| Police and Crime Commissioner for Hampshire and Hampshire Constabulary | Item: |
|--|-------|
| Joint Audit Committee | |
| 30 January 2018 | |
| Internal Audit progress report 2017/18 | |

Report of the Chief Internal Auditor

1. Purpose

1.1 The purpose of this paper is to provide the Joint Audit Committee with an overview of internal audit activity against assurance work completed in accordance with the approved audit plan and to provide an overview of the status of 'live' reports.

2. Recommendations

2.1 That the Joint Audit Committee considers and makes recommendations as appropriate on the progress of internal audit work for the 2017/18 internal audit plan.

3. Background

- 3.1 Under the Accounts and Audit (England) Regulations 2015, the Office of the Police and Crime Commissioner and Hampshire Constabulary are responsible for:
 - establishing and maintaining appropriate risk management processes, control systems, accounting records and governance arrangements.
- 3.2 Internal audit plays a vital role in advising the Police and Crime Commissioner and Chief Constable that these arrangements are in place and operating effectively.
- 3.3 In accordance with the Public Sector Internal Audit Standards and the Internal Audit Charter, the Chief Internal Auditor is required to provide a written status report to the Joint Audit Committee, summarising internal audit's performance relative to the agreed plan.

Karen Shaw

Chief Internal Auditor

For further information please contact Karen Shaw, Chief internal Auditor, on (01962) 846194 or e-mail <u>karen.shaw@hants.gov.uk</u>

APPENDICES

Appendix A = Internal Audit progress report 2017/18. Summary of the activities of internal audit for the 2017/18 internal audit plan.

Internal Audit Progress Report

January 2018

Office of the Police and Crime Commissioner for Hampshire and Hampshire Constabulary

Southern Internal Audit Partnership

Assurance through excellence and innovation

Contents:

| 1. | Role of Internal Audit | 3 |
|----|--------------------------|----|
| 2. | Purpose of report | 4 |
| 3. | Performance dashboard | 5 |
| 4. | Status of 'live' reports | 6 |
| 5. | Planning and resourcing | 9 |
| 6. | Rolling work programme | 10 |



1. Role of Internal Audit

The requirement for an internal audit function in local government is detailed within the Accounts and Audit (England) Regulations 2015, which states that a relevant body must:

'Undertake an effective internal audit to evaluate the effectiveness of its risk management, control and governance processes, taking into account public sector internal auditing standards or guidance.'

The standards for 'proper practices' are laid down in the Public Sector Internal Audit Standards, updated in 2017, [the Standards].

The role of internal audit is best summarised through its definition within the Standards, as an:

'Independent, objective assurance and consulting activity designed to add value and improve an organisations operations. It helps an organisation accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes'.

The Police and Crime Commissioner and Chief Constable are responsible for establishing and maintaining appropriate risk management processes, control systems, accounting records and governance arrangements. Internal audit plays a vital role in advising the Police and Crime Commissioner and Chief Constable that these arrangements are in place and operating effectively.

The Office of the Police and Crime Commissioner for Hampshire and Hampshire Constabulary's response to internal audit activity should lead to the strengthening of the control environment and, therefore, contribute to the achievement of the organisations' objectives.

2. Purpose of report

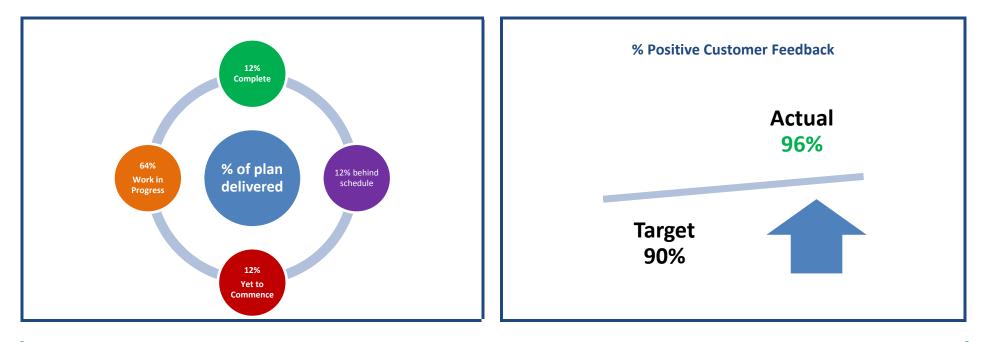
In accordance with proper internal audit practices (Public Sector Internal Audit Standards) and the Internal Audit Charter, the Chief Internal Auditor is required to provide a written status report to Senior Management and the Board, summarising:

- The status of live internal audit reports;
- an update on progress against the annual audit plan;
- a summary of internal audit performance, planning and resourcing issues; and
- a summary of significant issues that impact on the Chief Internal Auditor's annual opinion.

Internal audit reviews culminate in an opinion on the assurance that can be placed on the effectiveness of the framework of risk management, control and governance designed to support the achievement of management objectives of the service area under review. Assurance opinions are categorised as follows:

| Substantial | A sound framework of internal control is in place and operating effectively. No risks to the achievement of system objectives have been identified. |
|-------------|---|
| Adequate | Basically a sound framework of internal control with opportunities to improve controls and / or compliance with the control framework. No significant risks to the achievement of system objectives have been identified. |
| Limited | Significant weakness identified in the framework of internal control and / or compliance with the control framework which could place the achievement of system objectives at risk. |
| Νο | Fundamental weaknesses identified in the framework of internal control or the framework is ineffective or absent with significant risk to the achievement of system objectives. |

3. Performance dashboard



| Compliance with Public Sector Internal Audit Standards / Local Government Application Note | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|
| | An External Quality Assessment of the Southern Internal Audit Partnership was undertaken by the Institute of Internal Auditors (IIA) in September 2015. The report concluded: | | | | | | | | | |
| | 'It is our view that the Southern Internal Audit Partnership 'generally conforms' (top grading) to all of the principles contained within the International Professional Practice Framework (IPPF); Public Sector Internal Audit Standards (PSIAS); and the Local Government Application Note (LAGN). | | | | | | | | | |

Southern Internal Audit Partnership

Assurance through excellence and innovation

4. Status of 'Live' Reports and reports closed since our last progress report

| Audit Review | Audit Scope | Report Date | Audit Sponsor | Assurance Opinion | Management Actions ('High Priority') | | | | | |
|------------------------------|--|----------------|------------------|----------------------|---|-----------------|---------|---------|---------|--|
| | | | | | Reported | Not Accepted | Pending | Cleared | Overdue | |
| Change programme 2016/17 | This audit covered the very early stages of the HC2020 programme. | 14.12.16 | DCC | Limited | 13(0) | | | 13(0) | | |
| Health and safety 2016/17 | The scope of this review focused on the strategic arrangements for ensuring health and safety requirements are appropriate at the Constabulary and Office of the Police and Crime Commissioner. This review did not extend to | 14.02.17 | DCC | Limited | 8(1) | | | 5(0) | 3(1) | |

Southern Internal Audit Partnership

| Audit Review | Audit Scope | Report Date | Audit Sponsor | Assurance Opinion | | Management Actions ('High Priority') | | | | | |
|--|---|----------------|------------------|----------------------|----------|---|---------|---------|---------|--|--|
| | | | | | Reported | Not Accepted | Pending | Cleared | Overdue | | |
| | operational policing. | | | | | | | | | | |
| Joint Operations Unit Collaboration 2016/17 | The scope of this review focused on the governance and performance management frameworks and financial arrangements for the collaboration. | 18.04.17 | DCC | Limited | 16(1) | | | 16(1) | | | |
| Psychological services 2016/17 | This audit focused solely on the control framework around one provider, looking at how the screening service provided is managed by the Occupational Health and Wellbeing Service | 24.05.17 | DCC | No | 16(11) | | | 16(11) | | | |

| Audit Review | Audit Scope | Report Date | Audit Sponsor | Assurance Opinion | Management Actions ('High Priority') | | | | | |
|-----------------------------------|--|----------------|---|----------------------|---|-----------------|---------|---------|---------|--|
| | | | | | Reported | Not Accepted | Pending | Cleared | Overdue | |
| | and Hampshire Constabulary. We have not looked at the quality or appropriateness of the service provided. | | | | | | | | | |
| Pension auto enrolment 2017/18 | This review focused on the project to automatically enrol Constabulary and OPCC staff in the LGPS pension scheme. | 28.11.2017 | CFO to the CC & CFO to the PCC | Adequate | 2(2) | | | 2(2) | | |

5. Planning & Resourcing

The internal audit plan for 2017/2018 was approved by the Police and Crime Commissioner and Chief Constable following feedback from the Joint Audit Committee in February 2017.

Southern Internal Audit Partnership The audit plan remains fluid to provide a responsive service that reacts to the changing needs of the Police and Crime Commissioner and Chief Constable. Progress against the plan is detailed within section 6.

6. Rolling Work Programme

| Audit Review | Audit Sponsor | Scoping | Audit Outline Issued | Fieldwork | Draft Report Issued | Final Report Issued | Assurance Opinion | Tracker (✓ on schedule ᄰ→ Delay) | Comment |
|--|----------------------|--------------|----------------------------|--------------|---------------------------|---------------------------|----------------------|---|---|
| 2017/18 Audit plan | | | | | | | | | |
| Health and safety arrangements – follow up | PCC and DCC | ✓ | V | V | ✓ | | | V | |
| OPCC Commissioning | PCC Chief Exec | ✓ | √ | V | | | | V | |
| Workforce strategy | DCC | \checkmark | \checkmark | \checkmark | | | | R | Delays in obtaining required information. |
| Change programme – follow up | DCC | \checkmark | \checkmark | ✓ | | | | ✓ | |
| Collaboration arrangements – | DCC | ✓ | | | | | | | |

Southern Internal Audit Partnership

| Audit Review | Audit Sponsor | Scoping | Audit Outline Issued | Fieldwork | Draft Report Issued | Final Report Issued | Assurance Opinion | Tracker (✓ on schedule ᄰ→ Delay) | Comment |
|----------------------------|--|---------|----------------------------|-----------|---------------------------|---------------------------|----------------------|---|---------|
| Contact management | | | | | | | | | |
| Procurement | CFO to the PCC and CFO to the CC | ✓ | ✓ | ✓ | | | | V | |
| HR reassessment | CFO to the PCC and CFO to the CC | ✓ | ✓ | ✓ | | | | √ | |
| Pension auto- enrolment | CFO to the PCC and CFO to the CC | ✓ | ✓ | ✓ | ✓ | V | Adequate | | |
| Pro-active fraud work | Head of PSD | √ | N/A | ✓ | N/A | \checkmark | N/A | | |
| NFI | CFO to | N/A | N/A | ✓ | N/A | N/A | N/A | \checkmark | |

Southern Internal Audit Partnership

Assurance through excellence and innovation

| Audit Review | Audit Sponsor | Scoping | Audit Outline Issued | Fieldwork | Draft Report Issued | Final Report Issued | Assurance Opinion | Tracker (✓ on schedule ᠠ Delay) | Comment |
|---------------------------------|------------------|--------------|----------------------------|--------------|---------------------------|---------------------------|----------------------|--|---------|
| | the CC | | | | | | | | |
| Shared services reviews 2016/17 | | | | | | | | | |
| Payroll | | \checkmark | ✓ | \checkmark | | | | \checkmark | |
| Payroll support | | ✓ | √ | \checkmark | \checkmark | ✓ | Substantial | | |
| Order to cash | | ✓ | \checkmark | \checkmark | \checkmark | \checkmark | Adequate | \checkmark | |
| Purchase to pay | | ✓ | √ | \checkmark | | | | \checkmark | |
| Treasury management | | √ | √ | ~ | √ | √ | Substantial | | |
| Debt collection | | \checkmark | ✓ | \checkmark | | | | ✓ | |
| BACS | | ✓ | \checkmark | ✓ | ✓ | ✓ | Adequate | | |
| Governance arrangements | | ~ | ~ | | | | | √ | |
| Statutory Checks | | ✓ | ✓ | ✓ | | | | \checkmark | |
| Recruitment | | ✓ | ✓ | ✓ | | | | \checkmark | |
| Category Management | | ✓ | ✓ | ✓ | | | | \checkmark | |

| Audit Review | Audit Sponsor | Scoping | Audit Outline Issued | Fieldwork | Draft Report Issued | Final Report Issued | Assurance Opinion | Tracker (✓ on schedule ᠠᢅ Delay) | Comment |
|--|------------------|---------|----------------------------|-----------|---------------------------|---------------------------|----------------------|---|---------|
| Contract Management | | | | | | | | \checkmark | |
| Collaboration audits 2017/18 | | | | | | | | | |
| ICT Application lifecycle management | TVP | | | | | | | | |
| ICT Asset management | TVP | | | | | | | | |
| ICT Infrastructure Library Change Management | TVP | | | | | | | | |
| Information management data security and encryption | TVP | | | | | | | | |

*Date received from Thames Valley Police Internal Auditors.

| Key to TVP a | assurance ratings |
|--------------|--|
| Substantial | The system of internal control is strong and risks are being effectively managed. Some minor action may be required to |

| | improve controls. |
|------------|--|
| Reasonable | The system of internal control is good and the majority of risks are being effectively managed. Some action is required to |
| | improve controls. |
| Limited | The system of internal control is limited and the majority of risks are not being effectively managed. Actions are required to |
| | improve controls. |
| Minimal | The system of internal control is weak and risks are not being effectively managed. Significant action is required to improve |
| | controls. |

| Key to abbreviations: | | |
|-----------------------|--|--|
| CFO to the CC | Chief Finance Officer to the Chief Constable | |
| CFO to the PCC | Chief Finance Officer to the Police and Crime Commissioner | |
| DCC | Deputy Chief Constable | |
| HoPSD | Head of Professional Standards Department | |
| TVP | Thames Valley Police | |
| N/A | Not applicable | |