DECISION RECORD



Decision ID: **PCCDJ 000650 2022**

Decision title

Supporting local businesses in partnership with Southern Coop

Executive summary

One of Police and Crime Commissioner Donna Jones' priorities is to support businesses, especially food retailers. Supporting retailers who contribute to a growing local economy is important, and helps make local communities feel safer.

Individuals or small groups hanging around outside local shops, seemingly drunk or under the influence of drugs is a fairly common sight. Some are homeless, some are not, some are repeat offenders of crimes associated to businesses including assault and shoplifting. Some are female offenders who are also subject to exploitation and domestic abuse which drives their offending. Some are trapped in a cycle of re-offending, exacerbated by vulnerability and other complex health and social needs.

Southern Coop are keen to work in partnership with the Police and Crime Commissioner, Portsmouth City Council and other organisations to help facilitate a Navigator Intervention, providing support for those who meet the criteria and are at a point in their lives where they are receptive to help.

Recommendation

The Police and Crime Commissioner's team successfully applied to Southern Coop for £35,000 over two years to fund a Navigator Intervention.

The Police and Crime Commissioner will award $\pounds 35,000$ over a two-year period (£20,000 in year one and £15,000 in year two) to Portsmouth City Council via a funding agreement towards their Substance Misuse Contract on the following basis:

- The Society of St James as the provider of that contract will provide the Navigator Intervention
- The two-year funding period will commence at the point the Navigator is in post



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• Year two funding (£15,000) is dependent on the pilot achieving some success in year one. Performance measures will be agreed with Portsmouth City Council.

Statement on publication

This Decision Record and supporting Decision Request documentation is suitable for publication.

Police and Crime Commissioner approval

I hereby **approve** the recommendation above.

Signature:

Name: **Donna Jones**

Police and Crime Commissioner for Hampshire

Date: 5-Apr-22



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Requester details:

Requester: Karen Dawes

Role title: Commissioning and Contracts Manager

1 Strategic context

Individuals or small groups hanging around outside local shops, seemingly drunk or under the influence of drugs is a fairly common sight. Some are homeless, some are not, some are repeat offenders of crimes associated to businesses including assault and shoplifting. Some are female offenders who are also subject to exploitation and domestic abuse which drives their offending. Some are trapped in a cycle of re-offending, exacerbated by vulnerability and other complex health and social needs.

Southern Coop are keen to work in partnership with the Police and Crime Commissioner, Portsmouth City Council and other organisations to help facilitate an intervention, providing support for those who meet the criteria and are at a point in their lives where they are receptive to help.

The Police and Crime Commissioner's team successfully applied to Southern Coop for £35,000 over two years to fund a Navigator Intervention to provide intensive support for those meeting the criteria who are at a point in their lives where they are receptive to help. Entering into this, support would be voluntary as opposed to being mandated as part of an order.

The pilot aims to:

- Save lives
- Reduce demand on public services
- Help participants to lead happier, healthier, crime-free lives
- Reduce the cost of associated crime to businesses
- Increase trust and confidence amongst communities and businesses



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- Help communities and victims of crime feel safer
- Improve understanding of the problem to support future decision making
- Provide a documented and evidenced 'best practice' solution that can be used by others

Those offered the support of the Navigator Intervention should meet the following criteria:

Offenders who frequently come to the attention of local businesses for:

- Assault
- Shoplifting
- Anti-social behaviour
- Begging
- Criminal Damage

They must be aged 18+ and give their consent to take part:

How people be referred:

A list of repeat offenders who meet the criteria would be established (the target cohort). There would also be flexibility to support some people not on that list, where it is considered relevant. They could be referred in a number of ways:

- By Police or PCSOs building a relationship with them in the community
- By Police Custody Staff (Police, Detention Officers, Liaison and Diversion, Custody Healthcare or Arrest Referral) explaining the offer while they are in police custody
- By the Navigator visiting them when they are due to be released from prison
- By the target cohort hearing about the offer and self-referring



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- Those already known to the Society of St James making direct contact
- By engaging with local businesses to ensure an improved flow of crime reports and intelligence and securing support for the project
- Through information sharing by stakeholders, raising concerns of increasing harm caused by individuals who are at risk of repeat offending.

Where will this Navigator Intervention be piloted?

This will be piloted in Portsmouth.

Who will provide the service?

The Society of St James will provide the Navigator Intervention.

What support will be offered by the Society of Saint James Navigator Intervention?

The Society of St James (SSJ) would complete a strength based, trauma informed assessment, tailored to the needs of each person. If that person needs rehabilitation this can be offered by Portsmouth City Council from their rough sleepers or universal funding. SSJ would also capture data to inform future commissioning and partnership work. For example, the challenges affecting the target cohort, how many are homeless, gaps in service provision and referral routes.

SSJ have a huge amount of experience dealing with people with substance misuse issues ranging from heroin to alcohol. They have the ability to fast track individuals for specialist support. Psycho-social services including group work and one to one can be offered.

SSJ can prescribe in the community and fast track those rough sleeping. SSJ have the ability to take the service to the person, including support with training, employment, and the opportunity to become peer mentors.

Funding Successfully Awarded From Southern Co-op

£35,000 over two years

£20,000 in year one and £15,000 in year two



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£17.500 could fund a Navigator for 18.5 hours per week

Which Partners Are Involved?

Police and Crime Commissioner

Southern Coop

Portsmouth City Council

Portsmouth Businesses

Society of St James (SSJ)

Police

Liaison and Diversion

Custody Health Care

Arrest Referral

Probation

Winchester Prison

Governance

Portsmouth City Council would commission the service as part of their substance misuse contract. A small working group would be established to support the project and report back to Southern Coop with pre-agreed outputs and outcomes

Added Value

Whilst no additional funding is contributed, added value includes:

- SSJ are Portsmouth City Council's Drug and Alcohol Service provider. As SSJ would provide the Navigator Intervention, they could access a range of support for the target cohort
- Portsmouth City Council could offer rehabilitation through their rough sleeper or universal funding



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• An opportunity for positive police engagement with businesses in Portsmouth. By driving project awareness and engagement within the business community there is the opportunity to build and enhance working and community relationships.

2 Options appraisal

Do Nothing:

The Police and Crime Commissioner already supports Integrated Offender Management (IOM) in Portsmouth. Whilst this is not exactly the same cohort of people, it seeks to reduce re-offending.

Do Something (Preferred Option):

The Police and Crime Commissioner does not need to identify funding within her own budget. The Navigator Intervention would be funded entirely by Southern Coop. Portsmouth City Council could enable this Navigator Intervention through their substance misuse contract, awarded to the Society of St James.

3 Timescales

Funding for the Navigator Intervention would commence at the point the Navigator is in post.

4 Financial and resourcing implications

Total cost	£35,000	

Timeframe funding required for	Two years from date of recruitment of the Navigator
	5

Table 1 - Funding allocation in each financial year

	2021-22	2022-23	2023-24
Capital	£0	£0	£0
Revenue	£0	£20,000	£15,000



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Table 2 - Funding source - Capital and Revenue

	Capital (insert 'Yes' if applicable)	Revenue (insert 'Yes' if applicable)
Transformation reserve		
Commissioner's reserve		
Commissioning budget		
Approved capital programme		
General fund		
Other:		Yes
£35,000 funding contribution by Southern Coop over two years		

5 Communications and engagement implications

Any publicity will make clear that the Navigator Intervention is a collaboration between Southern Coop, the Police and Crime Commissioner, Portsmouth City Council and the Society of St James. The Commissioning Team will work closely with the Communications and Engagement Team to identify opportunities to further promote this support.

6 Legal implications

Under S.143 of the Anti-social Behaviour, Crime and Policing Act 2014, the PCC may provide or arrange for the provision of services to secure or contribute to securing crime and disorder reduction, or which help victims or witnesses of, or other persons affected by, offences and antisocial behaviour. These arrangements may include the making of grants subject to such conditions as the PCC thinks appropriate. Funding awards will be subject to a written agreement setting out the terms and conditions on which payment is made.

Portsmouth City Council recently retendered their main substance misuse treatment contract, with the new contract commencing 1st June 2022. Within the contract notice, the Invitation to Tender and the specification, the Council built in an ability, and a significant contingency, to increase the contract value over the course of the contract. This enables the



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contract to be varied to include additional funding from Southern Coop via the Police and Crime Commissioner.

7 Risks and mitigation

Recruiting to specialist roles with reduced hours on a short term commitment can be challenging. Also, whilst there may be a need in terms of numbers meeting the criteria, a person needs to be at a point in their life where they want to make positive changes. There is a risk that not enough people will be at that point in their lives to take up the offer and provide value for money.

If funding is awarded, it will have a flexible start date and commence at the point the Navigator is in post. This would enable the project to be offered for the full two years. Furthermore, funding for year two, is dependent on success in year one (this would be worked through at the start of the project). If there is a significant lack of referrals for example, funding earmarked for year two may be returned to Southern Coop.

8 Strategic policing requirement

Those supported through this Navigator Intervention may be connected with crimes which fall within the Strategic Policing Requirement.

9 **Equalities**

This service will support vulnerable people, many of whom have protected characteristics. The service will contribute towards the elimination of unlawful discrimination, the advancement of equality of opportunity for everyone, including those having a protected characteristic and the fostering of good relations between all including those having a protected characteristic. The grant agreement with Portsmouth City Council will require this.

10 Data Protection implications

There are no General Data Protection Regulation implications associated with this decision request. The Police and Crime Commissioner's Office will not hold personal information. The Society of St James as the current provider is required to adhere to the GDPR regulations as per their contract with Portsmouth City Council.



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11 Publication status

This report is suitable for publication in full.

12 Personnel consulted

The following personnel were consulted on the Decision Request.

Table 3 - Personnel consulted

Role	Organisation	Confirmation of consultation
		(insert 'Yes' if applicable)
Deputy Police and Crime Commissioner	OPCC	
Chief Executive	OPCC	Yes
Deputy Chief Executive / Criminal Justice Portfolio Lead	OPCC	Yes
Chief Finance Officer	OPCC (HCC)	Yes
OPCC/Hampshire Constabulary liaison	OPCC/HC	Yes
Head of Strategic Commissioning and Partnerships	OPCC	Yes
Head of Communication and Engagement	OPCC	Yes
Head of Performance and Information	OPCC	Yes
Head of Standards and Compliance	OPCC	Yes
Head of Estate	OPCC	Yes
Programme Office Manager	OPCC	Yes
Accountant	OPCC (HCC)	Yes
Deputy Monitoring Officer	OPCC (HCC)	Yes
Head of Strategic Procurement	HCC	Yes
Commissioning and Partnerships Officer	OPCC	Yes
Data Protection Officer	OPCC	Yes

OPCC - Office of the Police and Crime Commissioner

HCC - Hampshire County Council

HC - Hampshire Constabulary

13 Appendices

Not applicable.

14 Background papers

Not Applicable.