass rates in Health and Safety
- Improvements in teamwork, communication, and employability skills

Participants showed increased aspiration toward employment, with several progressing into jobs or further training.

RESET Programme

The RESET programme provides intensive, person-centred support to young adults aged 18–25 who are at risk of reoffending.

The programme has expanded significantly over the reporting period, supported by strong partnership working and alignment with the Violent Crime Taskforce.

Key outcomes include:

- High levels of improvement in emotional and mental health outcomes
- Positive progress in motivation, relationships, and life skills
- Evidence of reduced reoffending among participants compared to non-engagement
- Reduction in the severity of offending, measured through lower Cambridge Crime Harm Index scores

The programme continues to demonstrate strong impact in addressing the underlying causes of offending and supporting sustained behaviour change.

Building resilience through early education

Choices Programme

The Choices programme delivers early intervention in schools, focusing on Years 6 and 7 to build resilience and reduce vulnerability to exploitation and violence.

Between September 2023 and March 2026:

- 104 schools participated
- 501 school staff trained
- 9,436 pupils engaged through workshops



Outcomes include:

- 90% of staff reporting increased knowledge
- 92% reporting increased confidence in addressing violence-related issues
- Over 60% of pupils able to identify risks in their local environment
- 69% identifying trusted adults, supporting safeguarding outcomes

The programme has demonstrated strong reach and impact, improving awareness, decision-making, and confidence among both pupils and staff.

Young Futures

The Young Futures Programme supports earlier identification and intervention for children and young people aged between 10 and 17 at risk of being drawn into crime.

Multi-agency Young Futures Prevention Panels bring together partners across policing, youth justice, education, health, and children's services to identify vulnerable individuals and provide coordinated support.

This Home Office approach addresses gaps in provision, ensuring that those who may not meet traditional thresholds for support are identified earlier and offered targeted intervention.

Tackling knife crime

Reducing knife crime remains a central focus of serious violence work, supported by enforcement, legislation, and prevention activity.

The banning of ninja swords has been welcomed as a significant step towards reducing access to dangerous weapons.

Local activity continues through enforcement campaigns such as Operation Sceptre, alongside community engagement and youth-led initiatives aimed at raising awareness and reducing knife carrying, particular with boys and young men who say they carry knives for protection.

Performance data shows continued progress:

- Knife crime reduced by 4% in 2025/26 compared to the previous year
- Down from 2,415 offences in 2024/25 to 2,319 in 2025/26

This builds on previous reductions and reflects sustained partnership and enforcement activity.



Anti-Social Behaviour

Through sustained investment, partnership working, and a focus on prevention and enforcement, the Commissioner continues to drive progress in tackling anti-social behaviour.

The Commissioner’s ASB fund remains fundamental to successfully mobilising responses from policing and partners to tackle local issues.

Enhancing policing capability and problem-solving approaches

The Constabulary has strengthened its approach through a new Anti-Social Behaviour and Problem-Solving Team, alongside dedicated Tactical Advisors who support the effective use of legislative powers.

These powers, including Civil Injunctions, Criminal Behaviour Orders, and Dispersal Powers, provide a robust framework for addressing persistent ASB and protecting communities.

A series of problem-solving training programmes has also been delivered across the force, embedding prevention-focused approaches and equipping neighbourhood teams with the skills needed to resolve issues effectively.

The continued rollout of the Neighbourhood Policing Programme has further strengthened engagement, visibility, and problem-solving capability at a local level.

Police continue to work closely with communities through Police and Communities Together (PACT) meetings, ensuring local priorities are identified and addressed collaboratively.

Delivering targeted funding and local interventions

The Commissioner’s Safer Communities Fund and ASB Fund compliments police activity by providing flexible funding for local solutions, including CCTV, environmental improvements, youth provision, and targeted interventions in hotspot areas. These investments provide positive opportunities for those most at risk of offending.

Funding includes:

- Youth engagement programmes to reduce ASB in hotspot areas, such as Portsmouth seafront
- Early intervention projects delivered in partnership with the Fire and Rescue Service
- Community-based organisations providing safe spaces, mentoring, and diversionary activities
- Joint patrols in town centres to disrupt ASB and provide visible reassurance
- CCTV to aid investigations and prevent crime

Supporting community-led initiatives and youth engagement

The Waterfront Restorative Approaches Partnership (WRAP) delivers open sea voyage activities to build resilience, confidence, and life skills among young people. The programme has engaged over 100 young people and provides a constructive pathway away from anti-social behaviour.

Similarly, investment in projects such as Leigh Park Boxing Club has provided young people with structure, discipline, and mentorship. The provision of a safe and supportive environment has helped divert individuals away from criminal activity while

fostering a sense of community, personal responsibility, and achievement.

Increasing visible presence through patrols and enforcement

In September 2025, the PCC funded security guard patrols in Shirley Precinct in response to ongoing ASB against shop workers and business owners. These patrols provided a daily visible presence, supporting businesses and residents while sending a clear message that anti-social behaviour would not be tolerated. The intervention significantly reduced the number of incidents and shopkeepers reported seeing a difference less than a month after they were deployed.

Recognising national best practice through Operation Concur

The Commissioner has championed problem-solving approaches to ASB to assist targeted police activity. In October 2025, Hampshire & Isle of Wight Constabulary received a national Tilley Award for Operation Concur, recognising its success in tackling persistent anti-social behaviour in Leigh Park.

The initiative focused on the Greywell Shopping Centre and combined targeted enforcement activity with youth diversion programmes.

This coordinated approach led to sustained reductions in ASB and youth-related offending, while improving confidence among residents and local businesses. The award highlights the force’s leadership in delivering preventative, problem-solving approaches to community safety supported by the Commissioner’s Local Bobby scheme and her ability to fund effective youth engagement interventions.

Improving engagement and accessibility for communities

The Commissioner has continued to support approaches that make policing more accessible and responsive to community needs.

Local Bobbies remain a key part of this model, providing dedicated officers for every community who are visible, contactable, and focused on addressing local concerns.

Innovative approaches such as pop-up beat surgeries have increased engagement by meeting residents in everyday locations such as supermarkets and high streets, ensuring that policing remains accessible to all.

Restorative Justice services also play an important role, providing opportunities for victims of ASB to achieve resolution and ensuring offenders understand the impact of their behaviour.

Understanding ASB trends and improving outcomes

Data shows that overall ASB levels have increased slightly in the most recent year, with 19,907 incidents recorded in 2025/26, compared to 18,104 the previous year. This increase reflects improved reporting and categorisation across community, environmental, and personal ASB.

Importantly, this sits within a broader long-term reduction trend:

- 22,141 incidents in 2022/23
- 19,907 incidents in 2025/26

This demonstrates sustained progress over time, supported by targeted interventions and partnership activity.



Strategic Policing Requirement

The Police and Crime Commissioner (PCC) for Hampshire and the Isle of Wight has embedded the Strategic Policing Requirement into the delivery of local policing priorities, with a sustained focus on tackling the threats set by the government.

Violence Against Women and Girls

Terrorism

Serious and Organised Crime

National Cyber-Security Incidents

Threats to Public Order or to Public Safety

Civil Emergencies

Child Sexual Abuse

The Commissioner holds the Chief Constable to account for the Strategic Policing Requirement through a governance framework and briefings to the Police and Crime Panel.

The Strategic Policing Requirement (SPR) was first issued in July 2012, in accordance with section 77 of the Police Reform and Social Responsibility Act 2011.

Under the Police Reform and Social Responsibility Act 2011, the PCC is required to provide an annual assurance statement to outline how the SPR has influenced their setting of the strategic direction and objectives for the force. The statement is sent to the Policing Minister, which informs discussions about the SPR at the Strategic Change Investment Board (SCIB) under the National Policing Board.

Violence Against Women and Girls

Violence against women and girls (VAWG) includes a wide range of offences which disproportionately affect women and girls, including domestic abuse, sexual offences, stalking, so called ‘honour’ based abuse, and crimes committed online.

The Commissioner continues to work in partnership to protect victims, invest in prevention and perpetrator interventions, and hold the Chief Constable to account for ensuring an effective, victim-focused policing response.

Driving partnership delivery through the Violence Against Women and Girls framework

The Commissioner continues to lead and support a coordinated, partnership-driven approach to tackling VAWG, aligned to both the Strategic Policing Requirement and local Police and Crime Plan priorities.

Through partnership forums and Strategic Partnership Day activity, the Commissioner has worked with policing, health, local authorities, and the voluntary sector to strengthen collaboration, improve commissioning outcomes, and embed the government’s VAWG strategy at a local level.

This joined-up approach ensures that prevention, enforcement, and victim support are delivered consistently across Hampshire and the Isle of Wight.

Strengthening the response to stalking and harassment

The Multi-Agency Stalking Partnership (MASP) continues to play a central role in improving the region’s response to stalking and harassment.

The partnership brings together policing, health, probation, and specialist services

to deliver a coordinated response focused on victim safeguarding, perpetrator management, and early intervention.

Key achievements during the reporting period include:

- Delivery of training to over 400 professionals
- Continued academic evaluation in partnership with the University of Southampton
- Development of national best practice, including contributions to research on perpetrator interventions

The MASP model has received national recognition, including:

- Alice Ruggles Trust Award (2025)
- High Sheriff of Hampshire Community Award (2026)

Enhancing specialist interventions for stalking perpetrators

The Psychologist-Led Stalking Intervention (PLSI) continues to deliver targeted, specialist support.

During 2025/26:

- 526 cases were discussed at the Stalking Clinic
- 122 intervention offers were made, with 48% uptake
- 33 individuals successfully completed the programme
- Additional psychiatric assessments and multi-agency consultations supported complex cases

This specialist approach strengthens risk management and supports reductions in reoffending.

Investing in perpetrator interventions and breaking the cycle of abuse

In April 2025, the Commissioner invested over £735,000 into evidence-based interventions aimed at reducing reoffending and tackling domestic abuse at its source.

This includes:

- Project CARA, delivering behaviour change interventions as part of conditional cautions
- JUNO, providing trauma-informed support for women offenders

Delivering proactive risk management through Project Foundation

In December 2025, Project Foundation was featured in a Channel 4 documentary *Controlled: Can I Trust My Partner? (Untold)* to demonstrate how the police and charities can work together to prevent offending from escalating. Together, they make unannounced visits to repeat domestic abuse offenders to disrupt the cycle of behaviour. Experienced practitioners then work with offenders to address underlying issues in their lives to help them change their behaviour. Offenders are identified using police data.

Project Foundation continues to identify and manage high-risk domestic abuse perpetrators using a proactive, data-led approach.

During the reporting period:

- 1,100 perpetrators identified
- 894 assessments completed
- 287 cases opened, with additional ongoing cases
- 275 risk management plans implemented

Supporting victims and widening access to services

The Commissioner continues to ensure support services are accessible to all victims, including those less likely to report.

This includes targeted support for:

- Victims of stalking and harassment
- Survivors of domestic abuse
- Male victims, with reported incidents increasing by over 7%
- Young people at risk of exploitation

Commissioned services provide specialist advocacy, safeguarding, and support across Hampshire and the Isle of Wight.

Delivering a coordinated and effective response to VAWG

By addressing both victim support and perpetrator behaviour, the Commissioner is driving a comprehensive approach that protects communities, reduces harm, and improves long-term outcomes for victims.

Now Your Turn

In January 2026, a powerful new film tackling sexual harassment was created by students in Southampton thanks to funding from the Commissioner. The project brought together The Polygon School, Crestwood Community School, charity Yellow Door, and Southampton Solent University in a unique collaboration focused on preventing violence against women and girls (VAWG).

The film, called *Now Your Turn*, is part of a broader prevention and early intervention scheme delivered by Yellow Door which has received almost £35,000 in funding from the Commissioner. It was co-created with boys aged 12 to 16 who wanted to show how they could be part of the solution, not part of the problem. It’s hoped *Now Your Turn* will be used as an educational resource in schools, colleges and higher education across the UK.

Countering Terrorism

Terrorism is defined as the use or threat of serious violence to influence government, intimidate the public, or advance political, ideological, racial, or religious causes. This includes acts causing significant harm to individuals or property, endangering public safety, or disrupting critical infrastructure.

Tackling terrorism remains a core requirement under the Strategic Policing Requirement. The Commissioner continues to hold the Chief Constable to account for ensuring Hampshire & Isle of Wight Constabulary maintains the capability to respond effectively to terrorist threats in line with the national Counter Terrorism Strategy (CONTEST) and its four strands: Pursue, Prevent, Protect and Prepare.

Maintaining preparedness and operational capability

Hampshire & Isle of Wight Constabulary continues to provide assurance that it is able to respond to terrorism-related threats and incidents, both locally and as part of the national policing response.

The force remains aligned to the CONTEST framework, ensuring that operational capability is maintained across all four strands. This includes the ability to contribute specialist resources and support where required at a regional or national level.

Strengthening prevention through the Prevent programme

Prevent activity remains a key component of the local response to terrorism, focusing on early identification and safeguarding of individuals at risk of radicalisation.

The force continues to maintain Prevent governance structures, including representation at all local authority Prevent Boards and oversight through an internal force Prevent Board. These arrangements support the sharing of learning, emerging risk, and training opportunities across the organisation.

Learning from the Southport Prevent Learning Review has been reviewed and embedded locally. This has resulted in reviewing processes for managing individuals who may present concern but do not meet the threshold for Prevent intervention, ensuring that potential risks are identified and managed appropriately.

Enhancing partnership working and intelligence sharing

Effective partnership working remains central to the local response to terrorism.

Hampshire & Isle of Wight Constabulary continues to work closely with partners across local authorities, health, and education, alongside maintaining strong links with Counter Terrorism Policing across the South East region.

This collaboration supports:

- Early identification of individuals at risk

- Effective information sharing between agencies
- Coordinated management of threats and vulnerabilities

The force has also complied with Home Office requirements to review investigations relating to individuals with fixations on extreme violence, contributing to a broader national understanding of risk beyond the Prevent framework.

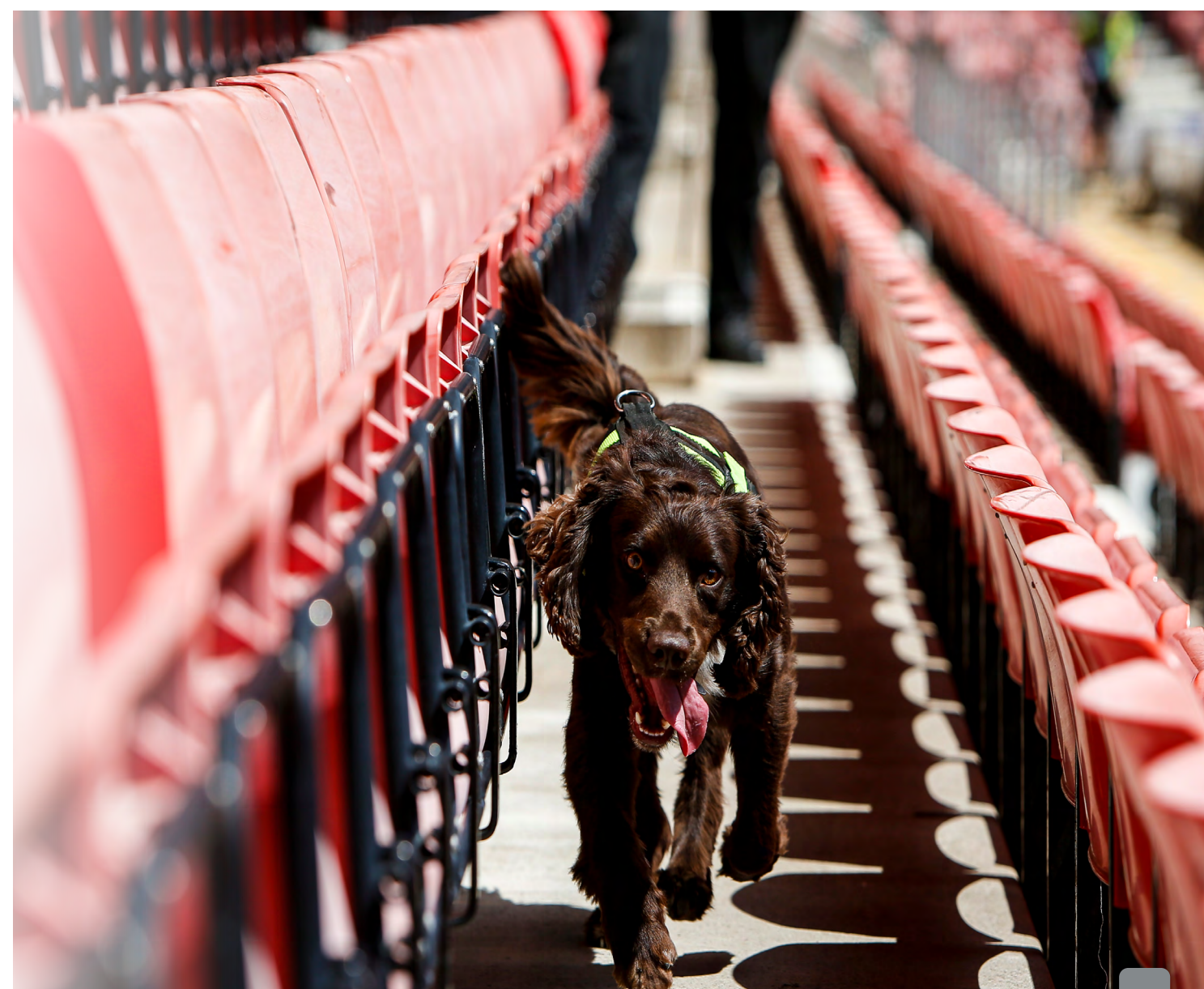
Building awareness and professional capability

Training and continuous professional development remain a priority, ensuring that officers and staff are equipped to identify and respond to potential threats.

Activity has focused on:

- Increasing awareness of radicalisation indicators
- Strengthening understanding of referral pathways
- Supporting confident reporting and problem-solving within communities

This ensures that neighbourhood and frontline teams are well placed to identify early signs of concern and take appropriate action.



Serious and Organised Crime

Serious and organised crime (SOC) includes the coordinated criminal activity of individuals, groups, and networks operating locally, nationally, and internationally. In line with the Strategic Policing Requirement, local delivery is focused on the key threat areas of drugs, fraud, and organised immigration crime, alongside the associated harms such as exploitation, violence, and financial crime.

The Commissioner is ensuring the force takes a comprehensive and effective approach to SOC that protects communities and reduces long-term harm.

Strengthening a whole-system response to serious and organised crime

The delivery of a coordinated response to SOC has been significantly enhanced through the work of the Serious Organised Crime Partnership and Community Coordinator.

This role has supported:

- Alignment between policing operations and partner agencies
- Integration of responses across housing, substance use treatment, and community safety
- Support to District Commanders and investigators in identifying and managing threats
- Strategic planning and performance oversight aligned to SPR expectations

This coordinated approach ensures that enforcement, prevention, and safeguarding activity are delivered effectively across Hampshire and the Isle of Wight.

Tackling drug-related harm and offending

Drugs remain a key driver of serious violence, exploitation, and acquisitive crime.

The Constabulary delivers a balanced approach, combining enforcement with prevention, treatment, and recovery. Serious and organised crime units target high-level supply, including the use of Proceeds of Crime legislation to disrupt criminal finances, resulting in millions of pounds being restrained and returned to public funds.

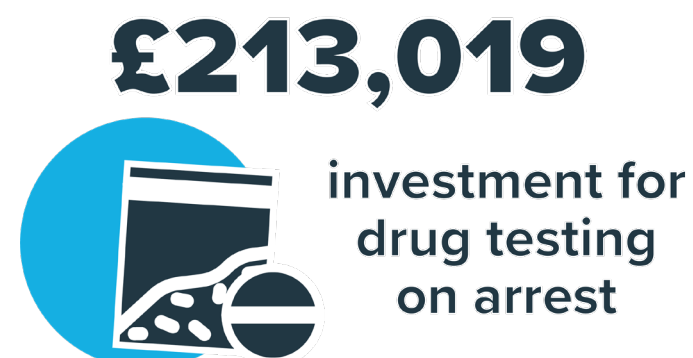
Neighbourhood policing and partner agencies play a critical role in:

- Protecting vulnerable individuals
- Preventing further offending
- Supporting early intervention and recovery pathways

Locally funded initiatives continue to strengthen this approach. The Commissioner funded a pioneering Drug Testing on Arrest (DToA) programme which has identified a clear link between cocaine use and domestic offending, supporting targeted intervention.

In 2025/26, funding for DToA included:

- £63,686 for Drug Assessment Workers
- £129,333 for Police Staff Coordinators
- £20,000 for consumables



Delivering partnership-led drug strategy

The Commissioner continues to convene partners through the Combatting Drugs Partnership, supporting delivery of the government's 10-year 'From Harm to Hope' strategy.

Strategic Partnership Days held throughout 2025/26 brought together partners from across local authorities, health, criminal justice, and the voluntary sector to coordinate activity.

Key delivery includes:

- Development of a Continuity of Care Pathway for individuals leaving prison with substance use needs
- Regional performance improvement, with Continuity of Care rates increasing to 59% across the South-Central region by December 2025
- Strengthened intelligence sharing, with 645 Community Partnership Intelligence submissions recorded in November 2025

The Commissioner has also advocated for the rollout of long-acting buprenorphine as a treatment option to reduce harm, reoffending, and demand on public services. It offers not only a proven route to recovery but also significant savings for the taxpayer, the justice system and local services.

Reducing reoffending through Integrated Offender Management

The Commissioner continues to fund Integrated Offender Management (IOM) Houses, delivered in partnership with the Probation Service and third-sector providers.

These provide structured accommodation

and support for individuals leaving prison with substance use issues, addressing the root causes of offending.

Case Study – IOM Houses

One resident, aged 28, with a history of serious violence and substance misuse, demonstrated significant change following placement in an IOM House. Through structured support, he became drug and alcohol free, complied with legal requirements, and began planning for employment and independent living.

Another resident, also aged 28 with a history of homelessness and long-term substance misuse, developed essential life skills, engaged with services, and began planning for a more stable future. Engagement with support services and positive experiences helped build confidence and motivation.

These examples highlight the importance of stable accommodation and wraparound support in reducing reoffending and supporting long-term rehabilitation.

Tackling fraud and cybercrime

Fraud continues to represent a significant and evolving threat, accounting for a large proportion of crime nationally and causing considerable financial and emotional harm to victims.

Hampshire & Isle of Wight Constabulary works closely with regional partners, including the South East Regional Organised Crime Unit (SEROUCU), supported by specialist Fraud Prevent Officers and dedicated teams.

This includes targeted work to:

- Protect vulnerable victims
- Disrupt criminal networks
- Improve awareness and prevention

Following high-profile cyber-attacks on Jaguar Land Rover, M&S, the Co-Op and

Harrods, the Commissioner supported local businesses through a Business-Focused Cyber Event. Held in November 2025, the event brought together major organisations and local businesses to share intelligence, improve resilience, and offer practical support. The Commissioner offered to fund website security assessments for all attendees, including big brands, small independent businesses and local charities.

Building resilience through cyber prevention and education

The Cyber Ambassador Scheme, designed by young people for young people, continues to build children's digital resilience through schools and colleges.

Between April 2025 and March 2026:

- 45 schools engaged with the programme
- Outreach was delivered to over 250 schools

The programme operates through a "train the trainer" model, enabling schools to deliver the programme independently while increasing reach and sustainability.

Cyber Ambassadors play an active role in promoting safe online behaviour and supporting peers, contributing to a safer digital environment for young people.

Tackling organised immigration crime and exploitation

Organised Immigration Crime (OIC) and Modern Slavery remain complex and are often hidden forms of serious organised crime, frequently linked to exploitation within local communities. Organised criminals use illegal immigration routes to bring people over to the UK, who are then exploited in areas such as nail bars, brothels and carwashes.

The Constabulary continues to respond through:

- Operation Monument
- The Child Exploitation Team (CET)
- The newly formed Modern Slavery and Organised Immigration Crime (MSOIC) Team

These teams work collaboratively with local policing and partners to identify, disrupt, and safeguard victims of exploitation.

The Commissioner's Modern Slavery Partnership provides strategic oversight, with delivery supported through targeted prevention and enforcement activity.



National Cyber Incidents

A national cyber incident refers to a significant cyberattack affecting one or more areas of the United Kingdom's Critical National Infrastructure, including sectors such as energy, health, finance, communications, and transport. These incidents are coordinated at a national level, with the National Cyber Security Centre leading the response and policing partners contributing to investigation and recovery.

To ensure communities remain protected from emerging cyber threats, the Commissioner continues to hold the Chief Constable to account for ensuring the force maintains the necessary capability, preparedness, and governance arrangements to respond effectively.

Maintaining preparedness through governance and strategic oversight

The Constabulary maintains a collaborative governance approach with Thames Valley Police to support cyber preparedness and resilience.

Oversight is provided through the Joint Operations Public Order and Public Safety Strategic Risk and Threat Assessment, which ensures:

- Ongoing assessment of threat and risk
- Maintenance of public order capability
- Robust contingency planning
- Readiness to respond to both local and national incidents

Aligning with national coordination and response structures

National cyber incidents are subject to coordination through the National Crime Agency (NCA), with oversight provided by the Tactical Incident Tasking and Coordination Team (TICAT).

This framework ensures that:

- Incidents are assessed against a national Cyber Threat Matrix
- Appropriate tasking is allocated at national, regional, or force level
- Responses are coordinated with the National Cyber Security Centre

The National Cyber Crime Unit (NCCU) typically leads investigations into major incidents, providing specialist capability and national coordination.

Supporting regional delivery through SEROCU and South East coordination

At a regional level, the South East Regional Organised Crime Unit (SEROCU) and South East Cyber Command play a critical role in supporting the delivery of cyber incident response.

These arrangements ensure there is clear communication between national and local policing, effective coordination of investigations, and oversight and situational awareness across forces.

Where required, national tasking may be delegated to regional cyber teams for investigation, while governance remains at a national level through prioritisation and tasking processes.

Ensuring consistent response to cyber incidents

The same governance and operational processes apply to both national and significant cyber incidents, ensuring a consistent and structured response regardless of scale.

This includes clear escalation pathways, defined roles and responsibilities across agencies, and integration with national coordination structures.

These arrangements support a resilient and scalable approach to cyber incident management.



Child Sexual Abuse

Child sexual abuse includes a wide range of offending behaviours, both online and offline, where children and young people are exploited or harmed. It is listed as a national threat under the Strategic Policing Requirement, requiring a coordinated, multi-agency response to prevent abuse, protect victims, and pursue offenders.

By combining specialist investigative capability with accessible and high-quality support services, the Commissioner is ensuring a comprehensive approach that prioritises safeguarding, supports victims, and disrupts offenders.

Maintaining specialist capability and partnership response

Hampshire & Isle of Wight Constabulary continues to maintain dedicated child abuse investigation units and safeguarding teams, ensuring that victims receive a specialist and coordinated response.

The Commissioner continues to seek assurance that these capabilities are effective, appropriately resourced, and aligned with national expectations, including the ability to respond to complex and cross-border investigations.

This includes holding the Chief Constable to account for the performance of the South East Regional Organised Crime Unit (SEROCU) in tackling child sexual abuse offences that extend beyond local policing boundaries.

Strengthening regional coordination through SEROCU

The SEROCU plays a key role in coordinating the regional response to serious and organised child sexual abuse.

During 2025/26, SEROCU has:

- Maintained alignment of resources to priority threat areas
- Acted as the primary interface between South East forces and the National Crime Agency
- Coordinated responses to emerging threats, including offenders collaborating online to target vulnerable individuals

The Tackling Organised Exploitation (TOEX) function provides specialist operational support across the region. This includes:

- Supporting complex investigations involving child sexual abuse
- Deploying advanced analytical tools to interpret large and complex data sets
- Identifying children at increased risk of exploitation
- Reducing intelligence gaps to strengthen safeguarding and enforcement activity

This regional capability ensures that complex and high-risk cases are managed effectively and in coordination with national partners.

Commissioning support services for victims

The Commissioner has invested in specialist services to support victims of child sexual abuse and sexual violence.

Through the TESSA service, the Commissioner has committed up to £4,794,482 over five and a half years, providing long-term, sustainable support for victims of all ages across Hampshire and the Isle of Wight.

This includes:

- The Frankie Worker Service supporting children and young people
- An all-age Sexual Crime Therapeutic Service
- Access to support regardless of whether abuse is recent or non-recent

£4,794,482
investment in
support for
sexual abuse
survivors



Services delivered include one-to-one counselling, play therapy, helpline support and group-based activities. This investment, supported by partners including NHS England, Integrated Care Boards, and Hampshire County Council, ensures that victims have access to consistent, flexible, and accessible support tailored to their needs.

Responding to national learning and improving practice

The Commissioner has responded to national developments and scrutiny in relation to child sexual abuse, including inquiries and inspections into group-based child sexual exploitation.

This includes public support for national inquiries and recognition of the need to strengthen systems and responses to ensure that victims are protected and that failures identified nationally are addressed locally.

Public Disorder

Public disorder refers to incidents where groups engage in violent or disruptive behaviour that threatens public safety and community cohesion. This includes events such as rioting, vandalism, arson, and violence, often arising from heightened tensions within or between communities. The Strategic Policing Requirement recognises that such incidents may be triggered by a range of factors, including significant local or national events. Lawful protest, however, remains a fundamental right and is protected where it is conducted peacefully.

Through continued investment in training, adherence to national mobilisation arrangements, and a clear focus on preparedness, Hampshire & Isle of Wight Constabulary remains well positioned to respond to public disorder.

Maintaining readiness and operational capability

The Constabulary demonstrates its ability to respond to public disorder incidents, maintaining the necessary public order capability and readiness to manage both planned and spontaneous events.

Operational demand has increased year on year, driven in particular by a rise in protest activity across the policing area due to asylum hotels. The Constabulary continues to ensure that resources are appropriately trained, equipped, and deployable in line with national public order standards.

Responding to local, regional and national incidents

The Constabulary remains aligned to the National Mobilisation Plan, ensuring that it cannot only respond to incidents within the force area but also provide mutual aid to other forces where required.

This approach ensures that:

- Local communities are protected during incidents of disorder
- Additional resources can be deployed rapidly when required
- The force contributes effectively to the wider national policing response

Balancing enforcement with the right to protest

A key aspect of public order policing is maintaining the balance between enforcing the law and upholding the public's right to peaceful protest.

The Constabulary continues to manage protest activity in accordance with national guidance, ensuring that:

- Lawful protest is facilitated and protected
- Proportionate action is taken where disorder or criminal activity occurs
- Community tensions are managed effectively



Civil Emergencies

A civil emergency refers to any event or situation that poses a significant threat to life, the environment, or the security of the United Kingdom. This includes a wide range of risks such as severe weather, flooding, major accidents, disease outbreaks, and terrorist or cyber incidents.

Maintaining command capability and operational readiness

Hampshire & Isle of Wight Constabulary continues to maintain its command capability through a structured programme of training and exercising, delivered collaboratively with multi-agency partners.

Training activity is underpinned by identification of local risks, statutory requirements and the need to demonstrate operational competence for command accreditation.

This ensures that appropriately trained commanders are in place and ready to respond effectively to a wide range of civil emergency scenarios.

Ensuring robust governance and business continuity

The Constabulary maintains its legislative responsibilities through a comprehensive business continuity management system, with governance oversight provided by Chief Officers.

These arrangements ensure that critical services can be sustained during disruptive events, decision-making structures remain effective under pressure, and the organisation is able to respond and recover from significant incidents.

Delivering coordinated multi-agency response

The force operates within established internal and multi-agency command and control frameworks, enabling a coordinated response to civil emergencies.

These arrangements are tested regularly and support:

- A 24/7 response capability
- Effective collaboration with emergency services and partner agencies
- Clear command structures during complex incidents

Supporting regional and national resilience

Hampshire & Isle of Wight Constabulary contributes to wider resilience through established mutual aid arrangements, both regionally and nationally.

This includes:

- The ability to both receive and provide mutual aid to other forces
- Access to additional specialist capabilities when required
- Provision for Military Aid to the Civil Authorities (MACA) in exceptional circumstances



National Policing Priorities

The National Policing Priorities are set by the government through the National Crime and Policing Measures and are designed to drive improved outcomes across policing nationally. These priorities complement the local priorities set out in the Commissioner’s Police and Crime Plan (2024-28).

The Commissioner has formally incorporated these national priorities into the Police and Crime Plan and continues to hold the Chief Constable to account for their delivery across the force.

Aligning national and local priorities

The current National Policing Priorities focus on key areas of harm and public concern:

- Reducing murder and other homicide
- Reducing serious violence
- Disrupting drug supply and county lines
- Reducing neighbourhood crime
- Improving victim satisfaction, with a specific focus on domestic abuse
- Tackling cybercrime

These priorities are reflected across the Commissioner’s wider programme of work, ensuring that local delivery contributes to national outcomes while remaining responsive to community needs.

Performance monitoring and public accountability

To ensure transparency and continuous improvement, the Commissioner publishes quarterly performance updates tracking delivery against each of the National Policing Priorities.

This approach provides visibility of progress and performance and supports ongoing scrutiny and challenge. It also enables the public to understand how policing is

delivering against national expectations. Public reporting remains a key mechanism for maintaining trust and confidence in policing.

Oversight and governance

The Commissioner maintains robust oversight of delivery against the National Policing Priorities through established governance processes.

This includes ensuring that:

- Strategic priorities are aligned with operational delivery
- Resources are directed towards areas of greatest risk and harm
- Performance is regularly reviewed and challenged
- The force responds effectively to emerging threats and changing demand

By embedding these priorities within local governance structures, Hampshire & Isle of Wight Constabulary continues to demonstrate its commitment to delivering both national standards and effective local policing.

The Commissioner continues to support and oversee a broad framework of collaboration agreements that strengthen operational delivery at local, regional and national levels.

National collaboration agreements

The Constabulary participates in a number of national collaboration agreements which support critical operational and intelligence capabilities, including:

- National Police Collaboration Agreement
- National Ballistics Intelligence Service (NABIS)
- Forensic Collision Investigation Network
- Modern Slavery Police Transformation Programme
- Crimestoppers

These arrangements ensure access to specialist expertise and national-level coordination in key areas of policing.

Regional collaboration agreements

At a regional level, Hampshire & Isle of Wight Constabulary works in partnership with other South East forces to address shared threats and risks.

Key regional collaborations include Counter Terrorism Policing South East (CTPSE) and South East Regional Organised Crime Unit (SEROCU).

These partnerships enable coordinated responses to terrorism, serious and organised crime, and emerging regional threats, providing access to specialist teams and capabilities that would not be available at a local level alone.

Force-level collaboration

Local collaboration enhances both operational delivery and support functions, including:

- Joint ICT services, improving technological integration and digital resilience
- The Joint Operations Unit with Thames Valley Police, supporting public order, firearms operations, and major incident response

These arrangements strengthen day-to-day capability and ensure resources are used efficiently.

Hampshire-hosted national units

Hampshire plays a leading role in national policing by hosting a number of specialist units that deliver services across the UK.

These include:

- National Vehicle Crime Intelligence Service (NaVCIS)
- National Wildlife Crime Unit (NWCU)
- National Police Freedom of Information and Data Protection Unit
- ACRO Criminal Records Office

These units provide national capability, influence policy development, and demonstrate Hampshire’s contribution to specialist policing at a national level.

Governance and oversight

The Commissioner retains statutory responsibility for entering into, monitoring, and reviewing collaboration agreements, including:

- Agreements deliver operational effectiveness and value for money
- Collaboration supports both local priorities and national obligations
- Existing arrangements remain fit for purpose and responsive to emerging challenges

The Criminal Justice System

An effective criminal justice system is essential to delivering justice for victims, reducing reoffending, and maintaining public confidence.

The Police Reform and Social Responsibility Act 2011 sets out the reciprocal duty on Police and Crime Commissioners (PCC) and other criminal justice agencies to work together to provide an efficient and effective CJS. Through Local Criminal Justice Boards (LCJBs), PCCs convene partners and hold them to account for performance improvements. In chairing the LCJB, the Commissioner provides leadership, holds criminal justice partners to account for effective delivery and sets priorities to improve the local CJS. The police fulfil an important role in this process by investigating crime, preparing and submitting cases to the CPS, and supporting and managing offenders in the community. Ensuring the police work effectively with criminal justice partners is essential to improving outcomes for victims.

Community Safety Partnerships (CSPs) were introduced by Section 6 of the Crime and Disorder Act 1998. They bring local partners together to formulate and deliver strategies to tackle crime and disorder in their communities. Responsible authorities that make up a CSP include police, fire and rescue, local authorities, health and probation. CSPs operate across Hampshire and the Isle of Wight. The voluntary sector also makes significant contributions to community safety. The Police Reform and Social Responsibility Act places a mutual duty on PCCs and Responsible Authorities of CSPs to cooperate to reduce crime, disorder and re-offending.

Leading partnership delivery through the Local Criminal Justice Board

The Commissioner chairs the Local Criminal Justice Board (LCJB), bringing together partners including policing, His Majesty's Courts and Tribunals Service (HMCTS), the Crown Prosecution Service, probation, and prisons to improve performance across the system.

The LCJB met quarterly throughout 2025/26. Key areas of focus included addressing magistrates court backlogs, with coordinated action across partners including:

- Development of a recovery plan
- Recruitment of additional legal advisers
- Increased court sittings
- Improved monitoring of case progression

During this time, the Commissioner convened HMCTS, His Majesty's Prison and Probation Services (HMPPS) and the police regarding the high number of Magistrate Court backlogs. This is also a standing agenda item on the CJS Efficiency and Performance Board. Action includes a detailed recovery plan, a recruitment campaign for legal advisers, more sittings in the magistrates courts and continued tracking and monitoring of receipts of court cases and disposals. The Commissioner also lobbied to the new Lord Chancellor regarding defence solicitor resourcing issues and Legal Aid funding.

At a national level, the Criminal Justice Operational Implementation Taskforce was established. This includes representatives from all government bodies potentially affected by the implementation of the Independent Sentencing Review (ISR) and the Independent Review of the Criminal Courts (IRCC). It provides a structured forum for HMPPS to brief

these bodies and support their preparation for operational implementation.

Driving system improvement and national engagement

The Commissioner has continued to engage with national reform and improvement activity across the criminal justice system.

Action taken includes:

- Raising concerns regarding Liaison and Diversion services, resulting in improved processes enabling reports to be shared with courts
- Engagement with the Criminal Justice Operational Implementation Taskforce, supporting national readiness for sentencing and court reform
- Responding to national reviews, including the Independent Sentencing Review and wider criminal justice reform

These actions ensure that Hampshire and Isle of Wight contributes to and benefits from national improvement programmes.

Strengthening partnership working through Community Safety Partnerships

Community Safety Partnerships (CSPs) continue to play a key role in delivering local responses to crime and anti-social behaviour.

Across Hampshire and the Isle of Wight, CSPs bring together:

- Police
- Local authorities
- Fire and rescue services
- Health partners
- Probation
- The voluntary sector

The Commissioner works closely with CSPs to ensure coordinated local delivery, strengthened by PCC-funded initiatives and alignment with wider criminal justice priorities.

Addressing reoffending through housing and system reform

Reducing reoffending remains a central focus, with a particular emphasis on improving outcomes for prison leavers. Evidence presented through national and regional reviews highlighted that individuals released from prison without accommodation are more likely to be recalled, and homelessness increases the risk of non-compliance, poor health outcomes, and reoffending.

In response, the Commissioner wrote to government ministers endorsing recommendations to reduce homelessness among prison leavers, and led a collaborative response across criminal justice, housing, health, and voluntary sectors.

This work recognises housing as a critical enabler in reducing reoffending and improving long-term outcomes.

Embedding health and partnership through the Integrated Care Partnership

The Commissioner plays a key role within the Integrated Care Partnership (ICP) and Health and Wellbeing Boards, supporting a joined-up approach to health, wellbeing, and criminal justice.

The ICP brings together partners to:

- Improve health outcomes across the population
- Address wider determinants of health
- Support prevention and early intervention

This integrated approach ensures that criminal justice partners work alongside health and social care services to improve outcomes for individuals and communities.

Leading trauma-informed practice across systems

The Commissioner is the Senior Responsible Executive for Trauma-Informed Practice, leading a coordinated, cross-sector approach to addressing trauma across public services.

Key achievements during 2025/26 include:

- 18 senior leaders signing a Trauma-Informed Concordat
- Delivery of training to over 350 partners
- Deployment of three Trauma Informed Practitioners working alongside police
- Development of a trauma-informed self-assessment tool for organisations

Evaluation of the Trauma Informed Policing Programme showed measurable improvements in officer knowledge and understanding of trauma, attitudes towards

vulnerability, and operational practices when responding to incidents. This work supports a more effective and preventative approach to policing and criminal justice.

Delivering 'Right Care Right Person'

The Commissioner continues to support the delivery of Right Care Right Person (RCRP), ensuring that individuals with mental health needs receive the most appropriate response. The multi-agency RCRP Steering Group, jointly chaired by the OPCC and NHS, met three times during 2025/26. Group partners reported back on how their own organisation delivers the RCRP strategy including Hampshire and Isle Wight Healthcare NHS Foundation Trust, South Central Ambulance Service, Hampshire Hospitals Foundation Trust and Hampshire & Isle of Wight Constabulary.

The group oversees implementation, including:

- Embedding consistent approaches across partner organisations
- Monitoring performance and system impact
- Supporting workforce development and training
- Resolving operational challenges through multi-agency collaboration

The Commissioner also contributed £4,000 to support the national mental health crisis line for police.



Commissioning

Commissioning remains a central function for the Police and Crime Commissioner, enabling targeted investment in services that support victims, reduce crime, and address the root causes of offending. Through a combination of grant funding, commissioned services, and strategic partnerships, the Commissioner continues to deliver a robust and outcomes-focused commissioning programme across Hampshire and the Isle of Wight.

This approach ensures that resources are directed where they are most needed, supporting vulnerable people, improving victim outcomes, and delivering long-term reductions in crime and reoffending.

Delivering funding and securing external investment

The Commissioner continues to maximise opportunities to secure funding from national sources, including the Ministry of Justice and the Home Office, alongside local investment.

During the reporting period:

- £3,143,000 was allocated to crime prevention initiatives
- £846,000 was awarded through the Safer Communities Fund to 79 projects across Hampshire and the Isle of Wight
- £7,135,000 was secured from the Home Office and Ministry of Justice

This funding supports a wide range of activity focused on prevention, early intervention, and protecting vulnerable individuals.

In December 2025, the Ministry of Justice confirmed a two-year victim grant settlement, including funding for domestic abuse and sexual violence services. While the allocation represented a 2% increase,

this followed a reduction in core funding in the previous year, highlighting ongoing challenges in funding sustainability.

The Commissioner’s office was also selected by the Ministry of Justice as one of a small number of areas to inform future national commissioning models, reflecting the strength of local co-commissioning arrangements and needs-led planning.

Investing in prevention and community-based initiatives

Commissioning has supported a broad range of local initiatives designed to prevent crime and reduce harm.

Funding has been allocated across key areas:

- Youth crime and exploitation: £1,688,000
- Anti-social behaviour: £222,000
- Domestic abuse: £2,611,000
- Sexual violence: £1,883,000
- Adolescent to parent violence: £29,000
- Reducing offending: £767,000
- Victim Care Hub: £850,000
- Restorative Justice: £375,000
- Stalking: £617,000

Funded projects include early intervention programmes, mentoring, youth engagement, community outreach, and safeguarding initiatives, ensuring that support is delivered at a local level where it can have the greatest impact.



Commissioning innovative services and pilot programmes

The Commissioner continues to champion innovation through targeted commissioning and pilot programmes.

Key initiatives include:

- Family Court Pathfinder, providing specialist domestic abuse advocacy to improve outcomes for children and families in private law cases
- Drive programme (Southampton), delivering intensive intervention for high-risk perpetrators of domestic abuse, working alongside victim support services
- Raneem’s Law, with approximately £139,000 secured to introduce domestic abuse specialists into police control rooms to strengthen safeguarding and response

These programmes demonstrate a commitment to improving system-wide responses, particularly in relation to domestic abuse and protecting victims.

Delivering Restorative Justice

Restorative Justice remains a key component of the Commissioner's funding portfolio, providing an effective approach to supporting victims and reducing reoffending.

In 2025/26:

- 364 referrals were received for Restorative Justice
- 87 referrals for mediation
- 2,142 victims were proactively engaged
- 275 restorative justice cases were completed
- 89 mediation cases were completed
- 80% of participants did not reoffend within one year of completion

The service is available to all victims of crime and anti-social behaviour, regardless of when the incident occurred, and supports both victim-led and offender-led referrals. This flexible approach helps resolve conflict, reduce escalation, and improve outcomes for all parties.

Delivering victim-focused support through the Victim Care Hub

The Commissioner's Victim Care Hub provides emotional and practical support to victims and those affected by crime, regardless of whether the crime has been reported or when it occurred.

In 2025/26:

- 89,175 referrals were received
- 4,108 individuals engaged with support
- 11,849 support interventions were delivered

The Hub works closely with partners across criminal justice, health, local authorities, and voluntary organisations, ensuring that victims are assessed and referred to appropriate specialist services where needed.

Ensuring effective governance and delivery

The Commissioner continues to ensure that all commissioned services are subject to robust governance, performance monitoring, and evaluation.

This includes ensuring services are needs-led and outcome-focused, embedding co-commissioning arrangements with partners, promoting innovation and social value in procurement, and monitoring performance to ensure value for money and impact.



Efficient And Effective Policing

The Commissioner has a statutory responsibility to hold the Chief Constable to account for securing an efficient and effective police service. This is achieved through a robust framework of governance, scrutiny, and public engagement, ensuring that policing performance is transparent, responsive, and aligned with both local and national priorities.

Accountability Board

The Accountability Board (AB) remains the primary mechanism through which the Commissioner holds the Chief Constable to account.

The Board provides regular scrutiny of:

- Policing performance against local and national measures
- Delivery of the Police and Crime Plan
- Progress against HMICFRS recommendations and Areas for Improvement
- Strategic risks and emerging issues
- Safeguarding, equality and diversity, and public complaints

Outcomes from the Board are published publicly, ensuring transparency and accountability.

During 2025/26, the Commissioner used this forum to challenge performance and scrutinise key areas including:

- Vetting and Professional Standards
- Recruitment and retention of police officers
- Progress against HMICFRS inspection findings
- Contact management and response to the public

Performance scrutiny and key areas of focus

Accountability Board meetings were held throughout the year with a structured agenda, including updates from the Chief Constable, quarterly performance data, and risk oversight.

Key discussion points included:

12 May 2025

- Professional Standards Department inspection findings
- Neighbourhood policing, including front counter usage
- Workforce growth and retention

29 July 2025

- National publication of 101 call handling data
- GOLD command updates to the Commissioner
- Timeliness of response to public concerns

13 November 2025

- Workforce growth and retention progress
- Professional Standards, vetting and DBS updates
- Protest activity
- Local Bobby delivery

26 January 2026

- Angiolini Inquiry recommendations
- Domestic abuse and RASSO performance
- Homicide
- Emerging issues including the use of agentic AI

This regular scrutiny ensures that performance is continuously reviewed and that areas requiring improvement are identified and addressed.

Driving improvement through inspection and independent review

The Commissioner continues to respond proactively to inspection findings and emerging concerns regarding police performance.

During the reporting period:

- The Constabulary was recognised for significant improvements in HMICFRS inspection outcomes, reflecting progress since previous reviews
- The Commissioner commissioned an independent review of the Professional Standards Department, following concerns raised during the year

The independent review, published in March 2026, made recommendations focused on:

- Welfare of officers and staff
- Timeliness of investigations
- Proportionality in misconduct processes

These actions demonstrate a commitment to continuous improvement and maintaining public confidence in police integrity.

Strengthening transparency and public accountability

Public engagement remains an important part of the scrutiny framework.

The Commissioner has continued to hold public-facing events, including online Q&A sessions with the Chief Constable, providing opportunities for residents to raise concerns and ask questions directly.

These engagements ensure:

- Greater transparency in policing
- Improved understanding of public priorities
- Direct accountability to communities

Supporting professional standards and governance

The Commissioner has also strengthened oversight of police conduct and discipline processes, including the appointment of Legally Qualified Persons to support gross misconduct hearings across the South East.

This ensures that misconduct proceedings are conducted fairly, independently, and in line with legal requirements.

Scrutiny

Effective scrutiny is fundamental to maintaining public confidence in policing, ensuring that powers are exercised fairly, proportionately, and in accordance with the law. The Commissioner plays a key role in providing independent oversight of policing activity through a range of dedicated scrutiny panels, each focused on critical areas of operational delivery.

These panels examine how police powers are used in practice, from out of court resolutions and use of force, to stop and search activity and the treatment of individuals in custody. By independently reviewing cases, body worn video footage, and decision-making processes, scrutiny panels provide assurance that policing is both effective and ethical.

Scrutiny panels operate on the principles of transparency, impartiality, and accountability. Cases are routinely selected at random, anonymised where appropriate, and assessed against national standards, legislation, and best practice. This approach ensures that learning is identified, good practice is reinforced, and any areas of concern are addressed.

Youth Out of Court Resolution Scrutiny

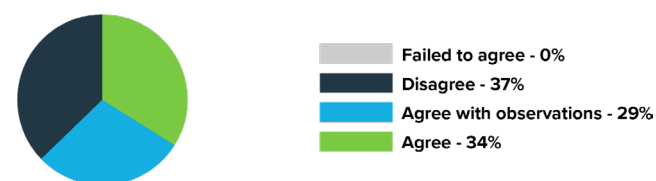


The Youth Out of Court Resolution scrutiny panel examines the importance of resolving lower-level offences quickly and fairly, without unnecessarily criminalising children. This panel works closely with the Youth Justice Service teams across Hampshire, Isle of Wight, Portsmouth and Southampton

(HIPS) to ensure decisions align with national standards and local aims.

Through quarterly reviews of cases, the panel assesses the appropriateness of outcomes such as First-Time Entrant and diversion decisions, grading each case to guide future practice. This scrutiny ensures accountability, transparency and that non-charge outcomes maintain both ethical standards and public trust.

Adult Out of Court Resolution Scrutiny



The Commissioner recognises the importance of Out of Court Resolutions (OOCRs) to address lower-level crimes and anti-social behaviour incidents quickly and proportionately, avoiding unnecessary criminalisation. The OOCR Scrutiny Panel's primary role is to provide reassurance to the Commissioner, the police, and the public that OOCRs are used proportionately, ethically, and in line with the National Framework.

To ensure impartiality, the panel independently reviews 15 recent OOCR cases every two months, selected through a randomised process from a broad range of offence types, including knife / weapons offences, child abuse, sexual offences, domestic abuse, drug offences, and hate crime conditional cautions. This scrutiny process upholds the integrity, fairness, and transparency of the police's use of non-charge disposals.

Use of Force Scrutiny



Since April 2017, all police forces in England and Wales are required to record every instance of use of force. The Commissioner's Use of Force Scrutiny Panel plays a crucial role in reviewing and quality assuring these incidents within Hampshire & Isle of Wight Constabulary.

The panel independently examines a wide range of use-of-force tactics, including handcuffing (both compliant and non-compliant), unarmed skills such as restraints and take-downs, use of dogs, batons, irritant sprays, Tasers, and other restraint methods. To maintain impartiality, cases are randomly selected for review, ensuring transparency and fairness. Cases are anonymised where possible and exclude ongoing investigations.

The findings inform ongoing training and improvements within the force, with feedback shared through internal communications and directly to officers. Any serious concerns are escalated through professional standards channels.

Stop and Search Body Worn Video Scrutiny



Stop and search is a vital policing tactic to detect and prevent crime, helping keep communities safe. However, its misuse can

undermine public trust and confidence in the police. The Commissioner's Stop and Search Scrutiny Panel exists to provide independent assurance that these powers are exercised lawfully, ethically, and appropriately by Hampshire & Isle of Wight Constabulary.

The panel reviews body worn video footage of stop and search encounters, which are randomly selected to ensure impartial oversight. Each quarter, ten encounters no older than three months are examined against legal standards.

The panel focuses on whether the stop was lawful and if these principles were followed. This scrutiny ensures transparency and fairness in the use of stop and search powers, maintaining public confidence and enabling the Commissioner to hold the Chief Constable to account effectively.

Independent Custody Detention Scrutiny



The Independent Custody Detention Scrutiny Panel provides crucial assurance to the Commissioner, the public, and the Constabulary regarding the lawful, proportionate, and appropriate use of police powers in detaining individuals. The panel helps build trust and confidence in the custody environment, especially among ethnic minority communities, dispelling myths and increasing transparency.

The panel examines a wide range of issues linked to custody, including strip searches, use of force in detention, length of detention, dignity and respect, mental health considerations, access to support

services such as language provision, and other areas as needed. Quarterly reviews focus on whether police actions in custody comply with relevant legislation, policies, and best practice.

Independent Custody Visitor (ICV) Scheme

It has been a busy year for the scheme with ICVs playing an important role in scrutinising police custody with over 28,000 detainees held in police custody. ICVs made 207 visits to police custody to check on the human rights and welfare of those people detained across Hampshire and the Isle of Wight. ICVs completed 1,595 detainee welfare checks during the reporting period.

During the year the ICV scheme has been awarded the gold standard of custody visiting as part of the Independent Custody Visiting Association Quality Assurance Framework. The scheme has been assessed as providing an excellent standard of custody visiting and volunteer management.

In 2025/26:

- 207 visits made to custody
- 1,595 detainee welfare checks completed
- 312 custody records checked
- 332 times action was taken on behalf of detained person
- 564 times Signs of Life checked

HMICFRS and PEEL Inspections

His Majesty’s Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) plays a crucial role in assessing the performance of Hampshire & Isle of Wight Constabulary.

The Commissioner is required to respond within 56 days to all HMICFRS reports. Responses are published on both the Commissioner and HMICFRS websites. The Commissioner’s office also monitors all recommendations, including those overdue or in progress, and provides periodic updates to the Commissioner through the

monthly executive team meetings and the Accountability Board.

In July 2025, HMICFRS praised the force for the significant improvements it had made in the latest Police Effectiveness, Efficiency and Legitimacy (PEEL) report.

The report found the force has no areas requiring improvement, with all categories rates as either good or adequate, making it one of only five recently inspected forces nationally to achieve this.

The inspection highlights included:

- A geographical policing model that has strengthened ties between officers and local communities, with Local Bobbies and more police stations open to the public
- Improving investigative capabilities leading to better outcomes for victims.
- Stronger at protecting vulnerable people and tackling violence against women and girls.
- Tough approach on tackling anti-social behaviour and retail crime
- Effective partnerships and innovation in local crime prevention and victim services.
- Emergency call answering times have improved significantly, with 95.5% of 999 calls answered within 10 seconds as of January 2025, exceeding required standards.

Police complaints oversight

Under the Police (Complaints and Misconduct) Regulations 2020, the Commissioner is responsible for holding the Chief Constable to account for the complaints system. This includes strategic oversight of the Professional Standards Department (PSD), managing independent reviews, monitoring learning from complaints, and appointing Legally Qualified Persons to misconduct hearings and Police Appeals Tribunals. The Commissioner also reviews IOPC reports, internal audits, and quarterly data to benchmark performance

against similar forces.

- Appointing Legally Qualified Persons & Independent Panel Members Police Gross Misconduct hearings in 2025/26: 17 panels arranged
- Managing Police Appeals Tribunals in 2025/26: 7 cases

Strategic Youth Independent Advisory Group (YIAG)

The Strategic YIAG consists of young people aged 14-25 who live, work or study in the policing area. It provides a two-way platform between police and young people, focusing on increasing trust, contributing to police legitimacy, and ensuring the code of ethics is upheld. The group is divided into three sub-groups:

- Trust and confidence
- Children and young people who offend
- Identifying and protecting vulnerable young people

The YIAG has the flexibility to adapt its priorities in response to emerging concerns. In 2025/26, 340 member hours were volunteered.



Public Engagement

Through a wide range of engagement activity, the Commissioner ensures that the public voice is heard, influences policing priorities, and informs decision-making across Hampshire and the Isle of Wight.

This engagement spans consultation, public forums, direct community interaction, and targeted work with specific groups, including young people and those with lived experience of the criminal justice system.

Engaging the public through open forums and accountability events

The Commissioner’s Oversight of Policing Services (COPS) events provide a direct platform for the public to question policing leadership and raise concerns.

In 2025/26:

- May 2025
- 120 pre-submitted questions received
 - Over 100 attendees at any one time
 - Key themes included neighbourhood policing, youth violence, response times, rural crime, mental health and VAWG

- October 2025
- 160 pre-submitted questions received
 - Over 100 attendees
 - Topics included police visibility, recruitment, road safety, anti-social behaviour, and serious violence

These sessions promote transparency and ensure direct accountability to communities.

Consulting on policing priorities and funding

The annual policing precept consultation provides an opportunity for residents to influence funding decisions.

The 2025 consultation delivered strong engagement:

- 4,154 responses received, an increase of 6.4% on the previous year
- Over 50% of respondents supported an increase of 4.5% or more
- 105,000 emails issued, with approximately 9,000 survey clicks
- Delivered at no extra cost to the Commissioner’s office

This engagement helps ensure that funding decisions reflect public priorities and expectations.

Hearing the voice of young people

The Youth Commission continues to play a vital role in shaping policing and prevention activity.

In 2025/26:

- 1,250 volunteer hours contributed by members
- Launch of the Big Conversation 2025, focusing on youth violence, violence against women and girls, bullying and discrimination
- 1,213 survey responses received
- Annual Conference held in February 2026, engaging 70 partner organisations

The Youth Commission also delivered:

- 13 workshops across 59 schools
- Engagement with 1,260 young people



This work ensures that the perspectives of young people are embedded in local policing priorities.

Engaging people with lived experience

The Commissioner ensures that those with lived experience of the criminal justice system are heard and contribute to service improvement. Feedback is collected through commissioned services and partnerships with individuals in the system and probation services to shape service design and delivery.

This approach ensures that services are shaped by real experiences and remain responsive to the needs of those they support.

Responding to public enquiries and casework

Casework remains an important mechanism for understanding public concerns and identifying emerging issues.

Between April 2025 and March 2026:

- 2,165 casework enquiries were received, an increase of 20.81% on the previous year

Key areas included:

- Commissioner-related enquiries: 607
- Road traffic issues: 277
- Anti-social behaviour: 257
- Victim satisfaction: 172
- Police visibility: 119
- Domestic abuse: 44

Casework provides valuable insight into public concerns and supports direct engagement with residents through correspondence, referrals, and casework surgeries.



Financial Management

The Commissioner has strategic control of all funding received (Home Office grant and council tax precept) for policing services across Hampshire and the Isle of Wight.

The Commissioner owns all police assets including vehicles, police equipment and the police estate. The ongoing liabilities and assets and the reserves are included in the report for reference. The Commissioner must determine how the funding is allocated between policing services, crime prevention and intervention work ensuring a balanced budget is set each year.

For the 2025/26 financial year, the revenue funding of £495.5m was split between the Office of the Police and Crime Commissioner (OPCC) and Hampshire & Isle of Wight Constabulary as follows:

	£m	%
Hampshire & Isle of Wight Constabulary	443.8	89.6
Police Estate (Managed by the PCC)	26.1	5.3
Contribution to Reserves	15.6	3.1
Total Budget Directly in Support of Policing	485.5	98.0
PCC Executive	1.3	0.3
PCC Business	1.6	0.3
PCC Commissioning, Criminal Justice and Partnerships	4.5	0.9
Capital Financing (net of Interest earned of £2M)	2.6	0.5
Total Budget	495.5	100.0

The Commissioner retained £51.7m to deliver services through her office including owning and managing the police estate; £443.8m is allocated to the Chief Constable to deliver policing services across Hampshire and the Isle of Wight; a contribution of £15.6m was set aside in reserves primarily to support future capital expenditure on buildings, vehicles and equipment purchase in direct support of frontline policing.

The table below shows budgeted and actual net expenditure for 2025/26. The original budget approved at the beginning of the year is updated for changes during the course of the financial year.

Police Service Expenditure	Original Budget £m	Revised Budget £m	Actuals £m	Variance £m
Employees	386.7	389.8	388.1	(1.7)
Premises	1.3	1.3	1.2	(0.1)
Transport	8.4	8.6	9.4	0.8
Supplies & Services	22.0	22.9	24.3	1.4
Third Party Payments & Support Services	78.9	92.6	94.5	1.9
Total Expenditure on Police Services	497.3	515.3	517.5	(2.2)
Total Income on Police Services	(53.5)	(76.1)	(80.9)	(4.8)
Net Expenditure on Police Services	443.8	439.2	436.6	(2.6)
Net OPCC expenditure (excluding reserves)	36.1	31.1	24.5	(6.6)

In year contributions to reserves totalling £7 million were approved. The details of these are:

	£m
Funding of One-Off Growth in 26/27 budget	3.713
Funding for additional PSIs to cover vacancies	1.518
Digital Forensic Submissions Budget	1.263
SEROCU Additional Requirement	0.495

The Constabulary’s underspend of £2.5m is mainly due to the challenges that the Constabulary has experienced with recruiting more officers and staff. A total of £2.3m of this underspend has been requested to be carried forward into 2026/27 to allow ongoing initiatives to be completed. The net underspend after deducting carry forward is £0.3m (0.07%).

The OPCC underspend of £6.6m was driven primarily by higher investment income returns, which was £5.7m more than the budgeted amount. The investment income budget has not been increased to avoid becoming reliant on investment income as returns are expected to reduce in future years as reserves are utilised to fund policing, particularly the estates capital programme.

Capital expenditure

Capital expenditure is incurred on the acquisition and enhancement of the Commissioner’s assets which have a life of more than one year.

The Commissioner approved a Capital Programme of £26m for 2025/26.

Total expenditure in 2025/26 was £10.5m. Of this, £5.1m was spent on buildings and £5.4m on vehicles.

The capital expenditure was funded by capital receipts (£1.9m) and contributions from reserves (£8.6m). No borrowing was required to fund the capital programme in 2025/26.



Reserves

Reserves are key to the financial strategy of the Commissioner, ensuring there is both resilience to cope with unpredictable financial pressures and funding to meet long-term financial commitments. Earmarked Reserves are held to manage known financial liabilities and possible risks.

The main elements of the reserve strategy are:

- establish and maintain an appropriate general reserve position over the medium term
- apply a prudent approach to reserves
- create Earmarked Reserves for significant events, change programmes and related costs

As of 31 March 2026, the total level of useable reserves available to the Commissioner was £177.4m. The Commissioner also holds money for the ACRO Criminal Records Office (ACRO). ACRO has a reserve of £12.7m as reflected below:

Usable Reserves	£m
General Fund Reserve	13.4
Earmarked Reserves	164.0
Useable by PCC	177.4
ACRO Reserves	12.7
Total Reserves	190.1

The Medium-Term Financial Strategy approved by the PCC as part of the 2026/27 budget setting process shows how reserves will be used to support investment over the medium-term.



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[Click here to see the commissioning contracts awarded for this period.](#)

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ANNUAL REPORT

DONNA JONES, HAMPSHIRE AND ISLE OF WIGHT
2026

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HAMPSHIRE & ISLE OF WIGHT