

Annual report from the Police and Crime Commissioner, presented to the Police and Crime Panel on 6 October 2017

Executive summary

1. On taking up post of Police and Crime Commissioner, I was determined to ensure that my work and that of my office continued to build on previous successful work and to further establish the role during my first term. My instruction was to continue to deliver across all areas covered in previous plans until such time as I had reviewed the outcomes being delivered. My objectives was to maintain confidence and enable continuity for work in hand.
2. Over the past year I have undertaken this review and sought to sustain and improve a number of strands of work being delivered, as well as adding new priorities reflecting the needs of today and tomorrow. This has called for some significant and sometimes complex decisions, always focussed on modern operationally effective outcomes, fit for and sustainable into the future.
3. At the start of this report I would like to bring to your attention a few of the highlights of this first year:
 - a. **Fairer funding:** From day one, lobbying hard for fairer funding has been a strategic priority for effort and my time. During the year I have delivered a first budget, precept consultation and decision supported by the community and endorsed by the Police and Crime Panel taking advantage of the option to raise £5 per year reflecting our position as one of the lowest local tax raising policing areas.
 - b. **Police and Crime Plan:** To deliver on my promise to be accountable and create public confidence in the strategic direction, I chose to consult and create a new Police and Crime Plan as soon as possible. It was published in December 2016, followed by the Delivery Plan early in 2017. I have also made almost 60 formal decisions in the last year that have enabled much of the work outlined within this report to be delivered. This included early complex strategic decisions including substantial funding commitments to keep people SAFER.
 - c. **Local community projects:** In February 2017, I invested over £1.7million in 70 local community projects that are working to help keep people living and working in Hampshire, the Isle of Wight, Portsmouth, and Southampton SAFER. My Safer Communities Fund is invested in areas of work that help to prevent offending and support victims, assisting people to realise their life potential without being drawn into the Criminal Justice System.
 - d. **Community Safety Partnerships:** To ensure my Police and Crime Plan reflected and supported the 12 Community Safety Partnerships, I considered the priorities identified through their strategic assessments and associated partnership plans. These assessments identified a number of shared priorities including Vulnerability, Substance Misuse, Domestic Abuse and Anti-Social Behaviour, across the Hampshire area. This helped to define my priorities and areas for commissioning.

- e. **Supporting victims:** Supporting victims of crime is an essential focus for me. The Victim Care Service provides support for victims of crime to cope with, and recover from, the harmful effects of the crime they have experienced. During the year approximately 75,000 victims of crime in Hampshire, the Isle of Wight, Portsmouth and Southampton were offered support through this service, and 13,000 of those took up this offer.
- f. **Hate Crime:** With an increase in Hate Crime being seen during the year, I awarded grants totalling £100,000 to 11 local charities and voluntary organisations to deliver a range of activities that will support those experiencing Hate Crime or target perpetrators. The projects demonstrate new and innovative ideas that will increase the reporting and identification of Hate Crime and the support given to the victims who come forward to report these crimes. My Hate Crime Working Group delivered 'Tackling Hate Crime Together' community stakeholder workshops in May and June 2016 to develop an action plan and partnership working has led to the setting up of 35 third party reporting centres which includes 15 Local Citizens Advice Offices and a further 20 outreach initiatives. Work has continued in this area.
- g. **Domestic Abuse:** During the year and into the future it is important to me that we continue to strengthen our partnerships with experts in the areas of domestic abuse and sexual crime to keep people SAFER. To support this, I funded 29 Domestic Abuse and Sexual Crime services through grants totalling almost £624,000, as well as working in partnership to deliver some core services through contracts.
- h. **Young People:** Supporting young people and giving them a voice has been a strong feature of the year. I invested £268,901 in 28 youth prevention projects. I also invested £123,000 to youth diversionary schemes to address risk-taking behaviours and engage with hard to reach groups. Though this range of youth projects across the Hampshire Constabulary policing area, almost 35,000 young people have been supported.
- i. **Youth Commission:** My Youth Commission grows in influence and reach year on year. Through their own Big Conversation and the Youth Commission engagement at events, through workshops, campaigns and social media, 3,650 young people have been given the opportunity to voice their policing and crime concerns to me. Members of the Youth Commission gave over 1500 volunteer hours during the last year which was in part recognised when they were awarded as an 'inspiring' winner in the British Council Awards.
- j. **Restorative Approaches:** Restorative Justice (RJ) empowers victims by giving them a voice. My focus on RJ this year has been to enable the service provider to have a wider reach and impact through the introduction of a new operating model, removing all restrictions in the type of offence, who can initiate RJ, and the level of offence. This now means that victims of manslaughter, burglary and sexual crime can now also engage in RJ. The service has been promoted to thousands of people, households and professionals.
- k. **Criminal Justice:** The Hampshire and Isle of Wight Criminal Justice Board published the Local Criminal Justice Business Plan in November, which works

closely with the priorities in my Police and Crime Plan, helping us to work together to make Hampshire and the Isle of Wight a place where people will feel safe to live, work and visit.

- I. Emergency Services Collaboration:** The Police and Crime Bill legislation triggered the opportunity for even greater collaboration and partnership working with the Fire and Rescue Authority, building on the successful collaboration undertaken through my Estates Change Programme and Strategy. Hampshire already does well and is a leader in collaboration. But looking further for these opportunities is essential in times of stretched resource.
- m. Estates Strategy:** I have updated my Estate Strategy to align it with my priorities and to ensure the police estate provides flexible, modern and fit-for-purpose premises that deliver effective policing in our communities.

 - In October 2016 I successfully secured land in Portsmouth to enable the construction of a new Police Investigation Centre to serve the East of the Hampshire Constabulary Policing area, to be completed in spring 2019. This delivered on my early promise to give this project my focus and be treated as a priority and will support my vision to keep us all SAFER.
 - In February 2017, the pioneering Northern Police Investigation Centre (PIC) was completed enabling effective and efficient operational policing for people living in, working in and travelling through the Hampshire Constabulary policing area.
- n. Armed Response:** To support the national uplift to provide additional firearms officers and capabilities in Hampshire, I supported enhancements to the police estate to provide an additional Armed Response Vehicle (ARV) base in the eastern area. This was identified within the current police estate to ensure this essential operational requirement be met quickly and effectively.
- o. Contact Management System:** I agreed additional financial support to facilitate the provision of the New Contact Management System (CMP) for Hampshire Constabulary to provide a better interface with the public. The programme is delivering national technology combining Emergency Service Contact Management and Command and Control technology in a single platform. This innovative programme will improve contact services for the community and deliver operational improvements.
4. I have created a structured Delivery Plan to ensure that the whole focus of our activity is aligned with the four priorities in my Police and Crime Plan. Overall progress against my Delivery Plan shows 17 finished projects in this first year, 41 are underway and 25 are also in the pipeline.
5. I hope that just from these highlights you can see I have already significantly developed the work in keeping us all SAFER and that as you read the rest of this report that more of the detail behind this creates a sense of huge progress. With all this being said there is still much to do as we set out into the next year of my Plan.

1.0 Introduction

1.1 During my first year as Police and Crime Commissioner my overriding aim has been to reinforce foundations and future direction, with the development and introduction of my Police and Crime Plan, the associated Delivery Plan and supporting strategies shaping my priorities and focus for the future.

1.2 My Police and Crime Plan was launched in December 2016, following an extensive period of consultation to ensure the people I represent have a voice in my priorities and help me to challenge Hampshire Constabulary. One thing is clear from my consultation – safety matters to everyone. My plan sets out the key strategic priorities and goals for the next four years.

1.3 My vision is that Hampshire, the Isle of Wight, Portsmouth and Southampton are amongst the safest places to live, work and visit, and that people are empowered to realise their life opportunities.

1.4 To keep us all SAFER I have set out to:

- **Champion community needs:** Support victims and those affected by crime and disorder
- **Strengthen partners:** To work together to reduce crime, promote public safety and create vibrant and inclusive communities
- **Enable effective and efficient operational policing:** Which meets the needs of the people it serves by empowering the Chief Constable
- **Reduce offending:** Develop services that tackle the root causes of offending and, with partners, make early interventions to prevent offending

2.0 My Delivery Plan

2.1 To enable my Police and Crime Plan to become a reality, I created a structured Delivery Plan to ensure that the whole focus of our activity is aligned with my four priorities. This will enable me to deliver what people living in Hampshire, the Isle of Wight, Portsmouth and Southampton have told me is important to them. Their questions to me invariably start by asking about details that are their specific concerns and, usually, locally focused.

2.2 All of the work in the Delivery Plan to achieve the priorities and to keep people SAFER are grouped under the main areas of Big Conversations, Big Issues, Partnerships and Commissioning, Communities and Policing. This annual report to you highlights the main achievements and developments in these areas from 10 May 2016 to April 2017.

3.0 Big conversations

Projects in this area focus on activities that are key to the delivery of the role of Commissioner.

3.1 Engagement

Upon election I made a commitment to be visible, accessible and accountable. The focus of my first year in office has been on raising my profile with the public and partners.

As a result, a number of significant issues were covered in the media and over **1070** pieces of coverage were achieved in broadcast, national and regional print, online coverage and specialist publications. Twitter awareness increased by **102%**, I had **163,000** Facebook impressions and Facebook brand awareness is up by **178%**.

I have worked hard in the communities I represent and have over the past 52 weeks attended over **60 formal events** and, nearly every day in smaller opportunity contacts.

Listening to individuals and communities is an essential foundation to all that I do. I have engaged and consulted on a wide range of topics with a variety of different stakeholders and members of the public including the young and old, the vulnerable and the breadth of our culturally diverse communities.

Working to keep us all SAFER locally, increasingly requires me to act as your voice nationally and regionally where decisions are made that impact on our resources and the specialist protection and intervention that is run at national and regional levels. It has taken me up to parliament, the Home Office and other Whitehall departments on numerous occasions. From day one, I have been advocating the case for fairer funding nationally, which would deliver the appropriate national grant funding in our area, where we are currently disadvantaged. Whatever local precept is raised, this national fairer distribution is essential to sustain keeping us all SAFER into the future.

3.2 My partner engagements during the last year have been:

- Hate Crime Stakeholder Event
- Serious Organised Crime Conference
- Pompey in the community visit, Portsmouth
- Disability Hate Crime
- Academy of Hard Knocks, Aldershot
- Cyber Crime Conference
- Southsea Neighbourhood Watch
- Chief Constable Awards
- CIS'ters Conference, Eastleigh
- Visit to Women's Refuge, Newport
- New Milton Dementia Friendly Launch
- Bishop's Council, Portsmouth
- Safer North Hampshire Community Safety Awards, Aldershot
- South East reserve Forces and Cadets Association Awards Ceremony, Winchester
- Y Service Celebration for Young People, Fareham
- Opening ceremony of Hampshire Memorial Garden
- Prevent Conference, Winchester
- Anti-Slavery Service, Westminster Abbey
- Joint 55+ Info Fest and Winter Warmth, Gosport
- Cyber Crime Conference

- Road Death Memorial Service, Winchester
- ACRO, Whitely
- Marine Unit
- Response & Patrol Unit, Eastleigh
- Her Majesty's Prison, Winchester
- Visit to Beaulieu Estate
- Forensic Innovation Centre, Portsmouth

3.3 Forums I have attended during the year included:

- Community Safety Alliance, Commissioner's offices, Winchester
- Business Crime Strategic Partnership, Netley
- Police Federation Conference, Bournemouth
- National Anti-Trafficking and Modern Slavery Network, London
- APCC General Meetings, London
- South East Region PCCs and Chief Executives, Surrey
- South East Regional Collaboration Meeting, Surrey
- HMIC Contact Management Programme, Reading
- Hampshire Fire and Rescue Authority
- Chief Officer Group, Hampshire Constabulary, Eastleigh
- ICV Annual Seminar, Netley
- HIOWLA Leaders and Chief Executives
- NFU, Alresford
- Hate Crime Stakeholder event, Newport Isle of Wight
- Joint Audit Committee, Commissioner's offices, Winchester
- Isle of Wight Health and Wellbeing Board, Newport, Isle of Wight
- APCC Capabilities Summit, London
- Police and Crime Panel
- Transforming Emergency Services, London
- Older Persons Advocate Project evaluation, Southsea
- Hampshire Partnership
- Hampshire & IOW LCJB meeting, Winchester
- Business Crime Strategic Partnership
- TVP/Hants Collaboration Governance meeting
- National Police and Crime Commissioners meeting, London
- Annual Police Federation Meeting, Southampton
- Strategic Oversight Board
- Eastleigh Community Safety Forum
- SERIP meeting, Surrey

3.4 My public engagements during the last year have included:

- **Engagement events on the Isle of Wight:** Numerous visits to the Island to meet people, including my Rural Communities Matter Conference, COMPASS, community events and visits to the programmes my commissioning grant scheme supports, and, of course the annual **Isle of Wight Agricultural Show**. Listening to the views of people living in rural communities is very important to me, this is the largest rural show in the Isle of Wight where I could hear the voices of people living on and visiting the island

- **Southampton Mela:** This provided me with an invaluable opportunity to hear the voices from a range of people from different cultures in Southampton and surrounding areas
- **New Forest County Show:** Being the biggest county show in Hampshire, this event provided the opportunity to reach a large number of people living in rural communities and to directly hear what the important issues are to them
- **Gosport Summer Passport Scheme:** I enjoyed meeting the young people who took part in this scheme during the summer and hearing about what matters to them and what they enjoy about the scheme that has received some of my funding
- **Active Communities Network, Havant:** This network brings together young people in their local community to learn something new and to have fun, it gave me an opportunity to see how my funding is contributing to the positive future of young people and to hear their voices on what motivates them and what is important to them
- **Victorious Festival:** My youth commission members and I took the opportunity to attend this large music festival in Portsmouth. We spoke with families and young people to raise awareness of the youth commission and to encourage them to join and have a voice, whilst also learning about what I can do for them as their Commissioner
- **Alresford Show:** Attended by residents from surrounding rural communities and families, this show gave me the opportunity to directly hear their views on policing in rural areas and wider issues that are important to them to give further detail to my future rural and communities strategies
- **Older Peoples' Forum, Gosport and Southsea:** Hearing directly from older people about crime and policing in their local communities is important to me and these forums help me to hear their voices and to shape how I work with the Constabulary and partners to keep them safer
- **Grill a Grown Up, Gosport:** I enjoyed being part in a panel of professionals answering questions from young people about a range of issues important to them. As a result they felt more aware of what I can do for them as their Commissioner.
- **Academy of Hard Knocks:** This was an opportunity for me to meet with local Aldershot MP Sir Gerald Howarth MP and visit a project which aims to help young people break the cycle of crime and anti-social behaviour. I met with the founder, directors, supporters and some of the young people whose lives have been turned around as a result. In addition I was able to discuss the initiative's need for ongoing funding, and how the Commissioner's funding process would work.
- **Basingstoke Budget Consultation:** Every year I engage with residents on the budget, this year I held a face-to-face consultation event in Basingstoke. I invited a cross-section of Hampshire and Isle of Wight residents 85 in total to join me in focus group sessions to discuss their thoughts on the budget and how much people pay for policing as part of their council tax and where the money should be spent.
- **Rural Communities Matter Conference, New Forest, Whitchurch, Isle of Wight, Netley and Sparsholt:** As part of my rural engagement with communities I held five conferences in rural areas to discuss rural issues in the surrounding area. The results of the consultation will go towards refreshing my Rural Crime Strategy under the umbrella of the Communities Strategy.

3.5 Public consultation

I have run several consultation events to directly hear the voices of my stakeholders to help to shape my priorities and decisions, including consultation on the Budget precept. Through face to face consultation and an online survey, I consulted directly with **2885** people from across Hampshire, the Isle of Wight, Portsmouth and Southampton. More than **3040** people viewed the budget survey videos and **6,431** unique users were reached through our Facebook news feed.

3.6 The continuing fight for fairer funding

The fight for fairer funding for Hampshire continues. The Chief Constable and I wrote to ministers in January soon after my Plan was published and have continued to lobby ministers on this important matter.

I have taken the opportunity to meet with the Minister for Policing on several occasions to ensure the voices of residents from the Hampshire Constabulary policing area are heard at a national level.

One of the main areas I have taken to the Minister for Policing has been to push for a fairer funding formula to be applied to policing. Two-thirds of the police budget comes from national sources, and currently the portion assigned for Hampshire Constabulary does not reflect the unique challenges faced in this area.

I have also taken the opportunity to attend an All Party Parliamentary Group meeting in Westminster, with my Chief Constable. This enabled me to brief MPs on the current challenges for policing in Hampshire and the Isle of Wight, Portsmouth and Southampton, with a particular focus on fairer funding, and also on the projects I have commissioned in their constituencies.

3.7 Developing a fit for purpose police estate

I have updated my Estate Strategy to align it with my priorities and to ensure the police estate provides flexible, modern and fit-for-purpose premises that deliver effective policing in our communities. My strategy explores basic economic and operational benefits for all sites that are under consideration for disposal.

3.7.1 Pioneering approach to police investigation premises

After just over one year of building, in February 2017, the pioneering **Northern Police Investigation Centre (PIC)** was completed. Police staff from the surrounding stations in Basingstoke, Alton, Aldershot and Whitchurch moved in during April.

The new Police Investigation Centre enables effective and efficient operational policing for people living in, working in and travelling through the Hampshire Constabulary policing area. The PIC includes 36 modern custody cells as well as a public facing front counter. This will allow frontline police officers to resume and patrol their communities more quickly after taking people to be kept in custody at the centre.

It meets community needs, operational policing needs, and is an example of serving the county from a modern operationally efficient building. It also delivers a professional working environment to support victims and partners as well as delivering savings through efficient work process and buildings.

In October 2016, I successfully **secured land in Portsmouth** to enable the construction of a new Police Investigation Centre to serve the **East of the Hampshire Constabulary Policing area**. This will be the third such Centre and will follow the design of the building in the North of the county. This delivered on my early promise to give this project my focus and be treated as a priority and will support my vision to keep us all safer. This PIC will serve the areas of Portsmouth, Fareham, Waterlooville, Havant and Hayling Island and will be operational in spring 2019.

3.7.2 Operational teams in the heart of the community

My Estate Change Programme continues to be recognised nationally and to generate interest from both the Home Office and Department for Communities and Local Government. The programme is not only having a positive impact on the delivery of operationally effective policing, it is also on target to deliver £2million savings per annum once it is completed.

In addition to the successful delivery of the large-scale Police Investigation Centre, the programme has also **delivered seven co-locations in the local community**. The new bases have enabled Neighbourhood Policing Teams to focus on community needs, helping the police to strengthen partnerships through co-location and greater collaboration with local Councils and community groups.

- Bitterne NPT to Hightown Fire Station (June 2016)
- Cowes NPT to Cowes Fire Station (November 2016)
- Gosport NPT to Gosport Borough Council (November 2016)
- Hythe NPT to Hardley Fire Station (February 2017)
- Southsea NPT to Southsea Fire Station (September 2016)
- Southampton NPT to Civic Centre, Fountains Café (June 2016)
- Ringwood NPT to Ringwood Fire Station (May 2017)

As a result of these relocations, officers can focus attention on reducing offending and enable effective and efficient policing through a base that provides them with the appropriate level of technology, equipment, resilience and welfare.

3.8 Fire collaboration

Collaboration with fire is key to ensuring an emergency services presence is maintained in our communities. I have worked hard to support this through my estates strategy and through the ongoing collaboration work with the fire and rescue services. I have sought to support the Fire Authorities of both Hampshire and through the Isle of Wight Council and together we are looking at the future of the fire service and how it is governed.

4.0 Big Issues

These refer to current and emerging issues that impact on our communities that I am in a unique position to influence as Commissioner, to ensure we are all kept safer. These issues constantly change and are the issues of the moment.

4.1 Giving young people a voice

My award winning Youth Commission allows young people to act as a conduit between their peer group and myself as Police and Crime Commissioner, exploring real experience on policing and crime, coupled with finding solutions for those issues.

This year my Youth Commission has focussed on four key areas; Cyber Safety, Substance Misuse, Relationship with Authorities and Mental Health. Campaigns #GOFISH and Dice with your life have raised awareness of internet safety and substance misuse concerns including related harm and consequences for offenders. Other work has focussed on raising awareness of the dangers of so called 'legal highs' so that young people can make informed choices, and increased recognition of the signs of poor mental health, helping to reduce the stigma that surrounds mental health.

From April 2016 to February 2017, the Youth Commission undertook its Big Conversation, hearing from young people across Hampshire, the Isle of Wight, Portsmouth and Southampton. The findings were presented at the Youth Commission's annual conference in March 2017 and recommendations were presented to myself, the Chief Constable, police officers and local authority partners. The information presented at the conference and in the Youth Commission's Recommendations Report, all helps to inform effective policing and to keep people safer.

Through the Big Conversation and the Youth Commission engagement at events, through workshops, campaigns and social media, **3,650** young people have been given the opportunity to voice their policing and crime concerns to me. It provides an improved knowledge of current issues for young people, their real and unedited experiences, alongside their solutions to address those issues and identified informed actions. This inspired, creative and relevant projects that can be delivered directly to those who are most in need.

Members of the **Youth Commission gave over 1500 volunteer hours** during the last year. Their time and commitment was in part recognised when they were awarded as an 'inspiring' winner in the British Council Awards this year. I would also like to thank you for the contribution they have made in helping to ensure that I have heard the voices and concerns of young people.

4.2 Working with Young People

During the year I **invested £268,901 in 28 youth prevention projects**. Though youth projects, almost **35,000 young people** were supported:

4.2.1. Test Valley Community Safety Partnership - Intervention, Communications and Education (ICE): ICE provides a multi-agency focus on early intervention with at-risk young children, prior to reaching the threshold for formal action. It will increase positive contact between young people and community safety agencies.

4.2.2. Youth Options – Roving Youth Service: A flexible and mobile detached youth project responding to hotspot areas of anti-social behaviour (ASB) across the city. Increased awareness among young people of ASB and its effects on others.

4.2.3. Basingstoke Street Pastors and Safe Hub: Street Pastors walk Basingstoke streets on Friday and Saturday nights to minimise anti-social behaviour, offer help, first aid, pastoral care and place of safety and reduce accidents and injuries and demand on NHS A&E services.

4.2.4. SOS Polonia Trust – It’s Your Turn Now: Enabling BME young people to be the agents of change for safer life in the UK by building a multicultural and united front against crime and disorder. Members of six BME communities in Southampton, Portsmouth, Fareham and Isle of Wight will help local public service providers (police, school, social services) to work towards crime prevention, better cross-cultural interactions, trust and peace.

4.2.5. Safer Havant Partnerships – Junior Citizen/Think Safe: Interactive sessions for year 6 pupils delivered by Hampshire Constabulary, RNLI, HFRS, SDAS and the Local Authority to help keep young people safe. Topics include fire + beach safety, healthy relationships, littering and recycling. The aim is that the agencies engage with the young people in an interactive and fun way while presenting a serious message that they take home. The young people in turn pledge to be a more responsible Junior Citizen.

4.2.6. Gosport School Pastors – Operation Tapestry: Adult volunteers are committed to relate with young people providing a listening, caring and helping service at Brune Park School, during and at the end of school. School Pastor volunteer teams operate within the school’s campus and at the gates every Monday and Friday during term time.

4.2.7. West Wight Sports and Community Centre Youth Project: Increases engagement with young people in the rurally deprived West Wight by developing sports and non-sports based activities. Sport of any kind has been proven to not only have a positive impact on a person’s physical health, but also their mental wellbeing. It provides a positive outlet for their energy through constructive activities and helps build their confidence and self esteem

4.2.8. Gosport Community Safety Partnership – Gosport Taxi Marshall Scheme: Facilitates faster dispersal of the public from Gosport Town Centre thus reducing the number of incidents of Violent Crime and Anti-Social-Behaviour in the locality particularly linked to the night time economy. The enhanced security presence in the area also increases the feelings of safety.

4.2.9. Eastleigh Borough Council – Sports Works: Runs a diverse programme to engage more young people in sport, and use it as a tool to help decrease anti-social behaviour in the Borough. By encouraging young people to engage in sport during times when their attentions may otherwise be turned to alcohol, drugs and petty crime, we hope to have a positive impact on crime and anti-social behaviour rates within the local area.

4.2.10. Gosport Community Safety Partnership – Gosport Cycle Safe: This initiative not only wishes to educate young people around cycle security and theft prevention but wants to utilise the delivery of cycle marking and the sale of discounted locks as a positive engagement opportunity for the Constabulary to build relationships with Gosport's young people.

4.2.11. Motiv8 Gosport and Motiv8 Havant – Youth Inclusion Programmes: Gosport has sadly seen the deaths of young people engaged in risk taking and this remains a concern. The programme has shown that investment in prevention can reduce anti-social-behaviour, reduce re-offending & first time entrants into the Criminal Justice System. The creative & innovative approach of the programme helps divert young people from crime, giving them something positive to do whilst providing targeted support to address a range of issues e.g. substance misuse, poor School engagement.

4.2.12. Motiv8 Portsmouth – Intensive Support Programme: The project provides intensive support for young people living in Portsmouth who are at high risk of re-offending (committed five or more offences).

4.2.13. Lordshill Youth Project : Engagement with young people through detached youth work and delivering workshops (drug and alcohol awareness, citizenship, crime and anti-social behaviour, sexual health and staying safe), providing positive role models, sports sessions, centre based youth work and use of a mobile "youth van'.

4.2.14. Isle of Wight Street Pastors: Offer care, support and practical help to people in the Isle of Wight Town Centres at night, and young people and the local community at Medina College. Street/School Pastor patrols diffuse situations before they escalate. Street Pastors offer support to those who have been victims of anti-social behaviour, assaults and other crimes and help keep them safe until emergency services are able to attend

4.2.15. Active Communities Network – Leigh Park Project: Partnership working with specialist agencies to support young people who have experienced domestic violence, sexual violence or are involved in substance misuse, access to free diversionary activities and targeted interventions. Utilize male coaches as positive role models to support positive change in young males affected by domestic abuse. Deliver numerous bespoke awareness workshops engaging target groups, resulting in positive outcomes.

4.2.16. Churches Together In Fleet and Crookham - Fleet Angels: This project works in partnership with the Police, Community Safety Team, Local Authority and local businesses mainly within the night-time economy (similar to Street Pastors or Street Angels). In addition to providing support to those who visit the pubs and night club volunteers also engage regularly with teenagers in the 14-18 age group.

4.2.17. Gosport Community Safety Partnership - Gosport Summer Passport: Three weeks of open access diversionary activities during the summer for secondary school aged young people attending school/living in Gosport and its borders. The scheme geographically targets anti-social-behaviour hotspots.

4.2.18. Solent Youth Action - RE: Think: Covers a number of core subjects; my neighbourhood, consequences, legal highs, drugs & alcohol awareness, risky behaviours as well as many other relevant topics. ReThink challenges ideas & behaviours of the participants that negatively impact on others as well as the young people themselves.

4.2.19. Pompey in the Community - Your Street: Offers young people diversionary activities as early intervention. They work in partnership with agencies to give support and guidance, as well as offering a diversionary positive activities programme for young people to enjoy.

4.2.20 Southampton City Council - Taxi Marshall Scheme: Taxi ranks at night produce an environment suited to violent crime. Customers are often intoxicated and some under the influence of drugs. People come from an array of premises producing a gathering of people wanting to get home which can trigger conflict.

4.2.20. HMP Winchester - Inside or Out: Seeks to address a wide range of social issues that young people face in our society. The project covers a wide range of issues including anti-social-behaviour, National Probation Service, violence, how crime affects perpetrators and their families/communities. We also aim to raise awareness of how a criminal record gained at a young age can affect a person for life.

4.2.21. Keep Out Crime Diversion Scheme: This Crime Diversion Scheme provides programmes of intervention for young people aged 13-18 delivered by trained serving prisoners in four prisons across the South East. Young people attend programmes on personal responsibility, consequences, and victim empathy with the aim of reducing offending. Supporting rehabilitation of prisoners to reduce risk of re-offending Prisoner training and delivery of the KeepOut programme enables prisoners to face consequences of their offending.

4.2.22. Southampton Street Pastors: Deliver trained patrols and encounter many people who are vulnerable and who need help in all sorts of ways. They carry out brief interventions related to alcohol, drugs, anti-social-behaviour, young people and domestic abuse and sign post and use motivational interviewing techniques such as widening ambivalence to encourage behaviour change. They often support victims 'in the moment' until police arrive. Our school and community patrols regularly engage young people to raise self-esteem, confidence and aspirations. They aim to be positive responsible adult presence and role models. We give out safe messages and signpost.

4.2.23. Y Services - Youth Directions Project: This links 1-1 work with detached youth work in Fareham. Youth workers support the building of professional relationships with young people, provide education opportunities around anti-social behaviour; deliver informal and formal learning opportunities around alcohol and drug misuse, personal safety, sexual exploitation, legal highs and other topics. They report all safeguarding issues to relevant agencies and offer help and support on any youth matters.

4.2.24. Southampton City Council – DASH: Is a drug and alcohol support and health service for young people between the ages of 11 and 24 years. It focuses on early intervention and prevention. Effective early intervention and targeted support will

minimise the number of young people who go on to access high cost specialist services and will reduce the number who go on to become high dependency drug users and drinkers.

4.2.25. Safer North Hampshire - Estates Community Development: This establishes a community led response to community cohesion, antisocial behaviour and low level crime on troubled estates in Hart. Victims are supported and helped to improve confidence and reduce vulnerability. The aim is to work with the community to help reduce levels of antisocial behaviour.

4.3 Domestic Abuse and Sexual Crime

The UK government's definition of Domestic Abuse is: "any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality. The abuse can encompass, but is not limited to psychological, physical, sexual, financial, and emotional."

Whilst the age in the definition is '16 or over', I know that in households where there is domestic abuse, children can suffer serious long-term emotional effects. Even if they are not physically harmed, or do not see the abuse, they may hear it and still suffer emotional and psychological damage as a result.

Sexual crime is another complex and very sensitive area with a high level of under-reporting to the police. Victims and survivors of sexual crime are more likely to be attacked by someone they know in familiar surroundings and they cut across all genders, ages, race and religion. Some victims and survivors are also vulnerable in other areas, for example, being exploited or having mental health issues or learning disabilities.

It is paramount to me that we continue to strengthen our partnerships with experts in these areas to keep people safe.

I funded **29 Domestic Abuse and Sexual Crime services** through grants totalling almost **£624,000**, as well as working in partnership to deliver some services through contracts.

4.3.1. Domestic Abuse

- a. Specialist Independent Domestic Violence Advocate (IDVA) service for Portsmouth courts linked to the Portsmouth Specialist Domestic Abuse Court (SDAC). To focus on the attrition rate
- b. An out of hours domestic abuse helpline for Portsmouth which will run 24hrs at weekends and bank holidays
- c. Work with children & young people on domestic violence & sexual exploitation to break the cycle of abuse as victim, perpetrator or offender
- d. The Freedom Programme - group work for women to learn about domestic abuse so that they can break the cycle of abuse for themselves & their children.
- e. Work with young men to break the cycle of abuse as victim, perpetrator or general offender
- f. Increased IDVA provision for those experiencing domestic abuse and at risk of significant harm or murder

- g. One-to-one counselling for adult witnesses and survivors of domestic abuse. A Counselling Assessment and 12 counselling sessions are offered
- h. Delivery of play therapy and protective behaviours sessions to children who have experienced / witnessed domestic abuse
- i. Freedom Programme - twelve week rolling programme aimed at helping victims to understand the dynamics of an abusive relationship
- j. A project aimed at providing information and support to girls / young women of 13-24 who are in or have been in an abusive relationship
- k. An outreach service providing support in the community to people in abusive relationships
- l. Up2U - An intervention programme to work with people who use abusive and/or violent behaviours in their relationships, with partner support
- m. A person centred service for older victims of domestic abuse
- n. A contribution to Southampton City Council's integrated domestic and sexual abuse service

4.3.2. Sexual Crime

- a. Specialist support and community development to improve Portsmouth's response to Female Genital Mutilation (FGM)
- b. PARCS to run two 8 week pre-therapy groups. The group supports women to cope in the early stages of recovery from sexual abuse and/or rape
- c. Emotional support for female adult survivors of child sexual abuse by their immediate or extended family
- d. Emotional support and evidence based therapeutic interventions to adults, young people and families affected by the psychological impact of sexual abuse
- e. STAR – A domestic abuse and sexual crime prevention programme in schools & youth services, particularly targeting those most vulnerable to abuse or exploitation
- f. Specialist counselling for adult victims of rape and sexual abuse
- g. Young person's Independent Sexual Violence Advisors (ISVA)
- h. Independent Sexual Violence Advisors (ISVA)
- i. Raising awareness of Child Sexual Exploitation
- j. Supporting victims and survivors through the rape and sexual assault referral centres
- k. A dedicated integrated Child Sexual Exploitation Hub to strengthen Southampton's response to CSE providing particular resources/interventions to targeted groups of children

4.3.3. Integrated Domestic Abuse Service Hampshire (IDASH)

I worked with Hampshire County Council to commission the Integrated Domestic Abuse Service Hampshire (IDASH). This contract was won by 'Southern Domestic Abuse Service' and 'YOU' and includes refuge accommodation, Independent Domestic Violence Advocates (IDVAs), community outreach and re-settlement, group work and one to one support.

In addition to delivering these core services, both providers continue to bring added value to domestic abuse services in Hampshire. For example, more awareness raising sessions, and volunteers providing extra support. Additional funds raised also means that the providers can offer practical assistance to families by way of food vouchers, clothing for families who flee with nothing, toys, transport to court appointments and programmes of activities for children and families during school holidays and at

weekends. This would not have been possible using my funding and Hampshire County Council's alone, and is evidence of excellent partnership working and shared commitment to tackle domestic abuse.

Independent Domestic Violence Advocates (IDVAs) are highly skilled professionals who support victims at the highest risk of serious harm or death. They offer practical and emotional support to help keep people safe. IDVAs also support victims through the Criminal Justice System which is really important as I appreciate that giving evidence in court can be a daunting experience.

Approximately **4000 victims of domestic abuse a year are given one-to-one support, and just over 3900 people take part** in group work. 89% of IDASH service users receiving community support and an IDVA were supported to remain safe in their own homes. I understand the value placed on being able to stay in your own home, especially where children are involved.

4.3.4. Southampton Domestic Abuse and Sexual Crime Services

I contribute funding towards Southampton City Council's Domestic Abuse and Sexual Crime contract. This integrated service includes refuge accommodation, community outreach, group work, one-to-one support and sexual crime support services.

4.3.5. Domestic Abuse Perpetrators, Southampton and Hampshire (and Up2U which was grant funded)

Whilst supporting victims of domestic abuse continues to remain a high priority, I also acknowledge the importance of working with perpetrators of domestic abuse to help them recognise and change often years of learnt abusive and violent behaviour. It is not uncommon for 'multiple victims' to be the victim of 'one perpetrator', and sadly some perpetrators proactively target vulnerable people. We need to take action to keep people safe. I collaborated with Southampton City Council and Hampshire County Council to jointly fund a service which works with perpetrators of domestic abuse.

In one year, **43 perpetrators fully engaged** and completed the weekly group sessions. **24 perpetrators had intensive one-to-one support** as they were not suitable for group work due to having chaotic lifestyles and complex needs. **104 risk assessments were conducted which identified 50 perpetrators as posing a greater risk** of harm. Information was then shared in order to better understand and manage risk. This whole process improves the quality of information which police and other professionals can use to make the right decisions to help keep people safe. I am working with Southampton University to evaluate the effectiveness of this service. I also contributed grant funding towards Portsmouth City Council's 'Up2U' programme. Following a perpetrator's completion of Up2U, there has been an increase in connected cases which can be closed to Children's Social Care, and also marked reductions in being a suspect, arrested or convicted of domestic abuse. The Up2U model has been adopted by Renfrewshire in Scotland, Dorset and Poole and its effectiveness is being evaluated by Portsmouth University.

4.3.6. Sexual Assault Referral Centre (SARC)

The Sexual Abuse and Referral Centre (SARC) is based in Cosham but covers the whole pan-Hampshire area. Victims of sexual abuse are taken to the SARC for support, forensic examination and interview. I contribute funding towards the Crisis

Worker in the SARC, whilst NHS England fund the medical and forensic elements of the SARC. The role of the Crisis Worker is to provide immediate support including health and well-being, to assess vulnerability, to accompany the victim through all initial steps including forensic medical examination, to refer to specialist ongoing support across the pan-Hampshire area and to work on a 24/7 call out rota.

In three months alone, there were **46 referrals to the SARC**, 44 victims were female and two were male, two of the victims were under 12 years old, and three were between three and 15 years old. Victims of sexual crime can also be vulnerable in other areas, for example, 22 of the 46 victims had mental health problems and four had learning disabilities.

I am working with partners on a more sustainable approach to the delivery of core domestic abuse and sexual crime services which would benefit from being managed through longer term contracts as opposed to annual grants.

These collaborations currently include Hampshire County Council and Portsmouth City Council regarding an Integrated Sexual Violence Advisor (ISVA) Service.

I am also working with the Hampshire and Isle of Wight Clinical Commissioning Groups and Children's Social Care Teams to deliver a 'Frankie Worker' Service. This service will offer therapeutic counselling to young people aged 0 to 18 years who are victims of child sexual abuse, child sexual exploitation and FGM. The aim of the service is so prevent trauma from turning into poor mental health. This service is inspired by 'Frankie', a 21 year old Hampshire survivor of child sexual abuse. Frankie was sexually abused by a family friend from the age of 8 to 11 years and has struggled into adulthood.

Frankie supports the development of this service as she strongly believes that 'trauma counselling' might have helped her cope and recover better. There is much evidence to suggest that tackling trauma early on can help prevent it festering into poor mental health.

5.0 Partnerships and community

Working in partnership is a core focus for me and my work in this area during the last year has focussed on finding ways to make us safer through work with partners and providers.

5.1 Connecting with our communities

I have met with my Community Safety Alliance during the last year, which provides an opportunity for proactive dialogue with leaders from Community Safety Partnerships and to maximise opportunities for information sharing and collaborative working. This Alliance provides a significant degree of knowledge and experience from across the Hampshire Constabulary Policing area. They play a key role in quality assuring key decisions regarding community safety and commissioned projects and activities.

5.2 Investment in the community

In February 2017, I invested over **£1.7million in 70 local community projects** (listed in Appendix 2) that are working to help keep people living and working in Hampshire, the Isle of Wight, Portsmouth, and Southampton safer.

My Safer Communities Fund is invested in areas of work that help to prevent offending and support victims, assisting people to realise their life potential without being drawn into the Criminal Justice System.

The investment centred on local services and projects that meet the local needs of victims and offenders, avoid duplication and are sustainable. Local Community Safety Partnership Managers have been engaged in the decision making process and provided local knowledge, experience and intelligence to help inform the final funding decisions.

5.3 Supporting victims

I am a member of the Hampshire and Isle of Wight Criminal Justice Board, which seeks to deliver in partnership, a fair, effective and efficient Criminal Justice System, focusing on the service given to victims and witnesses of crime, prevention and rehabilitation of offenders in order to make Hampshire and Isle of Wight a place where people will feel safe to live, work and visit. I am pleased to have influenced the three priorities set out in the Board's business plan which has taken into account my Police and Crime Plan we can work closely together to make Hampshire and the Isle of Wight a place where people feel safe to live, work and visit.

The Victim Care Service provides support for victims of crime to cope with, and recover from, the harmful effects of the crime they have experienced. During the year approximately **75,000 victims of crime** in Hampshire, the Isle of Wight, Portsmouth and Southampton were offered support through this service, and **13,000** of those took up this offer. Priority Case Managers have been introduced and support priority victims, providing a wrap-around pathway support with partner services rather than simply sign-posting. Priority victims are defined by the Code of Practice for Victims of Crime (victims of serious crime, those persistently targeted and the most vulnerable).

Advocacy support for victims of stalking. This is delivered through a unique partnership to risk-assess and problem-solve the most complicated cases of stalking and support victims of this traumatic crime.

Projects and services that work with those affected by domestic abuse offering support, increasing understanding and helping to break the cycle of abuse.

Providing emotional support, counselling, practical support and advice to adults and families affected by sexual crime.

Initiatives to increase identification, reporting and support to the victims of hate crime, including the introduction of Third Party Hate Crime Reporting Centres hosted at Local Citizens Advice (LCA) centres providing a universal service accessible to all communities.

5.4 Vulnerable and at risk

- a. Projects to help prevent child sexual exploitation (CSE) through awareness raising and improved early intervention
- b. Crime prevention projects to help older people and those socially isolated who can be more vulnerable to scams and anti-social behaviour
- c. Bespoke services targeted at children and young people who are vulnerable or at risk of offending and entering the criminal justice system
- d. New life-saving equipment for Hampshire Search and Rescue

5.5 Court films

I have been working closely with Hampshire Constabulary and the Court Service to commission the creation of 'films' showing the inside of all Hampshire's Crown and Magistrates Court, as well as Salisbury Court (as some Hampshire cases are held there).

The purpose of these films is to help victims and witnesses familiarise themselves with the court layout. Regrettably the location of court cases can change at short notice. This can be terribly upsetting for a victim who may have familiarised themselves with a particular court, only to be told that their case will be heard elsewhere. I hope that watching these films will reduce at least some of the anxiety for a victim or witness. The films can also be used by our partners in the Criminal Justice System and also education establishments when teaching linked curriculum topics.

5.6 Working with offenders

During the year this has included projects that work with offenders to address substance misuse and to help them access pathways, material support (i.e. debt advice and housing) that can help reduce re-offending.

Reoffending rates for those who were released from custody, received a non-custodial conviction or a caution range between 8% and 24% of offenders across Hampshire districts. (Data published by Community Rehabilitation Company Oct-Dec release cohort 2015).

The improvements in re-offending rates for those in the 2015 compared to those in 2014 includes:

- Proportion of offenders who re-offend (22.6% compared to 24.5% of the 2014 cohort and 25.2% of the 2013 cohort)
- Number of re-offences (11,177 for the 2015 cohort compared to 13,053 for 2014 and 15,134 for 2013)
- The number of reoffenders (3,216 for the 2015 cohort compared to 3,969 for 2014 and 4,492 for 2013)

Proportion of reoffenders by crime type:

Proportion of people who reoffended			
	2013	2014	2015
Criminal Damage and Arson	24.3	16.1	15.4
Drug	23.5	20.2	19.1
Fraud	11.9	8.9	7.9
Miscellaneous Crimes Against Society	25.4	22.5	22.1
Possession of Weapons	23.2	21.3	28.4
Public Order	34.9	31.0	28.2
Robbery	43.2	42.9	35.0
Sexual	5.8	16.2	15.1
Summary Motoring	9.7	9.3	8.3
Summary Non-motoring	20.9	20.1	18.5
Theft	39.9	43.9	39.8
Violence Against the Person	20.5	17.9	20.5

5.7 Restorative Justice and Restorative Approaches

Restorative Justice (RJ) gives victims the opportunity to communicate with the offender, in the most appropriate way for them. It enables victims to express how they have been affected by the crime and have their questions answered, helping them to deal with the aftermath of what has happened to them. RJ also encourages offenders to take responsibility for their actions, understand the impact of what they have done, and where possible repair harm that has been caused.

To enable RJ to have a wider reach and impact, I introduced a new operating model, removing all restrictions in the type of offence, who can initiate RJ, and the level of offence. This now means that victims of manslaughter, burglary and sexual crime can now also engage in RJ.

I also extended the membership of my RJ Programme Board and I built referral pathways with key partners to widen the strategic partnership approach across Hampshire, the Isle of Wight, Portsmouth and Southampton. I have consulted widely with key voluntary and statutory sector partners on the vision for RJ and restorative approaches across the Hampshire Constabulary Policing area. This helped to inform my new Restorative Justice and Restorative Approaches strategy, which I launched in November 2016. The strategy reflects the changes in service provision.

From 1 April 2016 to 31 March 2017, the service received **274 enquiries** and I was pleased to have reached this number of vulnerable people through the service. The final referrals resulted in 12 Restorative Interventions between victims and those who caused them harm. The service continues to develop and referrals are continuously increasing, and better targeted.

Through my team and service, we have been able to engage with **548 service users** and offer them the opportunity to engage in RJ. Those victims who did not wish to progress with a RJ process, often state that they are happy that they were given information and informed choices and some state that RJ staff listening to their situation and the impact is enough and of benefit to them.

The provider has delivered awareness raising sessions, training events and partnership meetings with over **1500 professionals, volunteers and community members** through the establishing year. This year. This has enabled the provider to grow the number of direct referrals coming into the service. In addition, my Restorative Justice County Coordinator has facilitated over **20 partnership engagement events**, including practitioners forums to explore best practice, a consultation event for my new strategy and a workshop to engage with partners over the safe facilitation of RJ for victims of serious sexual and violent offences.

During the year, our commissioned service provider promoted the service and volunteering opportunities to **10,000 homes** and also achieved the Restorative Service Quality Mark, awarded by the Restorative Justice Council.

When cases are defined as sensitive and complex, best practice dictates that two practitioners are assigned to support the participants and facilitate the process. One case took six months of preparation and our facilitators spent over 30 hours of time directly with the participants answering their questions, preparing them for the restorative conference, managing expectations and ensuring they were appropriately supported following the process. All participants were satisfied with the process and the victims reported that they felt safer in their community as a result.

Feedback from a case of harmful sexual behaviour, following the restorative meeting: "I've taken a dirty black rain cloud that has been over my head for 41 years, and now, it's over his head", I no longer lie awake at night thinking about the abuse. I feel free from it all, and now I have my life back to live as I please, and I can move forward at last."

The number of people contacted and empowered to make informed decisions about RJ is expected to incrementally rise and this is why I will be re-commissioning the service for a period of 3-5 years to allow time for the service to embed.

5.8 Investing in Youth Diversionary Schemes

In October, I **invested £123,000 to youth diversionary schemes** to address risk-taking behaviours and engage with hard to reach groups.

Providing effective diversion activities for young people can reduce negative behaviour leading to fewer victims of crime and anti-social behaviour. It can also help divert young people from the criminal justice system and increase their understanding of all the impacts of risk taking behaviour. Some effects of youth diversion are immediate in providing alternative occupation for young people. Others, for example, those providing education and skills training will impact in the longer term.

I prioritised funding in these schemes as a result of local residents citing their concerns in this area through the consultation I undertook to shape my priorities.

- a. In the north of the county, the Basingstoke Street Pastors walk the town's streets on Friday and Saturday nights to minimise anti-social behaviour, offering help, first aid, pastoral care and a place of safety. They received **£5,150** in funding
- b. Southampton's Lordshill Youth Project received **£12,500**, and engages with young people in the Lordshill area of Southampton, offering diversionary

- activities such as sports sessions, and provide advice and guidance about training, education and employability skills
- c. Motiv8 works in Gosport and Fareham, Portsmouth and Havant to provide 11-18 year olds to provide positive and diversionary activities. Their music project provides young people with an opportunity to learn and develop a range of creative skills. Gosport and Fareham, and Havant Motiv8 projects received £7,500 each, and the Portsmouth Motiv8 received **£14,500**
 - d. Two grants totalling **£11,500** were given on the Isle of Wight. The Isle of Wight Street Pastors work in town centres across the Island to provide care, support and practical help, and also support young people and the local community at Medina, and were given **£4,000**. The West Wight Sports and Community Centre works to increase engagement with young people in the rurally deprived West Wight, by offering both sports-based and non-sport activities, and was given **£7,500**.

5.9 Modern Slavery Partnership

I believe that Modern Slavery is a very serious, hidden, under-reported crime. During the last year my team have been reviewing what has previously been delivered through my Modern Slavery Partnership and in May 2016 a specialist in this area joined my team for one year to better understand modern slavery. When the review has been completed a new delivery model and plan will be put in place. The plan will focus on identifying clear aims and objectives and clarity for partners about their role in achieving them.

I have been working together with partners in the constabulary, local authorities and many voluntary sector agencies to address the issues. This has included prevention through awareness-raising and training, working with faith groups, and with the business sector. The Constabulary are leading work on identification, pursuit and prosecution. The future focus will be on the best ways to support victims at all stages.

5.10 Targeting Hate Crime

With an increase in Hate Crime being seen during the year, I awarded grants totalling **£100,000 to 11 local charities and voluntary organisations** to deliver a range of activities that will support those experiencing Hate Crime or target perpetrators.

The projects I have funded demonstrate new and innovative ideas that will increase the reporting and identification of Hate Crime and the support given to the victims who come forward to report these crimes.

- a. **Awaaz FM Community Radio** in Southampton create and broadcast programmes to their community around understanding how to talk about hate crime without fear of repercussions or discrimination.
- b. **Communities First Wessex** (covering East Hampshire) are implementing their 'Love Diversity' project which involves working with young LGBT people offering both mental health and emotional support.
- c. **Cultural Media Enterprises** (Southampton based) are creating a radio drama which will feature the words of people who have had hate crime experience.
- d. **Eastleigh Community Safety Partnership** are developing materials for both online and offline use to be used to amplify messages across the borough.

- e. **Gosport Safety Partnership** are engaging residents with a specific focus on those at risk of hate crime by promoting the new hate crime reporting system at the Gosport Discovery Centre.
- f. **Motiv8 South** are developing and delivering the Respect Programme which forms part of the Prevent agenda across Havant and Portsmouth, the Prevent programme is aimed at educating young people about the concept of extremism and the inherent associated risks.
- g. The **Gosport and Fareham Motiv8** team are creating a DVD around the growing problem of hate crime for wide distribution.
- h. **Saints Foundation** in Southampton are training 'Saints Kicks' staff and volunteers to deliver 12 interactive and innovative anti-hate crime workshops, being delivered across 12 Southampton schools and other venues. They will also be partnering the Show Racism the Red Card charity, which the Commissioner has supported via their social media campaign.
- i. **Spring Arts & Heritage Centre** are delivering the Theatre in Schools Tour 'Labels' which raises awareness of intolerance in various guises.
- j. **Ventnor Town Council** on the Isle of Wight are training their staff and providing materials to establish the Ventnor library as a third party reporting centre.
- k. **Y Services for Young People** (Gosport) are continuing their refurbishment of a double-decker bus, which was first introduced at the Voices for Change event that the Commissioner attended in the summer. The bus will be used as a centre for reporting crime and will also be used by 500 young people as a one-stop advice centre.
- l. **YMCA Fairthorne** (Southampton) are providing a safe space for an estimated 100 people for reporting instances of hate crime.

In addition to the financial support I am committing to tackle this area, my Hate Crime Working Group has engaged with a range of organisations and held two 'Tackling Hate Crime Together' community stakeholder workshops in May and June 2016 to develop an action plan closely aligned to the national "Action Against Hate – UK Government Plan to tackle Hate Crime".

Membership of my Hate Crime Working Group includes: SPECTRUM CiL, West Hampshire CCG, Hampshire Fire and Rescue Service, South Central Ambulance Service, Southern Health NHS Foundation Trust, Hampshire Constabulary, CPS Wessex, Hampshire County Council, CRC, University of Portsmouth, Community Safety Partnerships, NPS, HMP Winchester, HMCTS and CAB (Hampshire).

Partnership working has led to the setting up of 35 third party reporting centres which includes 15 Local Citizens Advice Offices and a further 20 outreach initiatives. This work has been endorsed by Dr Nathan Hall, University of Portsmouth.

6.0 Communities

Listening to and responding to the concerns of our wider communities is at the heart of all that I do. Ensuring their needs are met and understanding the complex nature of the issues that can impact on the ongoing safety of those who live, work and visit in this area has been very important to me during my first year. As I look ahead beyond this first year, I will be looking to strengthen and reinforce what my teams have been delivering with further work to find ways to support the community more widely through

the development and introduction of a Communities Strategy. This will include focussing our work on Mental Health, Elders, Fraud, and with volunteers bringing back our top tier Crime Reduction Board.

6.1 Hearing local voices and concerns

I am committed to being accessible and to represent the voices of the local community on policing matters. A number of community representatives living along the A32 contacted me about their concerns. In December 2016, in my unique position as Commissioner, I brought together representatives, businesses and important partners to understand the issues facing residents and businesses along this popular route through Hampshire. During this meeting, I sought all of the views to better understand the problem and to try to find a way to work together to improve the quality of life within these communities. This meeting provided an invaluable opportunity to hear all of the voices and take a partnership approach to exploring the issue and the potential solution.

6.2 Hearing from rural communities

During February 2017, I **directly engaged with 180 people from rural communities**, through a series of Rural Communities Matter conferences. Taking place in five different locations in Hampshire and the Isle of Wight, the timing of the conferences was guided by the seasonal rural calendar. Through the conferences I gained a better understanding of concerns held by residents of rural communities. I also reached over **3,300 people** through Hampshire Alerts, contacted 290 journalists and media outlets and generated 1,848 top tweets promoting the rural conferences.

The conferences have been the start of a conversation with residents of rural communities to inform my new Rural Strategy.

6.3 Information sharing

I have continued to ensure that we focus on the on-going development of SafetyNet, a vital information sharing tool between partners.

6.4 Progressing firearms licensing

I have been committed to solving the issues surrounding Firearms Licensing. With my approval, Hampshire Constabulary has developed a recovery plan which will progress with new work to an agreed service level and also remove the backlog of work. As part of scrutiny role, I am now receiving monthly performance updates from the Constabulary to ensure that improvements are sustained.

7.0 Policing

7.1 Performance of the force

Part of my statutory role as Police and Crime Commissioner is to hold the Chief Constable to account for the delivery of operationally effective and efficient policing in Hampshire, the Isle of Wight, Portsmouth and Southampton. On a weekly basis throughout the year, I have held one to one closed scrutiny and challenge sessions directly with the Chief Constable and I have also held meetings with each of the Chief Constable's senior team, aligning the force's six areas of focus against my priorities. My regular scrutiny is focused on the areas of Force Development and the proposed savings to meet future financial constraints.

In April 2017, I also held my COMPASS meeting in Aldershot where this scrutiny was undertaken publicly. COMPASS stands for Commissioner's Performance, Accountability, Scrutiny and Strategy meeting. COMPASS meetings are held in public so that they are visible and accessible and give members of the public the opportunity to send me their questions to put to the Chief Constable. The meetings are widely promoted to encourage a range of questions and attendance and during the year I also captured questions from people I have met at engagement events. COMPASS is also filmed and shared on my website to reach an even wider audience.

During this meeting, I held the Chief Constable to account by scrutinising a range of policing issues, some that directly focus on policing in Aldershot and some wider issues that have impact across the whole of the Hampshire Constabulary policing area. These COMPASS meetings are a fixture throughout my diary and across the Hampshire Constabulary Policing area, to give as many people as possible the opportunity to attend and to scrutinise performance and delivery of policing.

7.2 Independent Custody Visitors

My Independent Custody Visitors (ICVs) also play an important added role in the scrutiny of the performance and standards of Hampshire Constabulary. The volunteers provide regular monitoring and transparency of police activities thereby providing an added scrutiny role that can lead to improvements to the estate as a consequence of feedback.

Many people arrive in custody without understanding their rights and entitlements. For some it will be their first experience which can be frightening and stressful.

Independent Custody Visitors ensure that detainees understand why they are there, that they have access to free legal advice, that they can let someone know where they are and that they can see the code of practice as to how they will be dealt with whilst in custody. Visitors can also check around the cells, and some areas of the custody block, for health and safety purposes. Visitors complete a report during each visit to record what they find in custody.

The number of visits carried out from April 2016 to March 2017 was **254**, compared to 283 (2015-16) and 339 (2014-15). The number of visits during 2016-17 equates to 4.9 visits per week across the county. The average duration of visits was 53 minutes. The fully operational custody suites were Aldershot, Basingstoke, Newport, Portsmouth and Southampton and Waterlooville. Waterlooville was visited regularly until the custody suite closed in August 2016.

In June 2016 I held my ICV Annual Seminar, bringing together my volunteers to celebrate their contribution and best practice. I presented a number of the volunteers with certificates in recognition of their long service.

8.0 Measuring and monitoring progress and success against my plan

Since the launch of my Police and Crime Plan, and subsequent Delivery Plan, a system of prioritisation has been embedded to ensure that we are focussed on delivering the right change at the right time. Through the use of a prioritisation matrix we have embedded an approach that provides consistency and structure to how the projects are selected. The benefits realised as a result are as follows:

- The use of my four priorities as the scoring criteria for projects guarantees that any new projects started strongly align to my Police and Crime Plan; and will make a significant contribution in achieving my mission to ‘keep you, your family, your community SAFER’
- An effective means of managing resource demand and ensuring resource availability at the required stages within a project
- Provides strong focus on the best things to do, rather than trying to do everything, therefore dramatically increasing the chances for implementation success
- Increase the chance of follow-through because consensus is sought at each step in the process (from criteria to conclusions).

Furthermore, all new change activity is proposed through a project charter. This document captures all pertinent information regarding a new proposal and will serve as the record of expected outputs, outcomes and benefits to be delivered through the project. The project charter is received and reviewed by the Programme Office team and objectively scored against the prioritisation matrix to ensure that the proposed change aligns to the strategic priorities and to determine when and how the project can be resourced.

Not all proposals are approved and not all can start immediately. The project pipeline is a repository of all projects that will provide significant value and outcome but are not yet in a position to initiate. The Programme Office continuously reviews and monitors the pipeline to adapt and respond to changing external factors and will ensure that any new project due to initiate still reflects the strategic priorities set out by the Commissioner.

Key to the success of my Police and Crime Plan is the alignment and measurement of activity and understanding how it has contributed through the priorities to achieve the pledges I have made. Therefore in order to respond to this key requirement, we have embedded a process that enables us to track progress and delivery against the 10 strategic benefits.

The project charter sets out the outputs expected to be achieved through any change activity, these are continuously monitored throughout the progress of the project through monthly highlight reports and culminating in an end project review. Outputs expected are compared against outputs achieved and offer opportunity for future learning across the organisation.

The outputs of the projects are key to enabling realisation of the 10 strategic benefits, therefore it is essential that we continue to track and monitor achievement of outputs alongside realisation of outcomes and benefits.

The outcomes derived from projects and activities are dependent on the success of the outputs achieved. It is accepted that several projects may need to deliver several outputs to contribute to or form a single outcome, this is established prior to project start through the project charter.

The delivery of outcomes provides the change against which benefits are measured and the successful realisation of the 10 strategic benefits is the way in which success will be measured.

The framework for benefits monitoring, including baseline measurements, has been established and will be an ongoing process throughout the lifecycle of the Police and Crime Plan. 10 strategic benefits have been identified which align to my 10 pledges:

- Hampshire amongst the best
- Partners to solve community problems before police intervention
- Work with partners keeping victims at the heart of the CJ system
- Professional, executive, expert therefore effective delivery of the Police and Crime Plan
- Political without politicising policing
- Hold the Chief Constable to account
- Operate with openness and transparency
- Meaningful consultation - listen to, respond to, acting upon views
- Visible and accessible policing service - local and neighbourhood policing enhance public confidence
- Improve awareness and understanding of the role of the Commissioner

The successful realisation of the 10 strategic benefits will be evidenced through ongoing improvement of the metrics identified for each of the benefits. Benefit progress will be reviewed on an annual basis and it is anticipated that benefit progress will extend beyond the term of the Police and Crime Plan.

By measuring benefits against meaningful and tangible metrics we are able to evidence success that is valuable to the residents of Hampshire, IOW, Portsmouth and Southampton.

9.0 Financial information (budget and spend 2016/17)

My first year in office has spanned two separate financial years. Financial year 2016/17 is filed in the Annual Statement of Accounts <https://www.hampshire-pcc.gov.uk/transparency/statement-of-accounts>.

2016/17

Upon taking office I inherited the budget which had been set for the 2016/17 financial year by my predecessor, in the total sum of £303.52m, as set out in the table below.

PCC Budget

This sum includes the budget which I manage on a day to day basis (£20.54m) which covers the costs of my office, commissioning, estates (for the management of the entire police estate) and financing of the capital programme.

Hampshire Constabulary Budget

The larger part of the overall budget (£282.8m) I delegate to the Chief Constable to deliver policing across Hampshire and the IOW.

At the year-end 2016/17, the overall budget was underspent by £1.387m.

2017/18

A key part of my first year in office was to set the overall council tax (precept) increase for the 2017/18 financial year.

The 2016/17 policing precept level for Hampshire, the Isle of Wight, Portsmouth and Southampton was one of the lowest amounts in England (within the 10 lowest). As one of the lowest 10 preceptors in England, I was permitted to increase the Band D precept by a maximum of £5 for a Band D property (and the government assumption built into its own spending assumptions was that the precept would increase by £5); if Hampshire had not been one of the 10 lowest preceptors in England, the maximum I could have increased the precept by without the need for a referendum would have been 1.99%.

Following a public consultation exercise, I agreed to increase the precept by the maximum allowable of £5 (or 3.12%) for a Band D property, to give a revised Band D precept of £165.46 for 2017/18.

In agreeing to the maximum increase of £5 for a Band D property, my precept decision for 2017/18 took into account both the immediate and medium term resourcing requirements that enable residents of Hampshire, the Isle of Wight, Southampton and Portsmouth to be safer now and in the future.

This increase generates an extra £3.3 million for Hampshire Constabulary; it allows the current level of neighbourhood policing to be maintained and will enable some further enhancements and modernisation to police services.

The overall budget for 2017/18 is £306m, split between myself as Police and Crime Commissioner in the sum of £18.6m, and the Chief Constable for the Hampshire Constabulary in the sum of £287.4m

Appendix 1 Formal decisions

Decision Reference	Date received	Decision subject	Category
PCCML/ 000303/2016	16/03/2016	Full Collaboration of Strategic and Tactical Operations teams Thames Valley Police and Hampshire Constabulary.	Force business
PCCML/ 000308/2016	06/04/2016	Enhancements to estate required to accommodate the new Roads Policing Armed Response Vehicle (RP/ARV) Unit on the Isle of Wight	Estates
PCCML/ 000309/2016	06/04/2016	The purchase of an LCMSMS For Section 5A Drug Driving and back up for Coroners Toxicology from the Hampshire Scientific Partnership Reserve	Force business
PCCML/ 000314/2016	07/06/2016	Extension of Memorandum of Understanding between the Police and Crime Commissioner for Hampshire and Martin's Peugeot Limited for commercial sponsorship.	OPCC
PCCML/ 000315/2016	08/06/2016	Fraudulent Widow's Pension Claim - request	Force business
PCCML/ 000316/2016	22/06/2016	Enhancements to estate required to accommodate firearms national uplift and provide an additional Armed Response Vehicle (ARV) base in Eastern Area	Estates
PCCML/ 000317/2016	24/06/2016	A formal offer for a site on the Lakeside Business Park development at North Harbour, Portsmouth for the Eastern Police Investigation Centre	Estates
PCCML/ 000318/2016	24/06/2016	Developing Restorative Justice in Hampshire and the Isle of Wight	Commissioning
PCCML/ 000319/2016	29/06/2016	Request for funding to support the HC2020 force development programme. PCC has approved the short term recommendations that £1.6million is approved from the Transformation Reserve to engage external support to deliver current projects within HC2020. Whilst the longer term budget will be discussed at the quarterly financial planning meeting, each budget approval will require a formal decision ML	Force business

PCCML/ 000320/2016	05/07/2016	Jointly commission a county-wide Independent Sexual Violence Adviser (ISVA) service with Hampshire County Council	OPCC
PCCML/ 000321/2016	06/07/2016	Jointly commission 'Frankie Workers' to provide therapeutic counselling to 0-18 year olds traumatised through being 'Missing, Exploited or Trafficked' or sexually abused.	OPCC
PCCML/ 000322/2016	16/07/2016	Request for financial assistance for police staff member in court proceedings	OPCC
PCCML/ 000323/2016	21/07/2016	Outturn 2015/16	Finance
PCCML/ 000324/2016	05/08/2016	Offender management across the Hampshire County Council area April 2017 to March 2021	OPCC
PCCML/ 000325/2016	05/08/2016	Funding domestic abuse and sexual crime services on the Isle of Wight from April 2017 to March 2020 with the option of plus one plus one. Subject to IOW funding agreement (not forthcoming) - now no longer required	OPCC
PCCML/ 000326/2016	05/08/2016	Hampshire and Southampton Domestic Abuse Prevention Partnership (DAPP) 2017 to 2018 and: Integrated Domestic Abuse Service Hampshire (IDASH) 2017 to 2018	OPCC
PCCML/ 000327/2016	15/08/2016	Discontinuation of Car Call sponsorship	Force business
PCCML/ 000328/2016	26/08/2016	Grant funding for youth diversionary services	OPCC
PCCML/ 000329/2016	07/09/2016	Emergency Services Collaboration: Strategic Analysis Proposal	OPCC
PCCML/ 000330/2016	28/09/2016	Formal offer for Merlin Park Portsmouth	Estates
PCCML/ 000331/2016	06/10/2016	Delivering the Commissioner's Police and Crime Plan: Working Style and Organisational Structure	OPCC
PCCML/ 000332/2016	12/10/2016	Request for funding to support force development activities	Force business
PCCML/ 000333/2016	12/10/2016	Crime Data Integrity. Decision based in the Commissioner seeing a sustainability and impact report of this measure against CDI performance in a year's time and annually thereafter.	Force business

PCCML/ 000334/2016	12/10/2016	Bonus payment for PIP2 accredited investigators. Decision based on the Commissioner seeing progress reports of the impact of this measure at six monthly intervals or when a specific evidence base of progress is established.	Force business
PCCML/ 000337/2016	09/11/2016	Actions from Hampshire & Thames Valley Collaboration Governance Board	OPCC
PCCML/ 000338/2016	21/11/2016	Medium term Financial Strategy	Finance
PCCML/ 000339/2016	24/11/2016	Request to purchase Unit 6, Langley Court, Newport, Isle of Wight	Estates
PCCML/ 000340 /2016	08/12/2016	Investment to enable implementation of new Constabulary requirements by Shared Services	Force business
PCCML/ 000341 /2016	09/12/2016	The hate crime small grants allocation	OPCC
PCCML/ 000342 /2016	15/12/2016	Integrated Offender Management Houses (IOM). Commissioner has requested: Regular updates on progress with this scheme, a report on how life opportunities for residents are sustained and early sight of the longer-term future plans beyond 2018.	OPCC
2017			
PCCML/ 000343/2017	03/01/2017	Domestic Homicide Reviews. The Commissioner is pleased to support my CSPs in their work through this decision	OPCC
PCCML/ 000344/2017	04/01/2017	Request for funding to support force development activities	Force business
PCCML/ 000345/2017	16/01/17	Contact Management Programme budget requirement	Force business
PCCML/ 000346/2017	16/01/17	Proposed funding allocations under safer communities grant	OPCC
PCCML/ 000347/2017	24/01/2017	Funding for rural conferences. This is a response to multiple requests by the Community and delivery on a promise I make to consult widely to hear a range of rural community voices	OPCC
PCCML/ 000348/2017	01/02/2017	Budget 17/18	Finance

PCCML/ 000349/2017	09/02/2017	Appointment of external auditors	Finance
PCCML/ 000350/2017	09/03/2017	The purchase of new scientific equipment for Drug Analysis from the Hampshire Scientific Partnership Reserve	Force business
PCCML/ 000351/2017	20/03/2017	Treasury Management Strategy and Investment Strategy 2017/18 to 2019/20	Finance
PCCML/ 000352/2017	10/04/2017	Future commissioning arrangements across Hampshire, Isle of Wight, Portsmouth and Southampton for Restorative Justice	OPCC
PCCML/ 000353/2017	11/04/2017	Request for funding to support force development activities	Force business
PCCML/ 000358 /2017	17/05/2017	The Heartstone Odyssey Project	OPCC
PCCML/ 000359/2017	23/06/2017	CSP Emergency Grant Fund	OPCC
PCCML/ 000360/2017	23/06/2017	Community Safety Partnership Grants Fund	OPCC
PCCML/ 000361/2017	23/06/2017	Renewal of the SafetyNet Application Software Licence	OPCC
PCCML/ 000362/2017	23/06/2017	Domestic Abuse Service Portsmouth from April 2018	OPCC
PCCML/ 000363/2017	23/06/2017	Domestic Abuse and Sexual Crime Services Isle of Wight from April 2018	OPCC
PCCML/ 000364/2017	23/06/2017	DAPP and IDASH 2018-2019	OPCC
PCCML/ 000367/2017	27/06/2017	Outturn 2016/17	Finance
PCCML/ 000370/2017	19/07/2017	Single Tender Agreement for Arrest Referral/Pre Sentence Assessment Service (April 2018 to March 2019)	OPCC
PCCML/ 000371/2017	20/07/2017	Arrest Referral and Pre Sentence Assessment' Needs Assessment	OPCC
PCCML/ 000372/2017	25/07/2017	Re-Commissioning the Victim Care Service	OPCC
PCCML/ 000376/2017	30/08/2017	Approval to the Implementation of the 2017 Updated Estate Strategy	Estates

Appendix 2 Investment in the community

Organisation	Project Title	Project Summary
Aurora New Dawn	Aurora Helpline - Portsmouth	To provide an out of hours domestic abuse helpline for Portsmouth residents.
Aurora New Dawn	Specialist Domestic Abuse Court (SDAC) IDVA - Portsmouth	A specialist IDVA service linked to the Portsmouth Specialist Domestic Abuse Court, focusing on supporting victims & reducing the attrition rate
Basingstoke Street Pastors	Basingstoke Street Pastors and Safe Hub	To walk Basingstoke streets on Friday and Saturday nights to minimise anti-social behaviour, offer help, first aid, pastoral care and a quiet place.
Aurora New Dawn	Armed Forces Advocate	A multi-advocacy project supporting current / ex naval personnel or their families experiencing domestic abuse, sexual violence and or stalking
Mediation first	Provision of mediation services	Trained mediators visit the disputants, then arrange joint meetings for them to find solutions, under the guidance of the mediators.
Test Valley Borough Council	'ICE' - Intervention, Communication, Education.	ICE provides a multi-agency focus on early intervention with at-risk young children, prior to reaching the threshold for formal action.
Test Valley Borough Council	Big Band Buffet 2018	Multi-agency crime prevention and safety information event for older, socially isolated and vulnerable residents at higher risk of crime/ASB.
Southampton Women's Aid	Safer Futures	Early intervention limits the impact of domestic abuse. Safer Futures is a specific community based project for children under 12 living with DVA.
Isle of Wight Street Pastors	Isle of Wight Street Pastors/Isle of Wight School Pastors	We offer care, support and practical help to people out in IOW town centres at night and young people and the local community at Medina College.
Lordshill Youth Project	Lordshill Youth Project	Undertake detached youth work and youth clubs in Lordshill area dealing with antisocial behaviour by providing diversionary activities and workshops.
Southern Domestic Abuse Service	Freedom Programme - Portsmouth	Freedom Programme – group work for women to learn about domestic abuse so that they can break the cycle of abuse for themselves and their children.
Wight DASH	Children's Play Therapy	Delivery of play therapy and protective behaviours sessions to children who have experienced / witnessed domestic abuse. Parenting advice to carers.

Wight DASH	Freedom Programme	A twelve week rolling programme, aimed at helping victims to understand the dynamics of an abusive relationship.
Youth Options	Eastleigh Detached	A flexible and mobile detached youth project responding to hotspot areas of anti-social behaviour (ASB) across the area.
Youth Options	Southampton Detached	A flexible and mobile detached youth project responding to hotspot areas of ASB, CSE, Missing and criminal exploitation across the city.
IW Council Trading Standards Service	IW Against Scams Partnership	The project aims to use a charter against scams. The aim is provide a united front against scams and make itself a hostile county to scammers.
Wight DASH	Outreach	The outreach service provides support in the community to people in abusive relationships. Support is both practical and emotional.
Southampton Youth Offending Service	Southampton Priority Young People Scheme (PYP) Resolution Clinic	PYP ensures that a robust partnership approach supports the drive to reduce re-offending by a high-risk group of young offenders within Southampton.
Southampton Youth Offending Service	Joint Decision Making Panel (JDMP) and Youth Community	SYOS and police will continue to divert young people from crime, reduce offending and increase victim input through the joint decision making project.
Southampton Youth Offending Service	Take a Risk?	Victim Empathy and Risk Taking Behaviour Group Work Programme.
Southampton Youth Offending Service	Kri-8 Art Accredited Arts Programme	Young people achieve an Arts Award qualification, which will improve their education outcomes and contribute to a reduction in their offending.
Southampton Youth Offending Service	Have Your Say	Have Your Say is a service user involvement programme for young people supervised by Southampton Youth Offending Service
North East Hampshire Domestic Abuse Forum	Improving understand of 'hard to reach' communities through multi-agency training	Delivery of training events to increase understanding and agency responses to victims of crime facing barriers to accessing generic services
Portsmouth Mediation Service	Police Partnership & Service for Unresolved Conflict	The project enables our Police to refer low level neighbourhood disputes to our professional, seamless assessment and restorative approach service

Hampshire Stalking Clinic (c/o Hampshire Constabulary)	The Hampshire Stalking Consultancy Clinic	This is a unique partnership to risk-assess and problem-solve the most complicated cases of stalking and support victims of this traumatic crime.
Early Intervention Project	Early Intervention Project (EIP) IDVA	Increased IDVA provision for those experiencing DA; developing safety plans for victims and children to reduce risk of significant harm or murder.
Crimestoppers Hampshire	Core and delivery funding for Crimestoppers Hampshire	To support our local force in the reduction and prevention of crime and the promotion of the anonymous reporting mechanisms we have in place.
Portsmouth Youth Offending Team	Referral Order & Volunteer Co-ordinator	To appoint a referral order & volunteer co-ordinator to recruit support and manage volunteers. Supporting reparation, panels and engage the community.
Portsmouth Youth Offending Team	Parenting Practitioner	To recruit a parenting practitioner to educate and support parents of children who are at risk of/have committed criminal offences.
Keep Out - The Crime Diversion Scheme	Keep Out - The Crime Diversion Scheme	Keep Out provides programmes of intervention/prevention for young people, within Hampshire & Isle of Wight, aged 13-18 delivered by trained prisoners in 3 prisons, HMP Brixton, HMP Coldingley & HMP Send, across the south east.
Churches Together in Fleet & Crookham	Fleet Angels	Provide support on the streets late at night to anyone in need, building relationships between all members of the community.
Southern Domestic Abuse Service	Female Genital Mutilation (FGM) Community Development	Work with affected diaspora communities to prevent, support victims/survivors & increase professionals' knowledge of FGM Portsmouth & surrounding area
CISterS: surviving rape and sexual abuse	Empowerment of Female Survivors of Familial Childhood Sexual Abuse	Provide female survivors with opportunity to improve emotional wellbeing through meeting other survivors within a safe setting; move forward from past
Gosport Community Safety Partnership	Gosport Summer Passport	3 weeks of open access diversionary activities during the summer for secondary school aged young people attending school/living in Gosport/borders.

Portsmouth City Council	Up2U: Creating Healthy Relationships	Up2U is an intervention programme to work with people who use abusive and/or violent behaviours in their relationships, with (ex) Partner Support.
SSAFA Hampshire	Supporting Veterans in the Criminal Justice system	To prevent re-offending through the provision of material support, e.g. secure housing, debt advice, to applicants, and their families.
Solent Youth Action	ReThink	A personal development programme for 11-19 year olds at risk or with a history of offending, using social action projects, training & 1:1 support.
Southern Domestic Abuse Service	It's a RAPP (Relationship Abuse Prevention Project)	Group work and one to one support with young people to prevent domestic abuse and child sexual exploitation.
Southampton City Council	Drug and Alcohol Support and Health (DASH)	The service is designed to offer early substance misuse interventions to children and young adults aged 11 - 24 years, in order to prevent addiction.
Age UK Isle of Wight	Older Person's LGBTQI Hate Crime & Domestic Abuse Project	We will raise awareness and develop practical solutions to enable victims of homophobic hate crime/domestic abuse feel protected and supported.
The Prince's Trust	The Prince's Trust Positive Progression in Prison and the Community	Get Started uses inspiring themes (sport, cooking) to help offenders and young people "at risk" to engage in work or education instead of offending.
Street Reach	Friday Football Project	A weekly drop-in football session on Friday nights, specifically for disadvantaged and vulnerable young people age 11-17, from low income families.
Gosport Community Safety Partnership	Gosport Cycle Safe	Gosport Cycle Safe is a partnership scheme which focuses on engaging with Gosport communities in relation to all aspects of cycle safety.
NFS Mediation Limited	Pilot Safer North Hampshire Community Safety ASB Mediation Service	To provide a specialist referral Mediation service of 45 cases to Safer North Hants Strategic Community Safety Partnership for ASB/Neighbour disputes

Trinity Winchester	Win-DAC (Winchester Domestic Abuse Counselling)	1:1 Domestic Abuse Counselling -between 6 – 12 sessions per individual. Helping women to overcome the often long-lasting effects of domestic abuse
Gosport Community Safety Partnership	Fareham & Gosport Taxi Marshals	The aim of the Taxi Marshal scheme is to prevent Crime and ASB within the two Town Centres and to improve the public's safety and perception of safety.
Isle of Wight Safeguarding Children Board	Tackling Child Sexual Exploitation	We offer Primary and Secondary School aged children access to plays about CSE and on line safety to promote discussion and awareness raising.
Southampton City Council	Child Sexual Exploitation Hub	A dedicated CSE Hub integrated with key partners to strengthen the city's response to CSE providing targeted resources/ interventions to children.
Motiv8 (Portsmouth)	Motiv8 Portsmouth Youth Inclusion Programme/DIVERT	Preventing Youth offending, ASB & Hate crime through; Intensive and targeted 1:1 support, educational workshops, & Targeted group programmes (DIVERT)
Wheatsheaf Trust	BIG Mentoring Project	Intensive mentoring for 16-24 year old offenders/at risk with complex needs, focussing on behavioural development, employability skills & emotional support.
Motiv8 (Gosport)	Motiv8 Gosport Youth Inclusion Programme/DIVERT	Targeted support interventions to prevent youth related offending/ASB including; Intensive & targeted 1:1 support, flexible evening Detached, & DIVERT
Yellow Door (Formerly Southampton Rape Crisis)	Yellow Door Counselling Service (19+)	To provide emotional support & counselling to adults (19+) & families affected by the psychological impact of DSA.
Yellow Door (Formerly Southampton Rape Crisis)	Yellow Door Isle of Wight (IOW) Counselling Service (19+)	To provide emotional support & counselling to adults (19+) & families affected by DSA.
Hampshire Search & Rescue Dogs	Missing person search improvement project	We need to update some of our ageing equipment to continue providing the life-saving service to Hampshire Police free of charge.

Yellow Door (Formerly Southampton Rape Crisis)	STAR Project	STAR: an award winning project delivering education & prevention sessions on Domestic & Sexual Assault in schools & youth settings. Particularly targets those most at risk.
Southampton City Council	Integrated Offender Management (substance misuse)	Integrated Offender Management is a multi-agency approach to supporting eligible offenders to address substance misuse, to reduce related offending.
Motiv8 (Fareham)	Motiv8 Gosport & Fareham - Fareham Targeted 1:1 and DIVERT	Targeted 1:1 support for 9-19 year olds and DIVERT a Community group diversionary programme to prevent youth related offending/ASB.
Revive Newport	Newport Youth Cafe	We provide a youth cafe for young people aged 13-19 (up to 25 if they have additional needs) with a range of social activities and support services.
Citizens Advice Hampshire	Establishing Independent Third Party Hate Crime Reporting Centres in Hampshire	Third Party Hate Crime Reporting Centres hosted at Local Citizens Advice (LCA) centres providing a universal service accessible to all communities.
Motiv8 (Havant)	Motiv8 Havant Youth Inclusion Programme/DIVERT	Targeted support interventions to prevent youth related offending/ASB including; Targeted 1:1 support, DIVERT and Targeted youth engagement hub
Active Communities Network	Leigh Park Project	Diversionary interventions using positive activities & targeted interventions for young people at risk or involved in YJS through a referral process
Active Communities Network	Charles Dickens Ward, Portsmouth Project	Diversionary interventions using positive activities & targeted interventions for young people at risk or involved in YJS through a referral process

The Source Young People's Charity	Rushmoor Detached and Mentoring Service for At Risk Young People	Detached outreach for vulnerable & at risk young people in Aldershot and Farnborough paired with Intensive Mentoring to prevent and reduce offending.
Heart of Portsmouth Boxing Club	Fighting Back	The project will use the power of sport to engage and support victims of crime to help them better cope and recover from their experiences.
Portsmouth Abuse And Rape Counselling Service	Emotional Telephone Support (ETS) for victims/survivors of Domestic Abuse (DA)	Emotional Telephone Support for Adult Survivors of DA – providing up to 8 sessions of telephone counselling aimed at building resilience and recovery
Solent NHS Trust (Hampshire Liaison and Diversion Service)	Hampshire Liaison and Diversion - Post Sentencing Service	This service will provide post disposal therapeutic interventions for vulnerable people who do not engage with traditional services,
Winchester Mediation Service	Mediation/Restorative Justice Services	We provide a free-of-charge mediation/restorative service to neighbours in dispute, often with a potential to escalate if left unresolved.
Yellow Door (Formerly Southampton Rape Crisis)	Southampton Independent Sexual Violence Advisors (11+)	Advocacy/support that networks with agencies to ensure appropriate advice, information & practical support is provided following rape/sexual assault.
The Hampton Trust	Independent Sexual Violence Advisor	This ISVA service is for IOW residents aged 18+ who are victims/survivors of a current or historic sexual assault. It takes agency and self-referrals

NFS Mediation	Test Valley Pilot Community Safety ASB Mediation Service	To provide a pilot specialist referral Mediation service for 30 cases to Test Valley residents via Police/CSP for Neighbour, ASB & Community disputes
The Footprints Project	Reducing Offending: In Custody and In the Community	To sustain an oversubscribed mentoring service, working in partnership, supporting ex-offenders with proven pathways that reduce re-offending.
Safer Portsmouth Partnership	Drug intervention programme	The Drug Intervention Programme works with drug using offenders to engage them with treatment, access recovery support and reduce and cease offending.
Reading FC Community Trust	Reading FC Kicks Programme	Reading FC Kicks programme works in deprived areas to act as a diversionary activity to reduce crime and ASB. This is via weekly sports sessions
IOW Youth Offending Team (IOW YOT)	IOW YOT Youth Crime Prevention Service (IOW YCP)	Work with children (age 10-17) who are at risk of offending or who have offended and require preventative support.
Hampshire Youth Offending Team (HYOT)	Hampshire Youth Crime Prevention Service (YCP)	Provision of youth crime prevention work for children and young people (age 10-16) at risk of offending and entering the Criminal Justice System.

Appendix 3

Measuring and monitoring progress and success against the Delivery Plan

Completed projects (17)

- Budget consultation
- Police and Crime Plan
- Delivery Plan
- Restorative Justice Launch
- Onelan
- Youth Commission recommendations
- Youth Commission recruitment
- Relationships with authorities
- ISVA Service
- Review of Domestic Homicide Review process
- Review of Barnhaus Model
- Mapping the Victim Journey
- Victim Voice BME
- Compliance with Victim Code of Practice
- CJS Literature Library
- Crown Court Case Movement
- Rural conferences

Projects that are underway (41)

- Hate Crime
- Cyber Behaviours
- Business Crime Survey
- Communities Strategy
- Firearms Licensing
- Review of Modern Slavery Partnership
- Crown Court Training Event
- Court Films
- Victim Care Service Contract Renewal
- Victim Voice CYP
- Victim Voice Sexual Offences
- Review of Youth Diversionary Services
- Youth Diversion Conference
- Use of Restorative Justice in cases of intimate partner violence
- Use of Restorative Justice in cases of sexual crime
- RJ training for police champions
- RJ Film
- RJ Delivery/Action Plan underpinning strategy
- Newly Commissioned Restorative Justice Service
- Secure Online Mediation tool
- Arrest referral and pre-sentence assessment
- Pan Hampshire Arrest Referral, Liaison and Diversion Service
- Integrated Offender Management commissioned service HCC areas
- Understand FGM landscape across Hampshire policing area

- Review the draft FGM strategy (Portsmouth) in consultation with partners, produce terms of reference for the steering group and action plan identifying priorities for the next 12 months
- Integrated Domestic Abuse service Hampshire
- Integrated Domestic Abuse Service Portsmouth
- Integrated Domestic Abuse Service Isle of Wight
- Complaints Reform
- Frankie Workers
- Domestic Abuse Perpetrators Hampshire and Southampton
- Substance misuse - YC
- Hate crime - YC
- Unhealthy relationships - YC
- Relationships with authorities - YC
- Mental Health- YC
- Cyber Safety - YC
- Set up Elder Commission
- Grant Management System
- Review use of SafetyNet
- Estate Change Programme

Projects in the pipeline (25)

- PIC Evaluation
- Data Visualisation
- Third Party Reporting Centre Steering
- Cyber - Technical (including 'Fraud - Technical)
- Radicalisation
- Stop and Search
- Campaign work and business awareness
- Fraud Courier
- Business Crime Strategy
- Public sector partnerships
- Fly tipping
- Theft (from vehicles in New Forest
- ASB
- Road Safety and Traffic Nuisance (A32 motorcycle nuisance)
- Cyber Crime volunteers
- Neighbourhood Watch
- Court Observation Panel
- Homelessness
- Youth Commissioning (YOT, Diversion and APV)
- Scope the nature and extent of other harmful cultural practices across Hampshire policing area
- Blue Light Collaboration
- Police Fire Governance Feasibility
- Review of Sexual Crime Strategy
- Befriending
- Room Manager