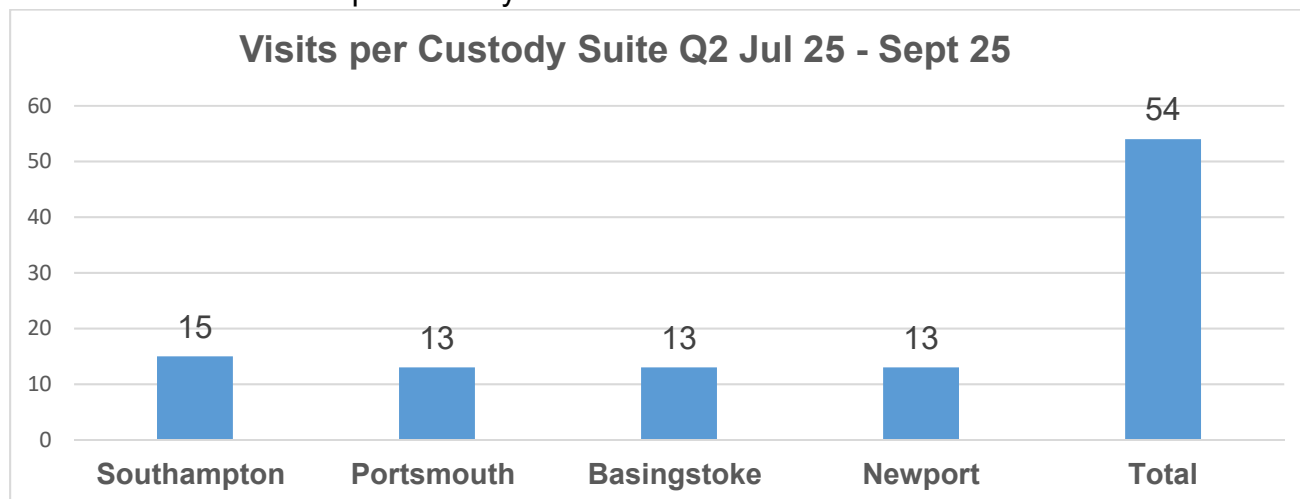


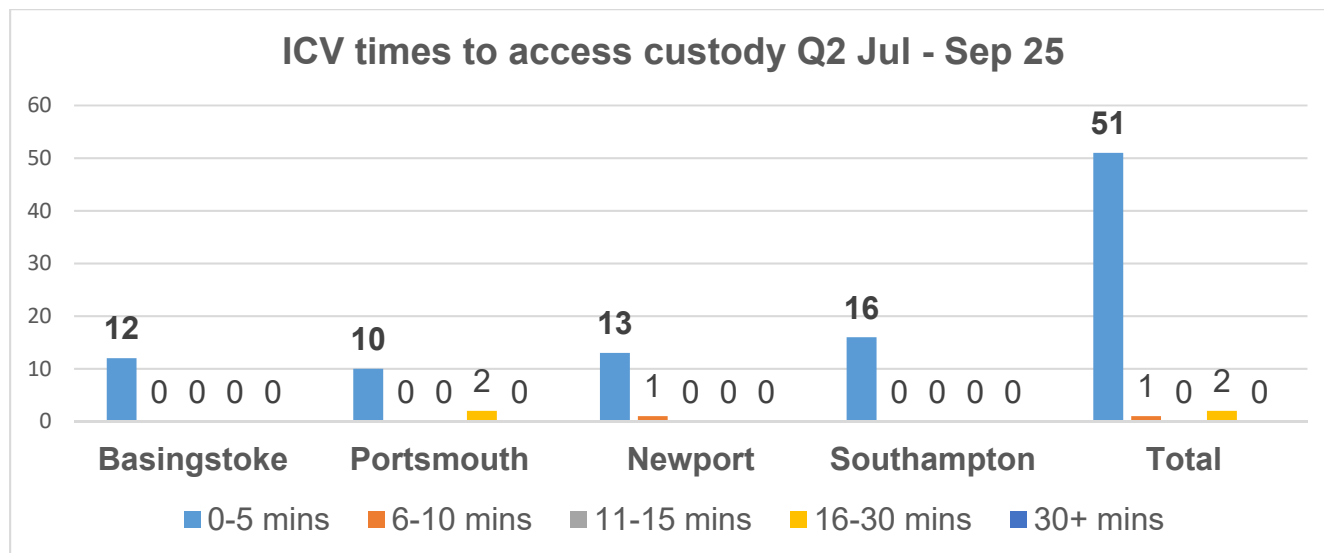
ICV Quarterly Report July – September 2025

Overview: This report is to provide information about visits undertaken by Independent Custody Visitors (ICVs) from 1st July to 30th September 2025.

Visits: Visit forms have been received for a total of 54 visits for the period. Outlined below are the number of visits per custody suite.



Access to Custody Suites: The following table outlines information on the time taken for ICVs to gain access to custody suites once contacted. This is useful for identifying any emerging patterns of delay.



Day and Time of Visits: The chart below outlined the day and period of the week when visits were undertaken from 1st July – 30th September 2025.

Q2 Jul 25 - Sept 25	06:00-08:59	09:00-11:59	12:00-14:59	15:00-17:59	18:00-20:59	21:00-23:59
Basingstoke	1	4	1	5	2	0
Portsmouth	1	5	6	0	0	0
Newport (IOW)	2	4	0	4	1	2
Southampton	0	5	1	4	6	0

Q2 Jul 25 - Sept 25	Mon	Tues	Wed	Thurs	Fri	Sat	Sun	Total
Basingstoke	5	5	0	2	0	0	1	13
Portsmouth	1	4	3	0	0	3	1	12
Newport (IOW)	3	0	4	3	0	0	3	13
Southampton	0	4	1	7	2	1	1	16

Detainees interviewed, observed and not seen by ICVs: The following table highlights the number of detainees who were interviewed, observed and not seen, due to being unavailable, by ICVs between 1st July to 30th September 2025:

Q2 Jul 25- Sept 25	Southampton	Portsmouth	Basingstoke	Newport (IOW)	Total
Detainees Interviewed	86	81	72	22	261
Detainees Observed	46	45	19	14	124
Unavailable for a visit	68	77	54	9	208
Custody Records Checked	28	34	14	8	84
Action Taken	46	24	4	11	85

Examples of good practice

- ICV made good use of the translation sheet to communicate with a non- English speaking detainee who had mental health issues.

Causes of concern

- A number of delayed visits have occurred particularly in Portsmouth and there was one aborted visit due to custody staff shortages within the block.

Examples of where ICVs have affected change

- The delayed visits were reported back to PCC and a new delayed visit procedure has been put in place.
- ICVs visited a female with a bad back and were able to get a chair for the detainee in the cell to make the detainee more comfortable.

Good practice from custody record reviews

- ICVs checked the custody record of a detainee suffering from manic depression and feelings of suicide to ensure the detainee had seen a health care practitioner and given medication.