

Posing as Officials



How to identify Fraudsters posing as officials:

Fraudsters may contact you by telephone and tell you one of the following:

- You owe money to a bailiff or the Inland Revenue (HMRC);
- You are owed compensation, but you need to pay an administration fee to receive it;
- Your help is needed with a bank or police investigation.

They will say that you need to hurry, not to tell anyone, and they might threaten or intimidate you.



WHAT THEY REALLY WANT



- ▶ For you to hand over your bank card or visit your bank to withdraw a large amount of money to be handed over.
- ▶ For you to buy vouchers or gift cards, or buy an expensive piece of jewellery or a watch to give to them in lieu of money.

What to do if you get a call like this?

- Hang up straight away
It's ok to say no and end the call. The police, banks and other organisations will **never** contact you in this way.
- Never give them cash, vouchers, or other valuable items.
- **REPORT** and **SUPPORT**:

Contact help using another telephone, as fraudsters can stay on the line when you think the call has ended. Alternatively, call someone you know very well, so you can be sure when you recognise their voice you know the line is clear.



WHAT IF THIS HAPPENS TO YOU OR TO SOMEONE YOU KNOW?

REPORT. Call Hampshire Constabulary on **101** and ask for **Op. Signature** to report that this has happened.

SUPPORT. Call the Victim Care Service on **0808 1689 111** for practical and emotional support.

TELL 2 PEOPLE. Telling a few people who can support you means they can help keep you safe and are aware of the scams that might catch people out.