

# MORE POLICE SAFER STREETS

---

POLICE AND CRIME PLAN 2021 TO 2024

**Donna Jones**

# **POLICE AND CRIME COMMISSIONER**

**HAMPSHIRE AND THE ISLE OF WIGHT**



My vision is for Hampshire and the Isle of Wight to be the safest places to live, work and visit in the country. As your Police and Crime Commissioner, as a parent and as a citizen, I want Hampshire and the Isle of Wight to be places our children and elderly people can walk the streets without fear of violence or intimidation. Throughout 'More Police, Safer Streets' I will share with you my priorities to achieve this vision for all our communities.

People have told me unequivocally that they want more police on the streets. More police means more detection and more prevention of crime. That's why my number one priority is to have 600 more police officers on our streets by the end of 2023.

To keep you safe, increasing the visibility of the police is my second priority. Having more police officers is great, but if you don't see them, you won't feel safer. I am committed to reducing bureaucracy in order to free up police officers' time, so they can be out policing, catching criminals and preventing crime.

Priority number three is cracking down on Anti-social behaviour (ASB). People across the whole of Hampshire and the Isle of Wight have told me they want more done to tackle ASB. I have listened and I'm taking action with the creation of a new 'ASB Task force'. The Police are just one of the partners key to solving ASB issues. As your Police and Crime Commissioner, I will be working with councils, landowners, schools and parents to address long-term systemic ASB issues.

Making it easier for you and your family to report crime is priority number four. I will deliver a review of the 101 service, of the online home reporting function via the Hampshire Constabulary website and seek to introduce a mobile app for reporting both rural crime and general crimes. Furthermore, I will ensure feedback is provided for all crimes reported across the force area so you know how your crime report is helping to make communities safer and the actions the police are taking following your report.

Throughout August - September 2020 nearly three thousand of you responded to my crime survey to tell me what your policing priorities were. That's why my priorities are your priorities, formulated together. Preventing crime by stopping young people from becoming criminals in the first place is key. I will commission services to support young people at risk of offending. Dealing with high harm crimes, such as knife crimes, rape and homicides will remain the highest priorities for Hampshire Constabulary.

More Police, Safer Streets outlines how I intend to make our communities safer and how I will deliver this with Hampshire Constabulary.

*Donna Jones.*

DRAFT FOR CONSULTATION

PLACEHOLDER TEXT - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam tincidunt fringilla dolor, ut dignissim elit pellentesque et. Nunc purus mi, faucibus ac enim ac, posuere tincidunt libero. Pellentesque tempor mauris ex, vel ultrices est pretium ac. Curabitur pellentesque pharetra ex a scelerisque. Vestibulum sit amet rhoncus ex. Vivamus eleifend nec dolor eget tristique. Curabitur varius ultrices fringilla.

Nulla facilisi. Etiam pretium consequat pharetra. Vestibulum porttitor blandit commodo. Vivamus pellentesque ligula arcu, et ornare tellus imperdiet vel. Mauris porta condimentum lectus, ac consequat purus pellentesque ut. Ut sit amet mi purus.



**OLIVIA PINKNEY**  
Chief Constable

## HAMPSHIRE AND THE ISLE OF WIGHT: THE CHALLENGES AND THE OPPORTUNITIES

Hampshire and the Isle of Wight has a population in excess of two million, with the three largest urban areas being Portsmouth, Southampton and Basingstoke. Both counties have large, rural areas which makes policing more challenging and adds to the complexities of crime detection. The majority of residents live in towns, villages, and rural areas across the two counties.

Both counties have large rural areas which makes policing more challenging and adds to the complexities of crime prevention and detection. The majority of residents live in towns and villages and rural areas across the two counties.

Hampshire and the Isle of Wight contains two county councils and two unitary authorities - Portsmouth and Southampton as well as 11 district councils: Gosport; Fareham; Winchester; Havant; East Hampshire; Hart; Rushmoor; Basingstoke and Deane; Test Valley; Eastleigh and the New Forest.

There are two major ports, two national parks, two airports as well as major road, rail and ferry networks.

The public sector represents the largest employers in Hampshire and the Isle of Wight, which includes Hampshire Constabulary, Hampshire County Council and the National Health Service as well as large private sector employers including the defence sector and maritime industries.

As your Police and Crime Commissioner, I want to ensure residents, as well as businesses and retailers, are represented and their safety needs are met.



DRAFT FOR CONSULTATION

# MY PRIORITIES



600 MORE POLICE OFFICERS BY 2023



IMPROVE POLICE VISIBILITY - BRINGING POLICING TO YOUR COMMUNITY



TACKLE ANTI-SOCIAL BEHAVIOUR



ZERO TOLERANCE APPROACH ON KNIFE CRIME



PREVENT YOUTH OFFENDING



MORE CUSTOMER FOCUSED POLICE CALL-HANDLING



CRACK DOWN ON UNAUTHORISED ENCAMPMENTS



IMPROVED OUTCOMES FOR VICTIMS INCLUDING FEMALE VICTIMS OF VIOLENCE



A VOICE FOR RURAL COMMUNITIES



Donna Jones meeting officers in Aldershot

DRAFT FOR CONSULTATION

DRAFT FOR CONSULTATION

# 600 MORE POLICE OFFICERS

## INCREASING THE NUMBER OF POLICE OFFICERS

Increasing the number of police officers on our streets is my top priority.

Supporting the Government's police officer uplift programme, I will use my experience to ensure the policing budget is spent wisely to increase the number of new recruits.



## THIS IS WHAT I WILL DO

Support and challenge the Chief Constable to ensure the police uplift recruitment programme is delivered on time.

Enable new police officers to focus on delivering policing in local communities. I will commission preventative support programmes to reduce crime. This will free up police time to focus on the crimes that matter to you.

Embed and monitor use of Out of Court Disposals in Hampshire Constabulary.

Develop volunteer groups across Hampshire and the Isle of Wight to support policing. I will work closely with volunteer groups such as Neighbourhood Watch, Community Speedwatch and Hampshire Constabulary Special Constables to make the police more informed in Hampshire and the Isle of Wight.



*I commit to challenge Hampshire Constabulary to tackle the crimes that matter to you the most.*



# IMPROVE POLICE VISIBILITY

# 2

## IMPROVE POLICE VISIBILITY - BRINGING POLICING TO YOUR COMMUNITY

I will work with Hampshire Constabulary to improve police visibility by bringing neighbourhood policing to your community. By seeing more police officers, not only will you be able to share information with them, it will help to make people feel safer.



## THIS IS WHAT I WILL DO

Review the police estate strategy to ensure neighbourhood police teams are where they are needed most. This will help to deliver a greater community-focused policing service, with buildings and police officers more accessible in the heart of local communities.

Introduce mobile police contact points with enhanced technology, allowing people to connect in the community.

Better located police buildings in communities will make policing more visible and accessible to the public.

Invest in technology that allows police officers to spend more time on our streets, making us safer and tackling crime rather than spending time form filling.

Increase the number of Third Party Reporting Centres (TPRC) across Hampshire and the Isle of Wight, allowing victims of hate crimes to make a report in multiple locations. I will work with local councils and partners to increase the support offered and signposting for services.



*I commit to increase police visibility to make residents and local communities across Hampshire and the Isle of Wight feel safer.*



# TACKLE ANTI-SOCIAL BEHAVIOUR

# 3

## TACKLING ASB BY WORKING WITH PARTNERS

Anti-social behaviour (ASB) has increased over recent years. It can have a real and detrimental impact on people's lives and in some cases, can lead to crime.

Whilst many incidents of ASB are not criminal, I am committed to tackling ASB by working with key partners, including community safety partners and local authorities, to solve as many issues as possible.



## THIS IS WHAT I WILL DO

Set up and lead a new ASB task force which will be action-focused and work with police and appropriate partners, including Community Safety Partners, to tackle local ASB.

Work with housing providers to pilot schemes in hotspot areas with young people to divert them away from ASB.

Respond to local and specific concerns and invest in new projects and services that target and focus on reducing ASB through my commissioning and grants programme.

Explore increased use of Restorative Justice for victims of ASB.

Work with all funders to ensure that we are all investing in evidence-based priorities that will reduce ASB.



*I commit to tackle anti-social behaviour by working with local authorities, partners and the police*



# ZERO TOLERANCE APPROACH ON KNIFE CRIME



## COMMITTED TO TACKLING KNIFE CRIME

I am concerned about the increase in knives carried on our streets. Sadly, young people (particularly boys) are most at risk of being injured by knives with stabbings occurring every week across the area. That's why I am committed to tackling knife crime and supporting the police in a zero tolerance approach with the increased use of 'stop and search'.

Through my office, Hampshire Constabulary is piloting Home Office funded Violence Reduction Units (VRUs). Early intervention and prevention are at the heart of VRUs, focused on stopping young people from committing serious violence, developing resilience, supporting positive alternatives and offering timely and effective interventions.



## THIS IS WHAT I WILL DO

Ensure that the Violence Reduction Units continue across Hampshire and Isle of Wight.

Increase the use of effective Stop and Search to make communities safer for young people.



*I commit to commission services to support the prevention of crime and the reduction of knife crime*





# PREVENT YOUNG PEOPLE FROM COMMITTING CRIME

## REDUCING AMOUNT OF YOUNG PEOPLE COMMITTING CRIME

I am committed to reducing the number of young people committing crime. We need to prevent young people from taking drugs, carrying knives and joining urban street gangs. The interventions need to start early with parents in the first years of a child's life and throughout their time in the education system.



## THIS IS WHAT I WILL DO

Commission services to support those who have or are at risk of Adverse Childhood Experiences.

Challenge the Chief Constable to ensure the force takes a 'child-centred' approach to policing.

Provide support services for the most vulnerable young people, particularly those who have witnessed violent and/or sexual abuse or neglect.

Engage with members of the Youth Commission to represent the views of children and young people.

Support the Strategic Youth Independent Advisory Group, which challenges and reviews the way the police engage and interact with young people.



*I commit to reduce the number of young people committing crime through prevention and early intervention*



# MORE CUSTOMER FOCUSED POLICE CALL-HANDLING



## CUSTOMER FOCUSED POLICE CALL-HANDLING



I have listened to your concerns about the 101 service. Long call waiting times, repetitive messages, and no feedback are some of the comments I have received. I am committed to making it easier for you to report crime and receive feedback when you have reported a crime. This will include an overhaul of the online crime reporting function via the Hampshire Constabulary website, as well as exploring the introduction of a police app for reporting of crime.



## THIS IS WHAT I WILL DO

Challenge Hampshire Constabulary to improve 101 services, including recording of incidents and response times; ensuring a problem-solving approach to anti-social behaviour and neighbourhood crime is adopted.

Ensure every neighbourhood crime receives feedback from the police.

Regularly challenge the Chief Constable to understand what has been done to tackle ASB when it is a crime.

Put victims at the heart of policing by reviewing the Victim Care Service contract. I will ensure that victims of crime and ASB are offered the support they need.



*I commit to making it easier to report crime and to make call-handling more customer focused*

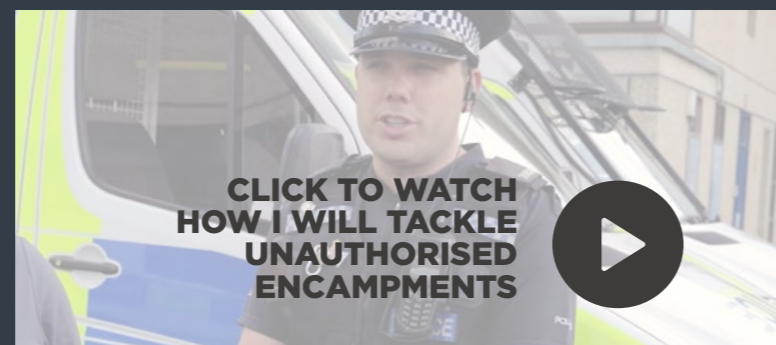


# CRACK DOWN ON UNAUTHORISED ENCAMPMENTS

## TACKLING UNAUTHORISED ENCAMPMENTS

Unauthorised encampments across Hampshire cost the taxpayers hundreds of thousands of pounds a year. The effect on local communities is substantial, including a heightened fear of crime.

I will ensure Hampshire Constabulary has a robust plan for dealing with unauthorised encampments. I want to see firm action taken, not only by the police but also by councils, partners and the courts. Tackling unauthorised encampments needs a more coordinated approach to solving difficult and complex community problems that cannot be solved by the police alone.



## THIS IS WHAT I WILL DO

Create a task force with representatives from each council area, Hampshire County Council, Hampshire Constabulary and Hampshire and the Isle of Wight Fire and Rescue Service to tackle unauthorised encampments.

Challenge and support Hampshire Constabulary to:

- Review Operation Quebec, including how effective it is, its impact and the financial costs to the police.
- Spot the signs of potential encampments before they happen.
- Take swift and appropriate action when an unauthorised encampment is reported.
- Work and support partners to reduce opportunities for unauthorised encampments and access land.
- Support and work with landowners to take swift and appropriate action when an unauthorised encampment is reported.



*I commit to work with the police, partners, local councils and courts to take firm action on unauthorised encampments*



# IMPROVED OUTCOMES FOR VICTIMS



## GIVING VICTIMS OF CRIME CONFIDENCE

Victims of crime deserve to have confidence and trust in the criminal justice system. There are currently too many cases where victims are being let down and more needs to be done, especially for those who have been victim to the most horrific crimes including rape, domestic and sexual abuse and sexual violence.

As well as supporting victims to get the justice they deserve, ensuring support is available from a victim's first point of contact with the police and through the investigation, is vital. This will continue in the lead up to a court hearing and during the court process. I will ensure agencies do



everything possible to support victims, placing them at the heart of the criminal justice system.

Violence against women and girls has been an issue in this country for generations. Recent high profile cases have brought this issue to the forefront of the Government's priorities. The key to reducing violence against women and girls is prevention and early detection.

## THIS IS WHAT I WILL DO

Be a national voice for victims ensuring their needs are at the heart of policing policy and criminal justice processes.

Ensure victims have the support services they need, including support for victims of domestic abuse, sexual crime, modern slavery, stalking and harassment.

Make full use of the Home Office's Safer Streets Fund to invest in preventative measures to help women and girls feel safer in our local communities.

Working with appropriate partners and the police to deliver programmes in schools to combat unhealthy behaviours, challenge gender stereotypes and campaigns focused on student safety.

Restorative Justice gives many victims of crime and anti-social behaviour the opportunity to have their voices heard. Where possible, I will ensure that the victim is given every opportunity to benefit from this service.



*I commit to be the voice for all victims of crime  
To reduce violence against women and girls in public  
spaces within Hampshire and the Isle of Wight*



# A VOICE FOR RURAL COMMUNITIES

## TAKING MORE ACTION TO TACKLE RURAL CRIME

Rural Crime is becoming more serious and increasingly involves serious organised crime. The impact of machine thefts, hare coursing - which leads to illegal gambling - poaching, and fly-tipping is costing farmers and land owners hundreds of thousands of pounds per year. I will be a voice for those in rural communities making sure the police are taking appropriate action.



## THIS IS WHAT I WILL DO

- Increase the number of police officers in rural areas.
- Increase the number of drones used to tackle rural crimes and invest in equipment to support Hampshire Rural Policing Teams.
- Introduce more beat surgeries in rural communities, such as in local community shops and during market days.
- Challenge Hampshire Constabulary to improve response times in rural areas.
- Increase visibility in rural areas, including increased use of the Special Constabulary and explore the re-introduction of the village bobby model of policing.
- Support the increased use of equine rangers.



*I commit to represent the concerns of rural communities and challenge Hampshire Constabulary to support rural policing needs*



# MY SUCCESS WILL BE MEASURED WHEN:

*You feel safe at home and as you travel in Hampshire and the Isle of Wight*

*You see more police officers on our streets*

*You have confidence in the Chief Constable and that the force is responding to the crimes that matter to you the most*

*You get feedback when you have reported a crime*

*Crime is reducing and people are safer*



# COMMUNITY CRIMES THAT MATTER TO YOU THE MOST

Having listened to you, there are four more areas, in addition to anti-social behaviour, that I will concentrate on with the police:

- Burglary and theft
- Business and retail crime
- Rural crime
- Road safety

Community crimes like these really matter as they impact on people's daily lives.

## BURGLARY, THEFT AND STEALING

The impact of theft, in particular burglary, can cause significant distress to victims. The invasion of your privacy can leave lasting effects. That's why I will ensure these crimes are given the priority they need. Protecting victims and catching the criminals that commit these crimes will remain a high priority.

### THIS IS WHAT I WILL DO

Challenge the Constabulary to invest more in forensic science to help the police to catch those who invade your privacy.

Develop better intelligence sources particularly in crime hotspots; focus on prolific offenders and roll out countywide 'Days of Action' to proactively disrupt these criminals.

Improve the support for victims of burglary and theft (within the home), ensuring victims are kept informed of the progress of their case.

Tell you what the police will investigate and explain what happens if they are unable to attend.

Let you know what the police are doing to target prolific offenders who are blighting your neighbourhood.



## BUSINESS AND RETAIL CRIME

Businesses are a key part of local communities. There has been an increase in verbal and physical assaults on retail staff especially during the pandemic in 2020/21. Commercial burglaries and fraud have also affected businesses and retailers.

You have told me that you want more support for businesses, especially food retailers. Supporting those retailers who contribute to growing local economies is important, as is making local communities feel safer. I will ensure businesses know how they can access help and support.

### THIS IS WHAT I WILL DO

Work with local community leaders, including our MPs, to provide appropriate support for local businesses.

Lead a forum where local businesses and police officers will share information, concerns and good practice.

Access additional funding opportunities to help protect local businesses from crime.

## TACKLING TRAFFIC ISSUES

Too many people die on Hampshire and Isle of Wight roads each year. Making our roads safer is a priority for the roads policing teams. The impact of traffic noise and speed on both urban and rural roads has increased, resulting in a detrimental impact on people's lives. The safety on our roads is impacted by the 'Fatal Four' namely speeding, mobile phones, drink/ drug driving and not wearing seatbelts. As your Commissioner I will ensure the Hampshire Roads Policing Team are allocated more officers, allowing more capacity to prevent these crimes.

Criminals are increasingly using cars and vehicles to commit crimes, such as those involving drugs and firearms. The disruption of these crimes will remain a priority.

## THIS IS WHAT I WILL DO

Ensure Hampshire Constabulary adequately resources the Roads Police Unit (RPU).

Invest in Automatic Number Plate Recognition (ANPR) technology to reduce serious crime across Hampshire and Isle of Wight.

Create a stronger connection between community volunteer groups, such as Community Speedwatch and Hampshire Police Specials.

Strengthen relationships with councils to develop solutions to improve road safety.

## COMMITTED TO CONTINUALLY MEET WITH LOCAL RESIDENTS

Priorities change as time changes and communities change. This is why it is important to me to continually meet with local residents, representatives of the local community and partners, to challenge, to create change and to deliver results. I will do this by:

- Increasing volunteers within the Police and Crime Commissioner's office building on our Independent Custody Visitor Service and our Youth Commissioners.
- Meet with community groups to identify their concerns and represent their voice to policing and criminal justice partners.
- Attend Beat Surgeries with Neighbourhood Policing Teams, local MPs, and Parish Councillors to address local issues.
- Regularly consult with local communities to ensure community priorities are being addressed.



*I commit to improving access to policing services and to improving public satisfaction*





# CRIMES THAT MATTER TO YOU THE MOST

Thankfully most people in Hampshire and the Isle of Wight are never victims of the most serious crimes in our communities, crimes such as rape, murder, stabbings and kidnap. However these crimes happen across our communities more often than people realise. Protecting innocent people and reducing the chances of these crimes being committed is a top priority for Hampshire Constabulary.

It is therefore essential that the police are properly resourced to enable them to continue to focus on tackling these crimes to keep you and your family safe.

There are five key areas that will remain the top priorities:

- Serious and organised crime and countering terrorism
- Murder and serious violence
- Domestic abuse, rape and serious sexual offences
- Child abuse, exploitation and vulnerability
- Fraud and cyber crime

## SERIOUS AND ORGANISED CRIME AND COUNTERING TERRORISM

Serious and organised crimes impact local communities here in Hampshire and the Isle of Wight. These criminals work together for long periods of time and are usually highly organised in how they plan, coordinate and commit serious crime - this includes drug county lines.

The South East Regional Organised Crime Unit (SEROCU) plays a key role in making our local communities safer. Counter Terrorism Policing South East (CTPSE) is responsible for coordinating our local terrorist response,

and provides specialist support to us in Hampshire and the Isle of Wight. It is important that our communities feel reassured that we are ready and equipped to prevent and respond to terrorist incidents.

Regional Organised Crime Units are an important part in tackling serious and organised crime. These make up a national network of capabilities to respond to serious and cross-boundary threats as set out in the Strategic Policing Requirement.

## THIS IS WHAT I WILL DO

Use the influence of my APCC national portfolio of Serious and Organised Crime and Counter Terrorism to ensure Hampshire is at the forefront of this crime area.

Reassure local communities by telling them about the activities and successes being undertaken by the police to tackle serious and organised criminals.

Challenge the Chief Constable to further improve disruption of serious and organised crime groups especially in relation to our ports, arterial routes and other prime locations.

Challenge the Chief Constable to inform local communities about serious issues so they know what's happening, what to look out for and how they can help.

Challenge the Chief Constable to demonstrate that police plans, capabilities and preparations are sufficient for countering terrorism in the post-COVID-19 era and have regard to all elements of the Strategic Policing Requirement.



DRAFT FOR CONSULTATION

DRAFT FOR CONSULTATION

## MURDER AND SERIOUS VIOLENCE

In the Serious Violence Strategy 2018, the government prioritised murder, knife and gun crime, as well as areas of criminality where serious violence or threat is very likely, such as in gangs or drug dealing networks. It is clear there is a strong link between serious violence, drug-related harm and exploitation from the county lines criminal operations. Serious offences have a devastating impact on victims and take a considerable amount of policing time and resources to investigate. Whilst a rare occurrence, murder offences still happen and in Hampshire and the Isle of Wight there were 10 offences in 2020/21 and 1,131 crimes classed as serious violence.

### THIS IS WHAT I WILL DO

Challenge the Chief Constable to reduce murder and serious violence crime rates across the force area, as well as gun, knife and weapons-enabled attacks.

Challenge health services, particularly mental health, to support those most in need.

Develop greater understanding of root causes of serious violent crime and to make better use of diversionary support services to prevent an escalation of offending.

Undertake a full review of the amount of training given to officers and staff dealing with violence against women and girls offences, to ensure they provide the best possible service and support to the victim.

Work with offenders who have a 'lived experience' to help young offenders make better choices. This will be delivered through the Violence Reduction Units.

## DOMESTIC ABUSE, RAPE AND SERIOUS SEX OFFENCES

Rape and serious sexual offences affect thousands of residents, their families and friends each year. There were 5,540 sexual offences, including

1,840 rape reports in Hampshire between 2020/21. These crimes can happen both in rural and urban areas, mostly affecting women and girls. Residents need to have confidence in police and the criminal justice system to report these types of crimes. I want to better understand what stops victims coming forward to speak out against their perpetrator and ensure that our services support victims when they have had the courage to come forward and seek justice.

Domestic abuse charities reported a surge in demand for services as a result of the restrictions imposed to control the spread of coronavirus. The lockdowns imposed have resulted in those vulnerable to violence and abuse being increasingly isolated from support and safety. Locally, all providers reported an increase in demand for services, particularly as lockdown eased. There were 25,796 domestic abuse offences recorded between April 2020 and March 2021 across Hampshire. Domestic abuse includes violence as well as crimes of coercion and control. Protecting victims and children who experience fear due to domestic abuse is essential to break the cycle and prevent risk to life.

### THIS IS WHAT I WILL DO

Chair the Local Criminal Justice Board to ensure that all partners across the criminal justice system, which includes the police, Crown Prosecution Service (CPS), the courts, probation and prisons, maintain a constant focus on these crimes.

Ensure the Constabulary assess and deliver best practice in working with victims to capture evidence, including consideration of remote evidence centres.

Ensure that all officers and staff dealing with violence and sexual assaults against females receive training so they know how to best support victims of these sensitive crimes.



## CHILD ABUSE, EXPLOITATION AND VULNERABILITY

It is important to me that the force places children at the centre of the way it polices. I have said earlier in *More Police, Safer Streets*, we should not criminalise children and should work hard to stop them becoming involved in the criminal justice system. I will do everything I can to reduce the impact of harm on our children and young people. Promoting greater life opportunities for everyone depends upon being consistent about our children's safety, care and support, tackling child abuse and exploitation, and dealing with online harms such as coercion and sexualised images.

Motivations of offenders are wide ranging and can include a financial gain or abuse of power. There are many ways an offender might gain the trust of a child, in addition to crimes of force. In Hampshire, 2,579 young people were victims of sexual offences. The increase in young drug runners from 418 in 2019/20 to 563 in 2020/21 highlights the worrying success of people controlling local children. It is likely that there are many unknown and unheard victims, so I want to ensure places and people are more accessible to make children's lives safer and will make best use of my Violence Reduction Units to make a difference.

### THIS IS WHAT I WILL DO

Monitor and support the delivery of the Constabulary's Child Centred Approach strategy, ensuring that the voice of the child is heard to reduce trauma and break cycles of behaviour and, ultimately to reduce the risk of them becoming involved in crime.

Ensure services are provided to support children are appropriate to their needs and are improved based on feedback and suggestions of young victims of crime.

Support police in their work with missing children, ensuring that best practice is applied and that all services are committed to work together for the best outcome for the child.

Support ways for organisations working with children to share information quickly and when it matters most, making sure that police, schools and social services are protecting young people together.



## FRAUD AND CYBER CRIME

Fraud and cyber crime are when perpetrators use deception and dishonest methods in order to make personal, often financial, gain. There are many types of fraud; cyber fraud, telecommunication fraud, postal fraud, banking and credit fraud, pension scams, insurance fraud, customer fraud and many more. Any individual or business can be targeted by fraudsters, costing Hampshire and Isle of Wight residents millions each year (nearly £50m during 2020/21). I have seen the increase in reporting these crimes throughout 2020 and want to ensure the best prevention possible.

### THIS IS WHAT I WILL DO

Challenge the Constabulary to:

- Solve more of the fraud offences reported to them
- Reduce the incidents of fraud through prevention
- Improve the use of cyber crime intelligence such as incidences of ransomware, to improve reporting from businesses facing blackmail at the hands of fraudsters
- Promote the activities of Cyber Specials and volunteers, and their ability to improve policing in this area.

Work with banks and businesses to find new ways to alert people of new scams and ways to protect themselves (building on Operation Signature).

Encourage and support initiatives that provide support to victims of fraud, tailored to their needs.

Champion cyber ambassadors in schools and the wider education sector, including amongst parents and wider community interest groups, to reduce the vulnerability of our children and young people when they are online.



*I commit to challenge Hampshire Constabulary to tackle the crimes that hurt you most*

*I commit to ensure the police have the right resources to tackle crime and the causes of crime*

*I commit to deliver a more visible and accessible police service for children and young people*

*There is an increase in confidence in policing and the service they have received*

*There is an improved public understanding in how serious and organised crime is being tackled*

*There is a reduction in serious crimes, particularly of those who cause the greatest harm*

**MY SUCCESS WILL BE MEASURED WHEN:**



*Satisfaction of the services you received from the police and other organisations that contribute to community safety has improved*



# THE POLICE ARE ONE PART OF THE CRIMINAL JUSTICE SYSTEM

## WORKING WITH PARTNERS TO ENSURE EFFECTIVE OUTCOMES

The police are an important part of the criminal justice system, but they need criminal justice and health partners to work effectively and collaboratively to make sure those that commit crimes are brought before the courts, sentenced and supported where needed. I will work with the courts, probation, the Crown Prosecution Service and prisons to improve outcomes across Hampshire and the Isle of Wight.

## THIS IS WHAT I WILL DO

Chair the Hampshire and Isle of Wight Local Criminal Justice Board to ensure the system supports and delivers for victims of crime.

Work with the courts and partners to offer the best support we can for child victims and will bid for funding from Government to get child victims the right support.

Work with probation and prison services to challenge and champion victim needs and issues.

Work with offenders who have a 'lived experience' to help young offenders make better choices.

Improve the services provided for victims of rape and serious sexual assaults.

Overhaul stalking and harassment services in Hampshire and the Isle of Wight to significantly increase the number of perpetrators completing programmes. Too few perpetrators are offered rehabilitation services.

Fund a new perpetrator programmes to break the cycle of re-offending.

Fund and deliver Restorative Justice Services.

Monitor the use of Out Of Court Disposals to ensure they are used in a fair and proportionate way supported by the victim of crime.



*I commit to better outcomes for victims of crime by keeping their needs at the heart of the criminal justice system*

*I commit to see more offenders brought to justice with effective rehabilitation of offenders*

## MENTAL HEALTH AND ADDICTION

Poor mental health often leads to drug or alcohol dependency, both in adults and teenagers. An increase in substance misuse substantially increases an individual's chances of committing crime and of being a victim of crime. To reduce crime and harm, we need to tackle the cause. This is why commissioning the right services from an early age is vital.

## THIS IS WHAT I WILL DO

Reduce police dependency in mental health crisis cases by challenging the NHS to provide effective medical treatment for serious mental health cases earlier.

Work with local retailers to identify prolific offenders (e.g. drug addicts) and consider residential interventions to support rehabilitation.

Commission services to support adolescents with mental health services from re-offending.

**MY SUCCESS WILL  
BE MEASURED  
WHEN:**

*There are fewer repeat victims; particularly victims of violence, abuse, exploitation, domestic abuse and hate*

*There is increased victim satisfaction*

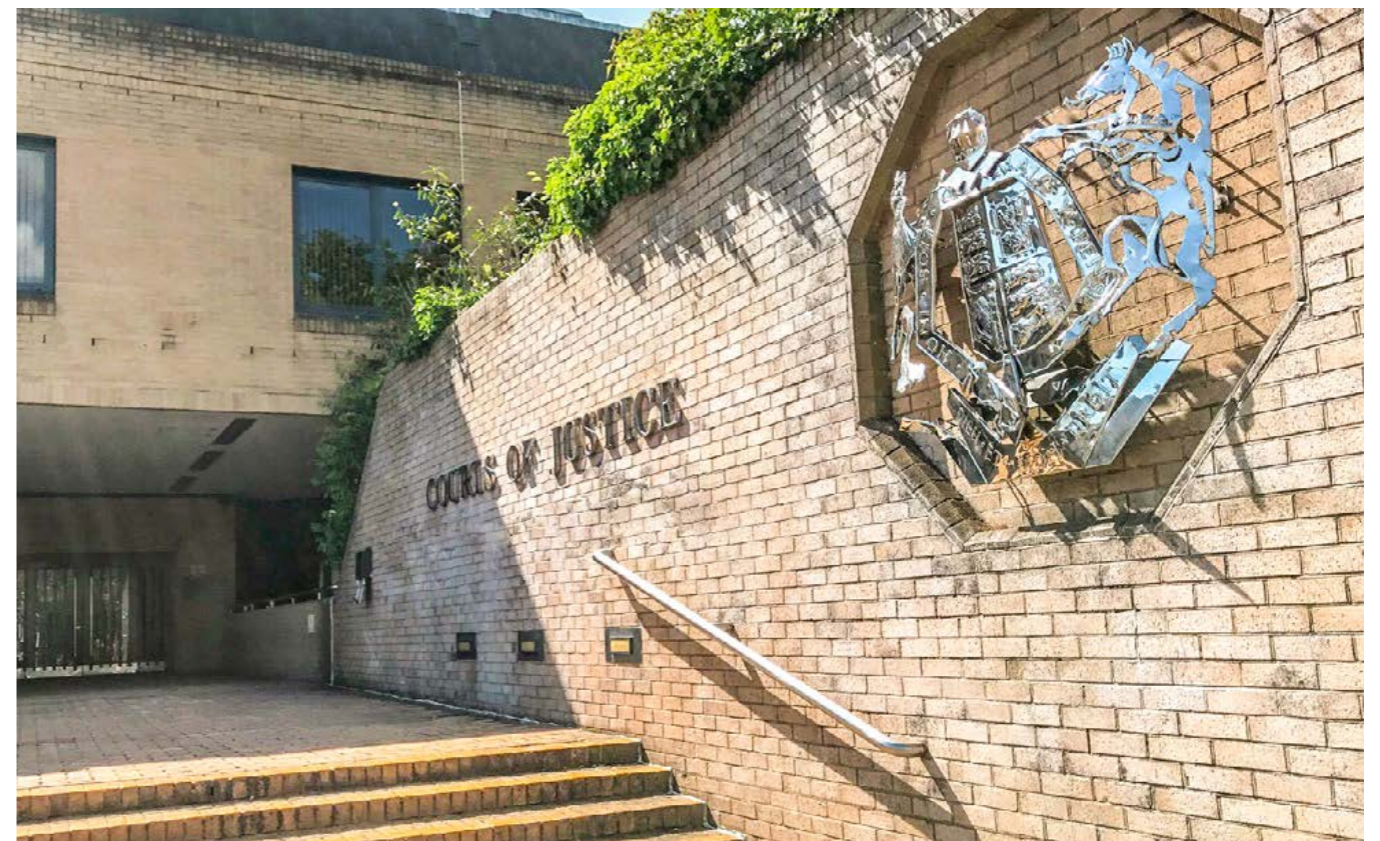
*There are fewer repeat offenders; particularly those who perpetrate violence, abuse, exploitation, domestic abuse and hate*

*There are increasing conviction rates for violent crime and rape*

*Those who have been abused or exploited are cared for and helped to recover. This includes children and young people; disadvantaged people; women and girls; the elderly; those suffering mental ill-health; and those abusing substances*

*There is increased confidence in the way the criminal justice system treats offenders and that justice is perceived to be fair and equitable*

*There is increased confidence in restorative approaches, rehabilitation/recovery for those who have harmed others*



Send your feedback on the plan back to the Police and Crime Commissioner's Office by email: [opcc.comms@hampshire.police.uk](mailto:opcc.comms@hampshire.police.uk)  
Please use this subject line: Police and Crime Plan feedback

Please provide the following demographic data in your email (delete options as appropriate):

My age group is:

- 14-17
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

My area/town is:

- Winchester
- Test Valley
- Basingstoke & Deane
- New Forest
- Havant
- Eastleigh
- Fareham
- Gosport
- East Hants
- Southampton
- Portsmouth
- Isle of Wight
- Hart
- Rushmoor

I identify my gender as:

- Female
- Male
- Other - Please write in

I self-define my ethnicity as:

- White British
- White Irish
- Gypsy Roma Traveller
- Black Caribbean
- Black African
- Any other White background
- White & Black Caribbean
- White & Black African
- White & Asian
- Any other mixed background
- Asian - Indian
- Asian - Pakistani
- Asian - Bangladeshi
- Any other Asian background
- Any other Black background
- Chinese
- Any other ethnic group