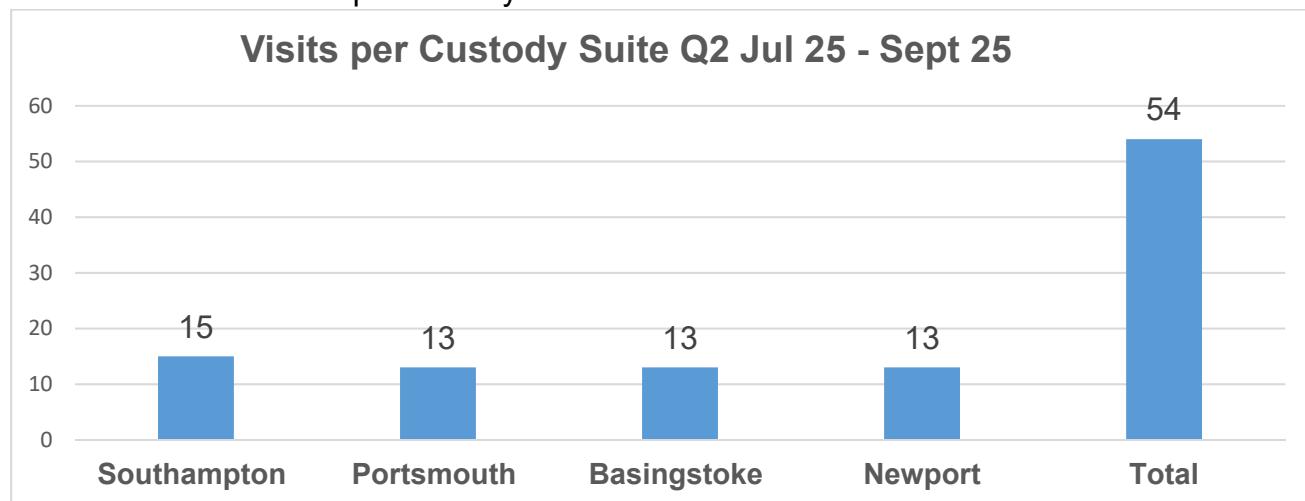


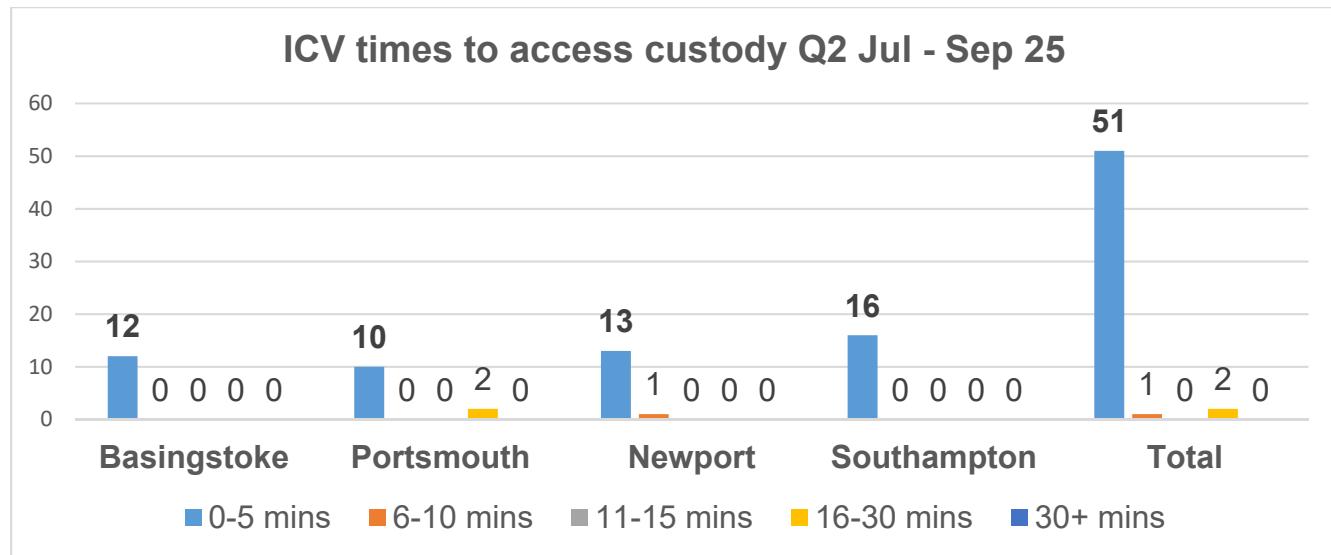
## ICV Quarterly Report July – September 2025

**Overview:** This report is to provide information about visits undertaken by Independent Custody Visitors (ICVs) from 1st July to 30<sup>th</sup> September 2025.

**Visits:** Visit forms have been received for a total of 54 visits for the period. Outlined below are the number of visits per custody suite.



**Access to Custody Suites:** The following table outlines information on the time taken for ICVs to gain access to custody suites once contacted. This is useful for identifying any emerging patterns of delay.



**Day and Time of Visits:** The chart below outlined the day and period of the week when visits were undertaken from 1st July – 30<sup>th</sup> September 2025.

Q2 Jul 25 - Sept 25	06:00-08:59	09:00-11:59	12:00-14:59	15:00-17:59	18:00-20:59	21:00-23:59
Basingstoke	1	4	1	5	2	0
Portsmouth	1	5	6	0	0	0
Newport (IOW)	2	4	0	4	1	2
Southampton	0	5	1	4	6	0

Q2 Jul 25 - Sept 25	Mon	Tues	Wed	Thurs	Fri	Sat	Sun	Total
Basingstoke	5	5	0	2	0	0	1	13
Portsmouth	1	4	3	0	0	3	1	12
Newport (IOW)	3	0	4	3	0	0	3	13
Southampton	0	4	1	7	2	1	1	16

**Detainees interviewed, observed and not seen by ICVs:** The following table highlights the number of detainees who were interviewed, observed and not seen, due to being unavailable, by ICVs between 1st July to 30th September 2025:

Q2 Jul 25- Sept 25	Southampton	Portsmouth	Basingstoke	Newport (IOW)	Total
Detainees Interviewed	86	81	72	22	261
Detainees Observed	46	45	19	14	124
Unavailable for a visit	68	77	54	9	208
Custody Records Checked	28	34	14	8	84
Action Taken	46	24	4	11	85

### Examples of good practice

- ICV made good use of the translation sheet to communicate with a non- English speaking detainee who had mental health issues.

### Causes of concern

- A number of delayed visits have occurred particularly in Portsmouth and there was one aborted visit due to custody staff shortages within the block.

### Examples of where ICVs have affected change

- The delayed visits were reported back to PCC and a new delayed visit procedure has been put in place.
- ICVs visited a female with a bad back and were able to get a chair for the detainee in the cell to make the detainee more comfortable.

### Good practice from custody record reviews

- ICVs checked the custody record of a detainee suffering from manic depression and feelings of suicide to ensure the detainee had seen a health care practitioner and given medication.